

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Thursday, 4 March 2021 5:41 PM
To: Muhd Ashik B Madi
Cc: SUR
Subject: RE: Our ref: 251878 Your ref: SH7727Z doa 09.01.2021 (URGENT)
Attachments: 1.jpg; 2.jpg; 3.jpg; 4.JPG; 5.JPG; 6.JPG

Dear Ashik,

According to our surveyor, please refer to photos 1-3, showing that the centre pipe was bent. Photos 4-6 showing the damage centre pipe on the floor and replaced centre pipe fitted on the taxi.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Monday, 1 March 2021 11:39 AM
To: Muhd Ashik B Madi <ashik_madi@sg.msig-asia.com>; Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Our ref: 251878 Your ref: SH7727Z doa 09.01.2021 (URGENT)

Dear Muhd Ashik,

Thank you for the email.

We will check and revert.

Dear Taufikh,

FYNA.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Muhd Ashik B Madi <ashik_madi@sg.msig-asia.com>
Sent: Friday, 26 February 2021 4:46 PM
To: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: Our ref: 251878 Your ref: SH7727Z doa 09.01.2021 (URGENT)

Dear Shiau Chan,

We would like to request for clearer photos of the exhaust centre pipe (fitted & floor).

Thank you.

Ashik Madi

Executive, Claims Services (Motor)

D: +65 6594 2548 | F: +65 225 7402 | ashik_madi@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F:

+65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg




A Member of **MS&AD** INSURANCE GROUP

Please note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data for the purpose of assessing your claim. This may include disclosing and sharing your personal data with our service providers and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore, for the proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws (collectively, "the Purpose"). We may also need to disclose or share your personal data with service providers who are sited outside Singapore for the Purpose.

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

 *Please note that our Customer Service Centre will accept walk-ins by appointments only. For more details on how you can make an appointment with us, please refer to our official Facebook page or our website at msig.com.sg.*