

Borneo Motors (Singapore) Pte Ltd Pandan Toyota Car Bodycare Centre 2 Pandan Crescent Singapore 128462 www.borneomotors.com.sg

Our Ref: BMS2021/05/PD1167/EX(SM)

Your Ref: AIG-SLZ635P

17 May 2021

BY EMAIL (INS COPY)

M/S. AIG ASIA PACIFIC INSURANCE PTE LTD

Attn : Officer In-Charge Dept : Motor Claims

RE: ACCIDENT INVOLVING SMV3418P AND SLZ635P ON 08 Jan 2021

Dear Officer.

We refer to the above captioned.

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

Α.	Repair Cost (BMS) - \$9,070.05		В.	Others -	
C.	Loss of Rental - \$321.00(4days)		D.	Loss of Use -	
E.	Medical Claims -			Total Amount - \$9,391.05	
	-Undertake By Claimant				

We would appreciate if you could let us have the payment within 1 month from date of this letter.

Enclosed	are the	following	documents	for your	kind	nerusal.
LIILIUSEU	are me	111111111111111111111111111111111111111	OUTHOREMS	11 11 V(1111	KHHIL	DELLINAL.

(✓) Original Tax Invoice

(X) Medical Receipt

(✓) Car Rental Invoice/Agreement

(X) Original Photograph X _____

(✓) Release Voucher

(✓) Payment Advice

(✓) Authorization To Act

(X) LTA Search Fees

Yours faithfully,

TPR Team

Claims Service Department

F: 68727260 E: claimstatusenquiry@borneomotors.com.sg

^{*}Cheque is to be made payable to **BORNEO MOTORS (SINGAPORE) PTE LTD** & mail it to, 2 Pandan Crescent, Singapore 128462, Attn: TPR Team*

This settlement does not preclude/prejudice the Claimant/Driver/Passenger for personal injury at a later date should such a claim arises.



AUTHORIZATION TO ACT (AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

1,	Razid	Bin	Saa	id				("the	third	party	claimant")
											(address),
owne		SN	1124	PIPP		_(vehic					authorize
("the renta dam	worksho al and/or aged pur	op") to a loss of suant to	act fo use (o the	or me v ("claim accide	vith res ") for n ent whi	spect to ny vehic ch occu	cle no urred	on	1341 f(1.7	PP 1.24 (1	osts and/or that was date) along _ (location) accident").
invol	ving veh	icle no/s	3	SL	7 63	5 P	na ana ana ana ana ana ana ana ana ana		maran come come	("the a	iccident").
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beha		a witho	ut pr	ejudice	and v	vithout	admi	ssion	of lia	bility b	ach on my asis insofa
	Dat	te this _	1	S d	ay of	Dag	(mo	onth)	20	<mark>V</mark> (ye	ar)
	B	5		and the second design of the s	- 100				310	30 ¥ 8	NEO STATE
Sign	ed by "the	third par	ty cla	imant"			Signe	d by "t	he wor	kshop"	*************************************

This settlement does not preclude/prejudice the Claimant/Driver/Passenger for personal injury at a later date should such a claim arises.



RELEASE VOUCHER (AIG Asia Pacific – EXPRESS THIRD PARTY CLAIM)

"Well, Bornes Motor (31 Pts Ltd. ("the workshop") hereby confirm that well
have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte. Ltd.
Marcus ("name of surveyor") with respect to the amount claimed for
\$\$ 9,070.0 > (repair costs), \$\$ 321.00 (loss of use rental) \$\$ (search fees)
for vehicle no. SMV341PP that was damaged pursuant to the accident which occurred
on file along THE to CTE (location) involving vehicle no/s SLZ 635 P
vehicle no/s 3 L Z P S P
This is pursuant to the inspection conducted on (l. 2222 (date) at "the workshop".
Don't Pro Card a ("string and a plain and)
We/I confirm that we/I are/am authorized by the owner Razid Rin Sad - ("third party claimant")
of vehicle no. SMV3 418-P to make the claim as set out in the above paragraph and we/l have full
authority to settle the matter on his/her behalf in a manner that we/l deem fit. We/l enclose herein the letter of
authority given by "the third party claimant".
We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte. Ltd for all damages, loss and/or
expense that they will or have already incurred in the event that "the third party claimant" after the above said
agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of
repairs and/or rental and/or loss of use pursuant to the damage to
of the accident.
We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party
claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without
admission of liability basis.
This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive
jurisdication over any dispute arising out of the same.
-A
Dated thisday of(month) 20(year)
(JD * 66)
((LKK))
Signed by AIG appointed surveyor Chopped & Signed by "the workshop"



