



2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: [ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)

Tel: 67418277 Fax: 67468277

**GST REG NUMBER: 201635107M**

AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way, #08-06  
Singapore 079120

26/1/2021

Attn: -  
Motor Claims Dept

**LETTER OF DEMAND**

Our Ref : SGV1082H Your Ref : -

Dear Sir,

VEHICLE # : SGV1082H

ACCIDENT INVOLVING : SGV1082H & SLB7473U ALONG AYE JURONG AFTER LOWER DELTA  
ON 8/1/21

COST OF REPAIR : S\$3,800.00 (As agreed)

COR ADD GST 7% : S\$ 266.00

RENTAL : S\$ 840.00

LTA & GIA SEARCH : S\$7.45

TOTAL : S\$4,913.45

DOLLARS: FOUR THOUSAND NINE HUNDRED THIRTEEN AND CENTS  
FORTY-FIVE ONLY.

**Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation ( see note 5).**

For your prompt payment.

Thank you.

Yours faithfully,

Ryder Auto Pte Ltd

**Ryder Auto Pte Ltd**

Chan San Choon

Director

DipEng, AAE MIMI, MSAE(Aust)



## LETTER OF AUTHORISATION

**To: Ryder Auto Pte Ltd**

Re: ACCIDENT ON 8/1/2021 INVOLVING SGV1082H SLB7473U SLG7074L

SDW2238X ALONG / AT \_\_\_\_\_

AYE JURONG AFTER LOWER DELTA

I/We CHEW KIM CHOO (NRIC No. S1779441H)

of APT BLK 138B YUAN CHING ROAD #19-125 S(612138)

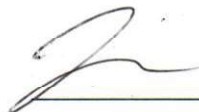
1. The owner of motor vehicle no. SGV1082H hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**
2. If the 3<sup>rd</sup> party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number 2 and 3 above if the 3<sup>rd</sup> party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS \_\_\_\_\_ DAY OF 8/1/2021 20\_\_\_\_\_



Signature of owner

(Company's stamp – if any)



**Ryder Auto Pte Ltd**

Signature of Witness

Name of Witness



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **RYDER AUTO PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$4,066.00** (Repair Cost), **S\$700.00** (Loss of Use/Rental), **S\$7.45** (Disbursement) for vehicle no. **SGV 1082H** that was damaged pursuant to the accident which occurred on **08/01/2021** (date) along **AYE, Singapore** (location) involving vehicle no/s **SLB 7473U**.

This is pursuant to the inspection conducted on **11/01/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **CHEW KIM CHOO** ("the third party claimant") of vehicle no. **SGV 1082H** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SGV 1082H** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 18 (day) of May (month) 2021 (year)



Signed by appointed surveyor

**Ryder Auto Pte Ltd**

Signed by "the workshop" (with chop)

my execution of this Discharge Voucher is only  
for my claim for property damage and not prejudicial  
to any other claims arising from the same accident.



2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: [ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)

Tel: 67418277 Fax: 67468277

**GST REG NUMBER: 201635107M**

AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way, #08-06  
Singapore 079120

26/1/2021

Attn: -  
Motor Claims Dept

**TAX INVOICE**

Our Ref : SGV1082H Your Ref : -  
Dear Sir,  
VEHICLE # : SGV1082H  
ACCIDENT INVOLVING : SGV1082H & SLB7473U ALONG AYE JURONG AFTER LOWER DELTA  
ON 8/1/21

COST OF REPAIR : S\$3,800.00 (As agreed)

COR ADD GST 7% : S\$ 266.00

TOTAL : S\$4,066.00

DOLLARS: FOUR THOUSAND AND SIXTY-SIX ONLY.

**Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation ( see note 5) .**

For your prompt payment.

Thank you.

Yours faithfully,

Ryder Auto Pte Ltd

**Ryder Auto Pte Ltd**

Chan San Choon

Director

DipEng, AAE MIMI, MSAE(Aust)



## Invoice

SGV1082H  
CHEW KIM CHOO

Invoice No : WPLIN0004851  
Invoice Date : 20/1/2021  
Due Date : 20/1/2021  
VHA No : 5460  
Referral ID : R016

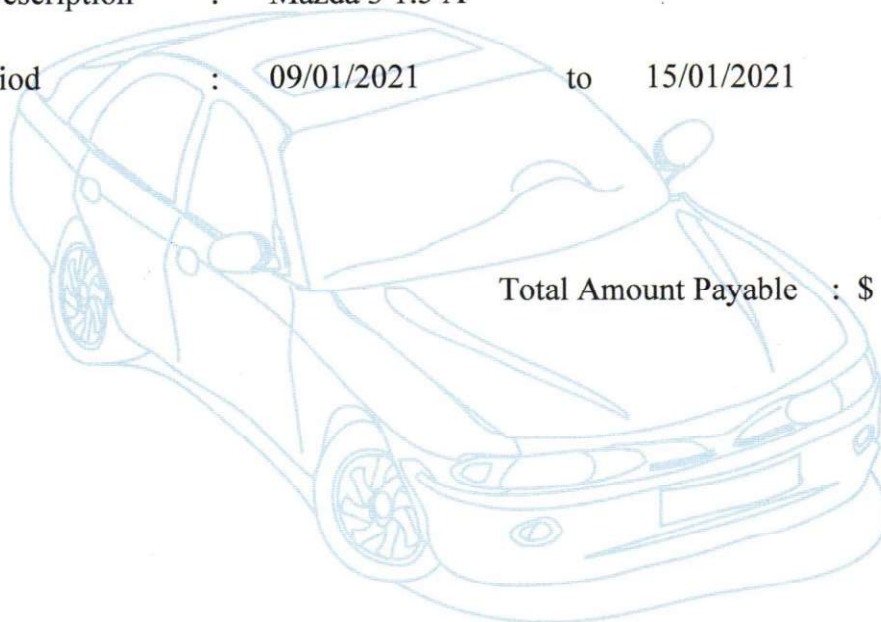
Description :	Amount
Rental for 7 Day/s @ \$120 per Day \$	840.00

