

Jaslin Kok (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Thursday, 18 March 2021 3:37 PM
To: Jaslin Kok (LKK Auto)
Cc: Admin A; Claims Dept of CTI
Subject: RE: SNM20D205128/C02/SLE3765M/CHNGPW / FW: Direct Settlement - Accident Involving SLE 3765M (OI : CTI - TBA) and SLT 269U (TP : LKK REF - CC6/CTI21000435/Ars3) on 27/12/2020

[Strictly Confidential]

Without Prejudice

Dear Jaslin

We agreed with your proposal.

Please proceed to reject third party claim.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Wednesday, 17 March 2021 2:14 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D205128/C02/SLE3765M/CHNGPW / FW: Direct Settlement - Accident Involving SLE 3765M (OI : CTI - TBA) and SLT 269U (TP : LKK REF - CC6/CTI21000435/Ars3) on 27/12/2020

Dear Adeline

We are of the view that our insured is not liable for the accident.

Based on the video, our insured was driving straight and swerve to the left when TP have no intention to stop.

On top of that, traffic light is in his favour.

Kindly let us have your approval to reject Third Party's claim.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Thursday, 14 January 2021 4:53 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: RE: SNM20D205128/C02/SLE3765M/CHNGPW / FW: Direct Settlement - Accident Involving SLE 3765M (OI : CTI - TBA) and SLT 269U (TP : LKK REF - CC6/CTI21000435/Ars3) on 27/12/2020

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Thank you.

Adeline Chng

Executive

Claims Department

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From: Adeline Chng
Sent: Thursday, 14 January 2021 4:30 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; 'Jaslin Kok (LKK Auto)' <jaslinkok@lkkauto.com>
Subject: RE: SNM20D205128/C02/SLE3765M/CHNGPW / FW: Direct Settlement - Accident Involving SLE 3765M (OI : CTI - TBA) and SLT 269U (TP : LKK REF - CC6/CTI21000435/Ars3) on 27/12/2020

[Strictly Confidential]

Without Prejudice

Dear Jaslin

Attached herewith our insured SAS report and video footage for your perusal.

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Thank you.

Adeline Chng
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 14 January 2021 2:36 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D205128/C02/SLE3765M/CHNGPW / FW: Direct Settlement - Accident Involving SLE 3765M (OI : CTI - TBA) and SLT 269U (TP : LKK REF - CC6/CTI21000435/Ars3) on 27/12/2020

Dear Adeline Chng,

Please note that officer in charge for this case is Adeline Chng.

Claim no. SNM20D205128/C02/SLE3765M/CHNGPW.

Dear Adeline,

Pls revert LKK.

NOTICE :

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, 14 January 2021 11:54 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLE 3765M (OI : CTI - TBA) and SLT 269U (TP : LKK REF - CC6/CTI21000435/Ars3) on 27/12/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLT 269U at M/s CAS GARAGE PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Thursday, 18 March 2021 3:45 PM
To: gerine@casgarage.sg cheng
Cc: Aldrin Ang; Nicole Chong; Admin A
Subject: RE: LOD: ACCIDENT INVOLVING SLT269U & SLE3765M ON 27/12/2020 | LKK REF : CC6/CTI21000435/rs3

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have our insured's video showing that our insured was driving straight and your client was making a right turn.

On top of that, traffic light is in our insured's favour.

Therefore, we are of the view that our insured is not liable for the accident.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: gerine@casgarage.sg cheng <gerine@casgarage.sg>
Sent: Wednesday, 17 March 2021 2:06 PM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Aldrin Ang <aldrin@casgarage.sg>; Nicole Chong <nicole@casgarage.sg>
Subject: LOD: ACCIDENT INVOLVING SLT269U & SLE3765M ON 27/12/2020 | LKK REF : CC6/CTI21000435/rs3

WITHOUT PREJUDICE

Dear Sir/Mdm

ACCIDENT ON 27-DEC-2020 INVOLVING SLT269U & SLE3765M AT ALONG JUNCTION OF BOON KENG ROAD TOWARDS SERANGOON ROAD

We are the repair workshop for the owner of vehicle **SLT269U**, which was involved in the captioned accident with your insured's vehicle. The vehicle owner has requested and authorised us to assist him/her in presenting their claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driver **SLE3765M**, we are submitting these claims for your consideration on behalf of the owner/driver/claimant.

