

Jaslin Kok (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Thursday, 18 March 2021 3:37 PM
To: Jaslin Kok (LKK Auto)
Cc: Admin A; Claims Dept of CTI
Subject: RE: SNM20D205128/C02/SLE3765M/CHNGPW / FW: Direct Settlement - Accident Involving SLE 3765M (OI : CTI - TBA) and SLT 269U (TP : LKK REF - CC6/CTI21000435/Ars3) on 27/12/2020

[Strictly Confidential]

Without Prejudice

Dear Jaslin

We agreed with your proposal.

Please proceed to reject third party claim.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). . Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Wednesday, 17 March 2021 2:14 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM20D205128/C02/SLE3765M/CHNGPW / FW: Direct Settlement - Accident Involving SLE 3765M (OI : CTI - TBA) and SLT 269U (TP : LKK REF - CC6/CTI21000435/Ars3) on 27/12/2020

Dear Adeline

We are of the view that our insured is not liable for the accident.

Based on the video, our insured was driving straight and swerve to the left when TP have no intention to stop.

On top of that, traffic light is in his favour.

Kindly let us have your approval to reject Third Party's claim.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Thursday, 14 January 2021 4:53 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Subject: RE: SNM20D205128/C02/SLE3765M/CHNGPW / FW: Direct Settlement - Accident Involving SLE 3765M (OI : CTI - TBA) and SLT 269U (TP : LKK REF - CC6/CTI21000435/Ars3) on 27/12/2020

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Adeline Chng

Executive

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From: Adeline Chng
Sent: Thursday, 14 January 2021 4:30 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; 'Jaslin Kok (LKK Auto)' <jaslinkok@lkkauto.com>
Subject: RE: SNM20D205128/C02/SLE3765M/CHNGPW / FW: Direct Settlement - Accident Involving SLE 3765M (OI : CTI - TBA) and SLT 269U (TP : LKK REF - CC6/CTI21000435/Ars3) on 27/12/2020

[Strictly Confidential]

Without Prejudice

Dear Jaslin

Attached herewith our insured SAS report and video footage for your perusal.

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Thank you.

Adeline Chng
Executive
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, 14 January 2021 2:36 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D205128/C02/SLE3765M/CHNGPW / FW: Direct Settlement - Accident Involving SLE 3765M (OI : CTI - TBA) and SLT 269U (TP : LKK REF - CC6/CTI21000435/Ars3) on 27/12/2020

Dear Adeline Chng,

Please note that officer in charge for this case is Adeline Chng.

Claim no. SNM20D205128/C02/SLE3765M/CHNGPW.

Dear Adeline,

Pls revert LKK.

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Thank you

Chong Boon Sen
Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, 14 January 2021 11:54 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLE 3765M (OI : CTI - TBA) and SLT 269U (TP : LKK REF - CC6/CTI21000435/Ars3) on 27/12/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLT 269U at M/s CAS GARAGE PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd