

**Re: aigencrypt PRE-REPAIR INSPECTION REQUEST – SGV1082H vs SLB7473U (OI) on D.O.A.: 08/01/2021**

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Mon 1/11/2021 10:36 AM

To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>

Dear Sir/Madam,

Thank you for your assignment.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

**Sent:** Monday, 11 January 2021 10:27 AM

**To:** Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>

**Subject:** aigencrypt PRE-REPAIR INSPECTION REQUEST – SGV1082H vs SLB7473U (OI) on D.O.A.: 08/01/2021

Hi,

Please refer to the enclosed request from **Ryder Auto Pte Ltd**.

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

*Kindly assist to assign **Steve Chen Tsue Yee** as Single Joint Expert as requested.*

(Please be infomed that OI GIA Report is not available as insured has yet to report the accident)

Thanks & Regards,

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

---

**From:** ryderautoworkshop@gmail.com <ryderautoworkshop@gmail.com>  
**Sent:** Monday, January 11, 2021 9:50 AM  
**To:** Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>  
**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLB7473U AND SGV1082H ON 08/01/2021

Dear Sir,

Kindly assign LKK Auto Consultants Pte Ltd, Mr. Steve Chen Tsue Yee.

Thank you.

Best regards  
June

---

**From:** Subramaniam, Divyashni  
**Sent:** Mon, 11 Jan 2021 01:22:11 +0000  
**To:** [ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)  
**Cc:** Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong  
**Subject:** RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SLB7473U AND SGV1082H ON 08/01/2021  
Without Prejudice

-  
Your Reference: SGV1082H  
Our Reference : SLB7473U

Dear Sir/Madam,

Please be informed that in house surveyor is not available at the moment. Kindly select from the list provided as below.

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

**Name of Surveyor**  
**Company Name**  
Lawrence Ng Chun Kee  
Priority Services  
Jeffrey Ong Leng Kiat  
Priority Services

Jimmy Lee  
Priority Services  
EC Looi  
Automobile Inspection Services Pte Ltd  
Pang Kiah Keen (Frankie)  
Formteam Adjusters Pte Ltd  
Ng You Han  
Formteam Adjusters Pte Ltd  
Soon HanXin (Gary)  
Formteam Adjusters Pte Ltd  
Chow Bo Xiong  
Formteam Adjusters Pte Ltd  
Chua Soo Teck (Benjamin)  
Formteam Adjusters Pte Ltd  
Steve Chen Tsue Yee  
LKK Auto Consultants Pte Ltd  
Xing Guo Qiang  
LKK Auto Consultants Pte Ltd  
Marcus Chua  
LKK Auto Consultants Pte Ltd  
Mohamad Taufikh  
LKK Auto Consultants Pte Ltd  
Adrian Ling  
LKK Auto Consultants Pte Ltd  
Mohammed Rasul  
LKK Auto Consultants Pte Ltd  
Kenneth Kong  
LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

**Divyashni Subramaniam**

**AIG**

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

[Divyashni.Subramaniam@aig.com](mailto:Divyashni.Subramaniam@aig.com) | [www.aig.sg](http://www.aig.sg)

**From:** Ryder Auto workshop <[ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)>

**Sent:** Saturday, January 09, 2021 11:59 PM

**To:** Chin, Lee-Ying <[Lee-Ying.Chin@aig.com](mailto:Lee-Ying.Chin@aig.com)>; Chan, Yoke Shi <[yokeshi.chan@aig.com](mailto:yokeshi.chan@aig.com)>; Lim, Sheng Yang <[ShengYang.Lim@aig.com](mailto:ShengYang.Lim@aig.com)>; Teo, Ericweihong <[Ericweihong.Teo@aig.com](mailto:Ericweihong.Teo@aig.com)>; Hor, Yinrul

<[Yinrul.Hor@aig.com](mailto:Yinrul.Hor@aig.com)>

**Subject:** [EXTERNAL] Urgent: PRE-REPAIR INSPECTION: Your vehicle SLB7473U; Our vehicle SGV1082H  
Accident involving SGV1082H & SLB7473U On 8 Jan 2021

**This message is from an external sender; be cautious with links and attachments.**

Dear Sir,

We refer to the above matter.

Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use your in-house surveyor. Kindly arrange your in-house surveyor.

Thank you.

Best regards  
June

2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921  
Tel : 67418277 Fax: 67468277

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

**IMPORTANT NOTICE:**

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.