Vehicle No : SLC4699A

Vehicle Description : Mazda 3 1.5 A

Rental Period : 09/01/2021 to 15/01/2021

Total Amount Payable : \$ 840.00





# WIN WIN RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875  
Tel: 6315 8479 H/P: 9833 0807

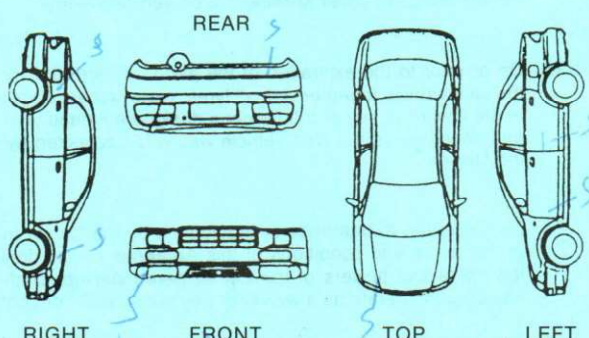
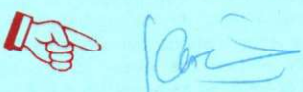
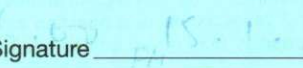
VHA No: 5460

Invoice No: WPLIN 4851

Hirer's Vehicle No: SGV1082H

UEN: 201505115E

## VEHICLE RENTAL AGREEMENT

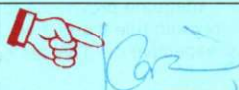
HIRER'S PARTICULARS		Vehicle No: 3LC 4699A Replace Veh No:	
Name: (as in I/C) CHEW KIM CHOO		Mileage Out: 77901	Mileage Out:
NRIC / FIN No: S1779441H		Make & Model: MAZDA 3	Auto / Manual
Address (Res): 8K138B YUAN CHING RD #19-125 S(61238)		Out : Date 9/1/21	Time: 0900
Name & Address of Employer:		HIRE / PERIOD EXPIRY	Time:
Occupation:	Driving Exp:	NON-WAIVER EXCESS=\$2000/-	
Singapore Driving Licence No:		<b>CHARGES</b>	
Issue Date: 30/5/14	Date of Birth: 4/6/66	Daily 7 @ \$ 120 per day	\$ 840 -
Tel: (O) (R) HP :		Weekly @ \$ per week	
<b>ADDITIONAL DRIVER'S PARTICULARS</b>		Monthly @ \$ per month	
Name: (as in I/C)		Hours @ \$ per hour	
NRIC / FIN No:		Extension @ \$	
Address (Res):		Delivery/Collection Service	
Occupation:	Driving Exp:	<b>SUB-TOTAL \$</b>	
Singapore Driving Licence No:		<b>PETROL LEVEL</b>	
Issue Date:	Date of Birth:	Out E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F	
Tel: (O) (R): H/P:		In E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F	
<b>VEHICLE CHECK LIST</b>		Fuel	
INDICATE: D - DENTS S - SCRATCHES A - ACCIDENTS		Traffic / Parking Fines	
		<b>TOTAL CHARGES \$</b>	
<b>MISSING / FAULTY ACCESSORIES / PARTS</b>		Hirer's Signature	
REMARKS :		Additional Driver's Signature	

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given WIN WIN RENT-A-CAR PTE LTD in connection with this agreement is true.

### \*IMPORTANT

1. VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
2. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
3. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
4. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY. INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
5. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
6. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY WIN WIN RENT-A-CAR PTE LTD.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO WIN WIN RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
15/1	1820	78313			

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 08 Jan 2021 / 19:20:22

Receipt Date/Time : 08 Jan 2021 / 19:20:22

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-210108-003827

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLB7473U				
As at 08 Jan 2021/18:00:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SLB7473U			
	Enquiry Fee	7.00	0.49	7.49
	20210108191954181227			
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	rd846t1c	Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## **Cecilia Chong (LKK Auto)**

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**From:** Cecilia Chong (LKK Auto)  
**Sent:** Monday, 8 March 2021 3:16 PM  
**To:** trev\_soh@yahoo.com  
**Subject:** <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG21000422/Ags3 \*\*\* ACCIDENT INVOLVING SLB 7473U / SGV 1082H / OTHERS ON 08/01/2021 \*\*\*

Our Ref: CC4/AIG21000422/Ags3

08 MARCH 2021

**SOH CHEOW WEE**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SLB 7473U / SGV 1082H / OTHERS ON 08/01/2021**

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from SGV 1082H.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**



Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

## Print Received Message

This mail is associated with :

**\*SGV1082H (7824893667SG)**

**[SLB7473U]**

TP

CHEW KIM CHOO

Jan 8 2021 5:00PM

[SOH CHEOW WEE]

Ryder Auto Workshop LLP

**From**      **AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG\_SG\_EXPRESS)**, sent on **12/05/2021 14:46 PM**.  
**To**        LKK\_HQ  
**Subject**   **Alert - Adj Mandate Approved (S\$4773.45) - SGV1082H - Claim Handler: Loh, Chee-Heng**

Approved:4773.45.