

## Nivitha (LKK Auto)

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**From:** Teo, Grace <grace.teo@sompo.com.sg>  
**Sent:** Monday, 11 January 2021 8:56 AM  
**To:** Ruby Ong; 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'; 'SUR'  
**Cc:** Chua, Gek Tiang Ruth; xdetox32@gmail.com  
**Subject:** LKK(MC) \ CMTD2003578/RUC - SLC8070L ACC ON 05.12.20 | REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR FBR 7765L [OUR REF. TCL.ro.50005.21.ess]

### Without Prejudice

Our Reference: CMTD2003578/RUC  
Your Reference: TCL.ro.50005.21.es

Hi Ruby,

We refer to your email reply of today.

We will appoint **Mr. Marcus Chua** of **LKK AUTO** to survey the above vehicle.

Aside to **LKK AUTO**,

Please arrange **Mr. Marcus** to conduct the survey for **FBR7765L** on a without Prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Ms. Ruth**.

Thank you.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

### [Working From Home with effect from 06 April 2020]

Best Regards  
**Grace Teo**  
Claims Division  
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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**From:** Ruby Ong <[ruby@htapartners.com.sg](mailto:ruby@htapartners.com.sg)>

**Sent:** Monday, January 11, 2021 8:52 AM

**To:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>

**Cc:** Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>; [xdetox32@gmail.com](mailto:xdetox32@gmail.com)

**Subject:** RE: PRI \ CMTD2003578/RUC - SLC8070L ACC ON 05.12.20 | REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR FBR 7765L [OUR REF. TCL.ro.50005.21.ess]

**Importance:** High

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**WITHOUT PREJUDICE  
SAVE AS TO COSTS**

Dear Sir / Madam

We refer to your email dated 8 January 2021.

Our client is agreeable to appoint **Marcus Chua Kang Seng, LKK Auto Consultants** from your list to conduct the joint pre-repair survey as a single joint expert for our client's vehicle no. **FBR 7765L**.

Please make the necessary arrangements with the contact person. The details are as follows :

Venue : **EURO SUCCESS SERVICES PTE LTD**  
1 Kaki Bukit Avenue 6  
#02-03 Autobay  
Singapore 417883

Contact Person : Ah Huat (Tel. 9828 9277 / 6742 6231)

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference.

Best regards,  
Ruby Ong  
Secretary  
M/s Hin Tat Augustine & Partners  
20 Upper Circular Road  
#02-10/12 The Riverwalk  
Singapore 058416  
**Tel : 6533 0212 ext 254**  
Fax : 6338 3536 / 6533 0313  
[www.htapartners.com.sg](http://www.htapartners.com.sg)

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**From:** Teo, Grace <[grace.teo@sompo.com.sg](mailto:grace.teo@sompo.com.sg)>  
**Sent:** Monday, 11 January 2021 7:40 AM  
**To:** Ruby Ong <[ruby@htapartners.com.sg](mailto:ruby@htapartners.com.sg)>; Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>  
**Subject:** PRI \ CMTD2003578/RUC - SLC8070L ACC ON 05.12.20 | REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR FBR 7765L [OUR REF. TCL.ro.50005.21.ess]

Without Prejudice

Our Reference: CMTD2003578/RUC  
Your Reference: TCL.ro.50005.21.ess

Hi Ruby,

We refer to our email of 08.01.2021, please let us have your PRI reply.

Kindly note that the handler for this case is **Ms. Ruth Chua** who can be contacted at 63295 153/  
[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg).

We apologise for the typo error.

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020.  
Kindly direct invoices and business correspondence to our new registered address.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards  
**Grace Teo**  
Claims Division  
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)



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**From:** Teo, Grace

**Sent:** Friday, January 8, 2021 4:01 PM

**To:** Ruby Ong <[ruby@htapartners.com.sg](mailto:ruby@htapartners.com.sg)>; Chua, Gek Tiang Ruth <[ruth.chua@sompo.com.sg](mailto:ruth.chua@sompo.com.sg)>

**Subject:** PRI \ CMTD2003578/RUC - SLC8070L ACC ON 05.12.20 | REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR FBR 7765L [OUR REF. TCL.ro.50005.21.ess]

Our Reference: CMTD2003578/RUC

Your Reference: TCL.ro.50005.21.ess

**Without Prejudice**

**EMAIL ONLY**

Date: 08/01/2021

OUR Email: [motorsurvey@sompo.com.sg](mailto:motorsurvey@sompo.com.sg)

**Attention:**

**M/S HIN TAT AUGUSTINE & PARTNERS**

Dear Ruby,

**ACCIDENT INVOLVING SLC8070L & FBR7765L ON 05.12.2020**

We refer to your Notice of Accident dated 08/01/2021.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/ [PauLoong.Gnoh@sompo.com.sg](mailto:PauLoong.Gnoh@sompo.com.sg).

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

|  | <b>Motor Surveyor</b> | <b>Surveyor</b>          | <b>Selection (Indicate as tick)</b> |
|--|-----------------------|--------------------------|-------------------------------------|
|  | LKK Auto Consultants  | Kenneth Kong Seng Cheong |                                     |
|  |                       | Marcus Chua Kang Seng    |                                     |
|  | Priority Services     | Jimmy Lee                |                                     |
|  |                       | Lawrence Ng              |                                     |
|  |                       | Jeffrey Ong              |                                     |

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

**Kindly provide us the address of location and contact of your repairer for our motor surveyor to conduct the pre-repair survey.**

Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.

Thank you.

**[Working From Home with effect from 06 April 2020]**

Best Regards  
**Grace Teo**  
Claims Division  
D: 6329 5170 | T: 6461 6555

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**From:** Ruby Ong <[ruby@htapartners.com.sg](mailto:ruby@htapartners.com.sg)>  
**Sent:** Friday, January 8, 2021 12:17 PM  
**To:** Claims - Motor Survey <[MotorSurvey@sompo.com.sg](mailto:MotorSurvey@sompo.com.sg)>  
**Subject:** REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR FBR 7765L [OUR REF. TCL.ro.50005.21.ess]  
**Importance:** High

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Your ref : SLC 8070L  
Our ref : TCL.ro.50005.21.ess

**WITHOUT PREJUDICE**

8 January 2021

**Sompo Insurance Singapore Pte Ltd**  
Motor Claims Department  
50 Raffles Place  
#05-01 Singapore Land Tower  
Singapore 0486

**By Email Only**

**VERY URGENT**

Dear Sirs

**CLAIMANT: SRAVAN SURESH**

**NOTICE OF ACCIDENT & PRE-REPAIR SURVEY - ACCIDENT INVOLVING FBR 7765L & SLC 8070L AT JUNCTION OF JALAN BESAR & KITCHENER ROAD ON 5 DECEMBER 2020 @ 1330HRS**

We are instructed by Sravan Suresh to notify you of a road traffic accident on 5 December 2020 at about 1330hrs at junction of Jalan Besar & Kitchener Road involving our client's vehicle registration number FBR 7765L and vehicle registration number SLC 8070L driven by your insured/insured's driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards,

Ruby Ong

Secretary

M/s Hin Tat Augustine & Partners

20 Upper Circular Road

#02-10/12 The Riverwalk

Singapore 058416

**Tel : 6533 0212 ext 278**

Fax : 6338 3536 / 6533 0313

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