

Nivitha (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Monday, 11 January 2021 4:53 PM
To: Jerome Soh; SUR
Cc: 'Jacqueline Tan'; Admin-D (LKKAuto); assignments
Subject: RE: SNM21D200127/C02/XD7166D/THAMYL / FW: Pre-repair survey on ACCIDENT INVOLVING YL 2747 G & XD 7166 D ON 07 JANUARY 2021 ALONG 5 DEFU LANE 10 AT ABOUT 1200 HOURS Our Ref: AM.jt.Ins.Y56.YL2747G.21 (sj) Your Ref: SNM21D200127/C02/XD7166D/THAMYL

Importance: High

[Confidential]

Without Prejudice

Dear Jerome

Thanks for reply

Dear LKK

Please conduct PRS

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jerome Soh <jeromesoh@visionlawllc.com>

Sent: Monday, January 11, 2021 2:12 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: 'Jacqueline Tan' <jactan@visionlawllc.com>

Subject: RE: SNM21D200127/C02/XD7166D/THAMYL / FW: Pre-repair survey on ACCIDENT INVOLVING YL 2747 G & XD 7166 D ON 07 JANUARY 2021 ALONG 5 DEFU LANE 10 AT ABOUT 1200 HOURS Our Ref: AM.jt.Ins.Y56.YL2747G.21 (sj)
Your Ref: SNM21D200127/C02/XD7166D/THAMYL

Our Ref: AM.jt.Ins.Y56.YL2747G.21 (sj)

Your Ref: **SNM21D200127/C02/XD7166D/THAMYL**

11 January 2021

CHINA TAIPING INSURANCE (S'PORE) PTE LTD

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attention: Motor Claims Department

Dear Sirs,

ACCIDENT INVOLVING YL 2747 G & XD 7166 D ON 07 JANUARY 2021 ALONG 5 DEFU LANE 10 AT ABOUT 1200 HOURS (NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We refer to your email 11 January 2021 of even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

Our client confirmed appointment of Adrian Ling as the Single Joint Expert for this matter.

Please be informed that the said vehicle can be inspected at:

Venue: YSK AUTO WORKSHOP
1 Kaki Bukit Avenue 6
#01-49 Autobay
Singapore 417883
Contact Person: Danny Yeo: 9640-2541

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Jerome Soh (on behalf of Anjali M)
Assistant Secretary
Vision Law LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 6534-2811 Fax: 6535-6802

FOR SURVEYOR

Please initial here after completion of pre-repair inspection.
Thank you.

1st Survey on _____
Appointed surveyor : _____
(Name & Signature)

2nd Survey on _____
Appointed surveyor : _____
(Name & Signature)

3rd Survey on _____
Appointed Surveyor : _____
(Name & signature)

From: Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]

Sent: Monday, 11 January, 2021 11:26 AM

To: jactan@visionlawllc.com

Subject: RE: SNM21D200127/C02/XD7166D/THAMYL / FW: Pre-repair survey on ACCIDENT INVOLVING YL 2747 G & XD

[Confidential]

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

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From: Claims Dept of CTI

Sent: Friday, January 8, 2021 5:18 PM

To: jactan@visionlawllc.com; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D200127/C02/XD7166D/THAMYL / FW: Pre-repair survey on ACCIDENT INVOLVING YL 2747 G & XD 7166 D ON 07 JANUARY 2021 ALONG 5 DEFU LANE 10 AT ABOUT 1200 HOURS Our Ref: AM.jt.Ins.Y56.YL2747G.21 (sj) Your Ref: XD 7166 D

Dear Pauline,

Please conduct PRS for **YL 2747 G**. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge –Pauline Tham 63896541.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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Sent: Friday, 8 January 2021 5:10 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: 'Jacqueline Tan' <jactan@visionlawllc.com>

Subject: Pre-repair survey on ACCIDENT INVOLVING YL 2747 G & XD 7166 D ON 07 JANUARY 2021 ALONG 5 DEFU LANE 10 AT ABOUT 1200 HOURS Our Ref: AM.jt.Ins.Y56.YL2747G.21 (sj) Your Ref: XD 7166 D

Our Ref: AM.jt.Ins.Y56.YL2747G.21 (sj)
Your Ref: XD 7166 D

08 January 2021

CHINA TAIPING INSURANCE (S'PORE) PTE LTD
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909
Attention: Motor Claims Department

Dear Sirs,

ACCIDENT INVOLVING YL 2747 G & XD 7166 D ON 07 JANUARY 2021 ALONG 5 DEFU LANE 10 AT ABOUT 1200 HOURS
(NOTICE TO INSURER TO CONDUCT PRE-REPAIR SURVEY WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES)

We are instructed by Looi Teck Leong to notify you of a road traffic accident on **07 JANUARY 2021** at about **1200 HOURS** at/along **5 DEFU LANE 10** involving our client's vehicle registration number **YL 2747 G** and vehicle registration number **XD 7166 D** driven by you/your insured at the material time

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Jerome Soh (on behalf of Anjalli M)
Assistant Secretary
Vision Law LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 6534-2811 Fax: 6535-6802

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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