1. Cost of Repair	\$5,564.00
2. 7 days Loss of Use x \$80.00	\$560.00
3. LTA TP Search Fee	\$7.45
TOTAL	\$6,131.45

We enclose the following documents to support the claims:-

- Repair Bill
- GIA Report
- Letter of Authorisation
- LTA TP Search Invoice

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Thank you and regards,

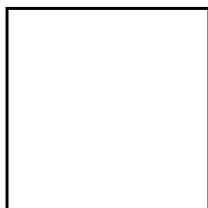
Gerine Cheng

Address: 1 Kaki Bukit Avenue 6

#02-22/21/20

AutoBay Block D

Singapore 417883



----- Forwarded message -----

From: **Nicole Chong** <nicole@casgarage.sg>

Date: Wed, 17 Mar 2021 at 12:15

Subject: Fwd: PRI - SLT 269U AND SLE 3765M (CHINA) ALONG NEAR 900 S'GOON RD ON 27.12.2020 LKK REF : CC6/CTI21000435/rs3

To: gerine@casgarage.sg cheng <gerine@casgarage.sg>

WITHOUT PREJUDICE

Regards,

Nicole Chong
CAS Garage Pte. Ltd.

Address: 1 Kaki Bukit Ave 6
#02-22/21/20
Autobay Block D
Singapore (417883)
Tel : 9791 6119
UEN / GST REG NO : 201828067M

----- Forwarded message -----

From: **Nicole Chong** <nicole@casgarage.sg>

Date: Mon, 11 Jan 2021 at 16:43

Subject: Re: PRI - SLT 269U AND SLE 3765M (CHINA) ALONG NEAR 900 S'GOON RD ON 27.12.2020 LKK REF :
CC6/CTI21000435/rs3

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>, Admin A <admin-a@lkkauto.com>, Jaslin Kok (LKK Auto)
<jaslinkok@lkkauto.com>

WITHOUT PREJUDICE

Dear Su Li,

Now I am waiting for the amended GIA from my client.

He put your insured vehicle number wrongly.

Regards,
Nicole Chong
Admin and Finance Officer

CAS Garage Pte. Ltd.
Tel : 9791 6119
UEN : 201828067M

Address: 1 Kaki Bukit Ave 6
#02-22/21/20
Autobay Block D
Singapore (417883)

Error! Filename not specified.

On Mon, 11 Jan 2021 at 13:55, Su Li (LKK Auto) <suli@lkkauto.com> wrote:

Without Prejudice

Dear Sirs / Madam,

We refer to the above matter.

Kindly provide us a copy of your client GIA Report for our necessary action.

Please be informed that we are currently pending for our principal to release OI GIA report.

Kindly note that for liability, claim negotiation and settlement, please contact Jaslin via email.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Hi Assignment Team,

Kindly assist.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Nicole Chong <nicole@casgarage.sg>

Sent: Monday, January 11, 2021 12:36 PM

To: Admin A <admin-a@lkkauto.com>

Subject: PRI - SLT 269U AND SLE 3765M (CHINA) ALONG NEAR 900 S'GOON RD ON 27.12.2020

WITHOUT PREJUDICE

Dear Sir/Madam,

Kindly arrange to survey our client's vehicle.

Do let us know when is the available date and time for inspection of the vehicle at:

CAS Garage Pte. Ltd.

Addr: 1 Kaki Bukit Ave 6, #02-22

Autobay. Singapore (417883)

Once arranged, please contact Ah Chong at 8782 7171 or Nicole 97916119 during the inspection.

**Kindly advice liability

Regards,
Nicole Chong
Admin and Finance Officer

CAS Garage Pte. Ltd.

Tel : 9791 6119

UEN : 201828067M

Address: 1 Kaki Bukit Ave 6

#02-22/21/20

Autobay Block D

Singapore (417883)