

Celine Fong (LKKAUTO)

From: Celine Fong (LKKAUTO)
Sent: Wednesday, 14 July 2021 10:09 AM
To: Admin-D (LKKAUTO); 'ERGO Insurance Pte. Ltd. (Claims Department)'; assignments
Cc: 'Zheng Hanyang'; 'Phoebe Xie'; SUR
Subject: RE: Claims ref no. CDMFG20002007 OUR REF: SLX3579J YOUR REF: XE1712L PRE REPAIR INSPECTION FOR SLX3579J

Dear Pauline,

Please be informed that we are unable to conduct the inspection for SLX 3579J after some attempts to inform the workshop to present the vehicle.

This case has been pending for a long time due to the unavailability of the owner, therefore we decided to temporarily close this case.

Kindly advise us if there is any arrangement made and will be glad to re-open the case accordingly.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: celinefong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Sent: Monday, 11 January 2021 5:06 PM

To: 'ERGO Insurance Pte. Ltd. (Claims Department)' <claims@ergo.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'Zheng Hanyang' <hanyang.zheng@ergo.com.sg>; 'Phoebe Xie' <phoebe.xie@ergo.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: Claims ref no. CDMFG20002007 OUR REF: SLX3579J YOUR REF: XE1712L PRE REPAIR INSPECTION FOR SLX3579J

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Monday, 11 January 2021 4:10 PM

To: admin@mycar.sg; Admin-D (LKKAuto (admin-d@lkkauto.com) <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; Mei Kwan (LKKAuto (Meikwan@lkkauto.com) <Meikwan@lkkauto.com>

Cc: Zheng Hanyang <hanyang.zheng@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>

Subject: RE: Claims ref no. CDMFG20002007 OUR REF: SLX3579J YOUR REF: XE1712L PRE REPAIR INSPECTION FOR SLX3579J

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: My Car Consultant <admin@mycar.sg>

Sent: Monday, 11 January 2021 3:35 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Cc: Zheng Hanyang <hanyang.zheng@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>

Subject: Re: Claims ref no. CDMFG20002007 OUR REF: SLX3579J YOUR REF: XE1712L PRE REPAIR INSPECTION FOR SLX3579J

Dear Pauline,

Please appoint LKK for survey

Please take note on our new office address:
60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

Best Regards,

Huiqin
Motor Claims Department

My Car Consultant Pte Ltd

M: 8866 8832 | F: 6925 5219
W: Mycar.sg | E: Admin@mycar.sg
60 Jalan Lam Huat, Carros Centre #05-21 S(737869)
UEN No.: 201605878Z
GST Registration No.: 201605878Z

From: "ERGO Insurance Pte. Ltd. (Claims Department)" <claims@ergo.com.sg>
Sent: 1/11/21 3:33 PM
To: "admin@mycar.sg" <admin@mycar.sg>
Cc: Zheng Hanyang <hanyang.zheng@ergo.com.sg>, Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: Claims ref no. CDMFG20002007 OUR REF: SLX3579J YOUR REF: XE1712L PRE REPAIR INSPECTION FOR SLX3579J

Dear Huiqin

We would like to conduct a PRI survey, please refer to our list of surveyors :

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPk	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd

Warmest Regards,

Pauline Soh

Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

DID.: +65 6829 9194

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From: My Car Consultant <admin@mycar.sg>
Sent: Monday, 11 January 2021 3:17 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: OUR REF: SLX3579J YOUR REF: XE1712L PRE REPAIR INSPECTION FOR SLX3579J

WITHOUT PREJUDICE

* *Survey location: 60 Jalan Lam Huat, Carros Centre #05-68

OUR REF: SLX3579J

YOUR REF: XE1712L

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SLX3579J
ACCIDENT INVOLVING SLX3579J AND XE1712L

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention

Please take note on our new office address:
60 Jalan Lam Huat, Carros Centre #05-21 S(737869)

Best Regards,
Huiqin
Motor Claims Department

My Car Consultant Pte Ltd
M: 8866 8832 | F: 6925 5219
W: Mycar.sg | E: Admin@mycar.sg

60 Jalan Lam Huat, Carros Centre #05-21 S(737869)
UEN No.: 201605878Z
GST Registration No.: 201605878Z

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