

RE: SNM20D205128/C02/SLE3765M/CHNGPW / FW: Direct Settlement - Accident Involving SLE 3765M (OI : CTI - TBA) and SLT 269U (TP : LKK REF - CC6/CTI21000435/Ars3) on 27/12/2020

Adeline Chng <adeline.chng@sg.cntaiping.com>

Thu 1/14/2021 4:53 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

 2 attachments (8 MB)

Re: SNM20D205128/DMPCSNA00075502003/SLE3765M - DOA : 27/12/2020; OI SAS.pdf;

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Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Adeline Chng

Sent: Thursday, 14 January 2021 4:30 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; 'Jaslin Kok (LKK Auto)' <jaslinkok@lkkauto.com>

Subject: RE: SNM20D205128/C02/SLE3765M/CHNGPW / FW: Direct Settlement - Accident Involving SLE 3765M (OI : CTI - TBA) and SLT 269U (TP : LKK REF - CC6/CTI21000435/Ars3) on 27/12/2020

[Strictly Confidential]

Without Prejudice

Dear Jaslin

Attached herewith our insured SAS report and video footage for your perusal.

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Adeline Chng

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 14 January 2021 2:36 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D205128/C02/SLE3765M/CHNGPW / FW: Direct Settlement - Accident Involving SLE 3765M (OI : CTI - TBA) and SLT 269U (TP : LKK REF - CC6/CTI21000435/Ars3) on 27/12/2020

Dear Adeline Chng,

Please note that officer in charge for this case is Adeline Chng.

Claim no. SNM20D205128/C02/SLE3765M/CHNGPW.

Dear Adeline,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Thursday, 14 January 2021 11:54 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLE 3765M (OI : CTI - TBA) and SLT 269U (TP : LKK REF - CC6/CTI21000435/Ars3) on 27/12/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLT 269U at M/s CAS GARAGE PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd