

Veron Chen (LKKAuto)

From: Claims <claims@premiumauto.com.sg>
Sent: Saturday, 31 July 2021 12:32 PM
To: Veron Chen (LKKAuto); Rasul (LKKAuto)
Cc: 'Claims'
Subject: LOD -SDS 7388M DOA : 08/01/2021 (AIG OD)
Attachments: 7388.pdf

Dear Veron,

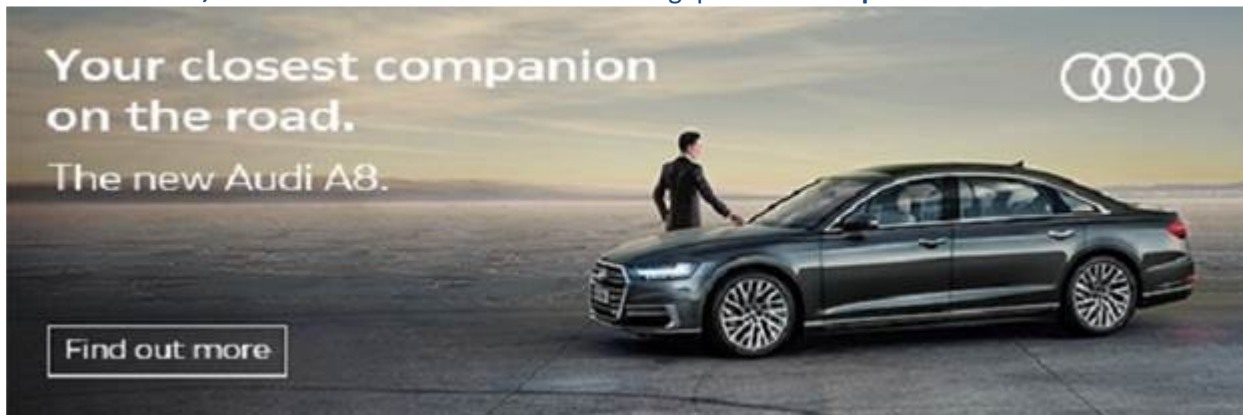
Attached LOD for your perusal. We will be mailing the original documents to your office shortly.

Please arrange for settlement upon receipt.

Thank you.

Best Regards,
Jennis Tan
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Thursday, 14 January 2021 11:38 AM
To: Claims <claims@premiumauto.com.sg>; Rasul (LKKAuto) <Rasul@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: SDS 7388M DOA : 08/01/2021 (AIG OD)

Dear Kee Siang,

Refer attached.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 14 January 2021 10:57 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>

Cc: SUR <sur@lkkauto.com>; 'Claims' <claims@premiumauto.com.sg>

Subject: RE: SDS 7388M DOA : 08/01/2021 (AIG OD)

Dear Veron,

Please assist to confirm that excess is S\$0.

Best Regards,

Kee Siang Lim

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Thursday, 14 January 2021 10:23 AM

To: Claims; Rasul (LKKAuto)

Cc: SUR

Subject: RE: SDS 7388M DOA : 08/01/2021 (AIG OD)

Dear Kee Siang,

As instructed by our client , please proceed to repair the **insured vehicle SDS 7388M Not exceeding repair limit \$46,000 (all-in) , (Excess \$0/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 13 January 2021 8:43 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Rasul (LKKAuto) <Rasul@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: SDS 7388M DOA : 08/01/2021

Dear Veron,

We propose to repair the vehicle on lump sum S\$46,000.

Best Regards,

Kee Siang Lim

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Wednesday, 13 January 2021 10:28 AM

To: Rasul (LKKAuto); PAL Claim

Subject: RE: SDS 7388M DOA : 08/01/2021

Dear Kee Siang,

Please updates.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Tuesday, 12 January 2021 3:07 PM

To: Rasul (LKKAuto) <Rasul@lkkauto.com>; PAL Claim <claims@premiumauto.com.sg>

Subject: RE: SDS 7388M DOA : 08/01/2021

Dear Mr Chang,

Kindly check vehicle able to repair at limit \$46K, need to get approval from insurance.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rasul (LKKAuto) <Rasul@lkkauto.com>
Sent: Tuesday, 12 January 2021 9:25 AM
To: PAL Claim <claims@premiumauto.com.sg>
Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: SDS 7388M DOA : 08/01/2021

Hi Ah Chang,

Kindly take note ,repair limit for this case is 46K

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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