

Nivitha (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Monday, 11 January 2021 10:49 AM
To: Admin-D (LKKAuto); assignments
Cc: Ong Zi Hui
Subject: Survey Request - Manual Assigned
Attachments: 2570_001.pdf

Accident involving SH7727Z and your insured SLU2619A (MSIG) dated 09.01.2021 (DOA: \$10k)

Car is in


Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

 Please note that our Customer Service Centre will accept walk-ins by appointments only. For more details on how you can make an appointment with us, please refer to our official Facebook page or our website at msig.com.sg.

Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F:

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A Member of **MS&AD INSURANCE GROUP**

From: Winnie Chua <pingping_chua@sg.msig-asia.com>

Sent: Monday, 11 January 2021 10:19 AM


To: Crystal Lee <crystal_lee@sg.msig-asia.com>

Cc: Ong Zi Hui <zihui_ong@sg.msig-asia.com>

Subject: FW: Accident involving SH7727Z and your insured SLU2619A (MSIG) dated 09.01.2021 (DOA: \$10k) Car is in, IHS to arrange physical survey

Dear Crystal,

Please arrange physical survey as spoken to Tien Siong. Car is in.

 Please note that our Customer Service Centre will accept walk-ins by appointments only. For more details on how you can make an appointment with us, please refer to our official Facebook page or our website at msig.com.sg.

Best Regards

Winnie Chua

Senior Admin Officer, Claims Services (In-House Survey)

Direct line +65 6594 2556 | Direct fax +65 6225 7402 | pingping_chua@sg.msig-asia.com



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A Member of **MS&AD** INSURANCE GROUP

From: Lim Tien Siong <limts@cde.com.sg>

Sent: Monday, 11 January 2021 9:10 AM

To: Motor Survey <motorsurvey@sg.msig-asia.com>

Subject: Accident involving SH 7727Z and your insured SLU2619A dated 09.01.2021

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Officer in charge,

Best Regards,

Lim Tien Siong

Taxi Accident Repair / ComfortDelgro Engineering Pte Ltd

Off:62148398 / Fax:65468156



Think Before Printing

From: canon@comfortdelgro.com.sg <canon@comfortdelgro.com.sg>

Sent: Monday, 11 January 2021 9:02 AM

To: Lim Tien Siong <limts@cde.com.sg>

Subject: Scan Image

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