Inchcape

Co. Reg No.: 196700086Z

GST Reg No.: MR-8500000-9

17 UBI ROAD 4

SINGAPORE 408611, Tel no.: 6631 1188



TAX INVOICE

Account Details				Account N			Customer Details						
AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #07-16 AIG Building Singapore 079120		Document	S1000033 / ICA3 Document No. 39011486			Mr Razid Bin Saad 8 Miltonia Close Singapore 768190							
(Beto	ore N	Mar 2017)		1	Document Date 03/03/2021			Mobile: 92236370					
Ye	ar	Model	Variant	Reg. Date	Reg. No.	Kilomet	ers V	Vip No.	. Order No. / Remarks		marks		
20:	20	ASU60R AN	NTMT E1	28/09/2020	SMV3418P	1068	4 2	20623	67/TP/SMV3418P				
		Chassis No.	Engine No.	Terms	SA / Counter		Ve	hicle In	Collected On		d On		
JT	EZI	B3GH00J005932	8ARZ211980	60	Sam San Joi		08/01/20	21 16.05	5 03/03/2021 16		16.01		
L	Cd		Job/Parts Descri	ption			Qty	Unit Price	Disc %		Amount		
11 12 13 14 15 16 17 18 19 20 21 22 23 24	1 2 3 4 5 6 7 8 9 0 1 2	EAS T52159-48933 COVE T52169-48100 COVE S52161-0K040 PIECE T67005-48340 PANE T68105-48905 GLAS: T75575-48040 MOUL T90975-02071 EMBL: T75442-48140 PLATE SPZQ31-13020 Badg T89348-58120 RETAI T04562-12010 DAM F	GR, RR BUMPER R, RR BUMPER E, RR BUMPER L SUB-ASSY, BAC S SUB-ASSY, BAC DING, BACK EM,SYMBOL E, BACK DOOR e Assy, Engine Ma INER, ULTRASON (IT, WINDOW GLA 0002-0 TACK GO 0002-2 G+P 207 A	CK M SERIES CK ark RHS (AUD IIC ASS ! (BLACK) SG)	0742	1.00 1.00 10.00 1.00 1.00 1.00 1.00 4.00 1.00 2.00 1.00	904.00 466.00 4.10 2126.40 1218.20 51.90 57.30 73.70 17.52 16.00 121.00 108.00 200.00	25.00 25.00 25.00 25.00 25.00 25.00 25.00 25.00 25.00 25.00 25.00		1062.00 678.00 349.50 30.70 1594.80 913.65 38.92 42.97 55.27 13.14 48.00 90.75 162.00 150.00		
		behalf of Motors (Singapore) Pte Ltd	Customer's	Signature	ature Charge Summary			Total	Total 8,476.68				
Please acknowledge receip			eceipt of vehicle	Parts 4,167.70			٦			593.37			
					Labour 30.00 Sublet 4,278.98 Lubrication/Fluid 0.00			Less			0.00		
					Others		0.00	II)ue		9,070.05		





Co. Reg No. : 196700086Z GST Reg No. : MR-8500000-9

17 UBI ROAD 4

SINGAPORE 408611, Tel no.: 6631 1188

TAX INVOICE

	17 X 11 V O 10 L												
				Account N	0.		Customer Details						
78 Shenton Way			Document	S1000033 / ICA3 Document No. 39011486			Mr Razid Bin Saad 8 Miltonia Close Singapore 768190						
(Before Mar 2017)					Document Date 03/03/2021		Mobile: 92236370						
Υe	Year Model Variant Re				Reg. No.	Kilom	eters	Wip No.	/ip No. Order No. / Remarks				
20	20	ASU60R AN	NTMT E1	28/09/2020	SMV3418P	106	584	20623	67/TP/SMV3418P				
	(Chassis No.	Engine No.	Terms	SA / Counter		V	ehicle In	ehicle In Collecte		ed On		
J	EZ	B3GH00J005932 8	BARZ211980	60	Sam San Joi		08/01/2	021 16.05	5 03/03	/2021	16.01		
L	Cd		Job/Parts Desc	ription			Qty	Unit Price	Disc %		Amount		
1 2 3 4 5 6 7 8	0 0 00000 0 0	DRIVE IN:08/01/2021 DATE-IN:11/01/2021 DATE-IN:11/01/2021 DATE-IN:11/01/2021 DATE-IN:11/01/2021 DATE-IN:10/2021 DATE-IN:10/202	C DATE:08/01/2 ATE SURVEY:11 DAYS R FOR PLATINU	021 M SHINEPRO 8 CCIDENT ARE. REEN GLASS 3 PROGRAMME REAR REVERSI JATER LEAK TI AR WINDSCRE DMPONENTS T	AS M SOLAR F E SENSOR EST EN GLASS O NEW TAI	0619 0741 0742 0742 0742 0742 0742					30.00 183.18 350.00 162.00 162.00 415.80 324.00		
İ	on	BP-SUBLET REPLACE STRAIGHTEN & ALIGN behalf of Motors (Singapore) Pte Ltd	Customor's	T AFFECTED A	Charge Su Parts Labour Sublet Lubrication/Fluid	0742	,	Total			1296.00		
					Others			Amount E	Due				

POPULAR RENT A CAR PTE LTD

501 Guillemard Road Singapore 399840 Tel: 6742 8888 | Fax: 6743 3003

Co Reg No: 199608195Z GST Reg No: 19-9608195-Z



Tax Invoice

Mr RAZID BIN SAAD

8 MILSONIA CLOSE Singapore 768190

Invoice No. **Invoice Date** : INV21010193 : 16/01/2021

Due Date VHA No

: 16/01/2021

Sales ID

: R21010041 : S019 GINA YAO

Referral ID

: AIGTP

Attn: RAZID BIN SAAD

SMV3418P

Ref: C/O BORNEO MOTORS (S) PTE LTD; INSURED VEHICLE NO:

Description Amount(S\$)

Rental for 4 days @ \$75 per day

300.00

Vehicle No : SLA5435Z

Vehicle Description : TOYOTA COROLLA ALTIS CLASSIC 1.6 CVT

Rental Period : 11/01/2021 13:00 to 15/01/2021 18:45

> Subtotal: S\$ 300.00

GST 7.0%: S\$ 21.00

Total amount payable: S\$ 321.00

IMPORTANT

- Please remit payment within 7 days from the due date.
- An interest of 1.5% per month will be levied on all overdue amounts.
- All Cheques must be made payable to POPULAR RENT A CAR PTE LTD.
- Please write the **vehicle** and **invoice** number on the reverse of your cheque.

This is a computer generated document. No signature is required.

POPULAR RENT A CAR PTE LTD

501 Guillemard Road Singapore 399840 Tel: 6742 8888 | Fax: 6743 3003 Co Reg No: 199608195Z

GST Reg No: 19-9608195-Z



VEHICLE RENTAL AGREEMENT

No. R21010041

Date: 11 Jan 2021

HIRER'S PARTICULARS

Name (as in I/C) : RAZID BIN SAAD

NRIC/Passport No : S7707124E

Gender : Male

Address (Res) : 8 MILSONIA CLOSE

Singapore 768190

Driving Lic. No : S7707124E Passing Date : 26/06/1998 Date of Birth : 16/03/1977 Res / Office Tel : 92236370

Mobile : +6592236370

Hirer is driver : No

DRIVER'S PARTICULARS

Name (as in I/C) : SUNARTI BINTE AMIDON

NRIC/Passport No : S77314211 Gender : Female

Address (Res) 8 MILSONIA CLOSE

Singapore 768190

Driving Lic. No : S7731421 Passing Date : 27/03/2006 Date of Birth : 07/11/1977

Res / Office Tel : -Mobile

ADDITIONAL DRIVER'S PARTICULARS

Name (as in I/C) NRIC/Passport No : Gender Address (Res) Driving Lic. No Passing Date Date of Birth

Res / Office Tel Mobile

VEHICLE PARTICULARS

Vehicle No. : SLA5435Z

Make & Model TOYOTA COROLLA ALTIS C

LASSIC 1.6 CVT

Date & Time Out 11 Jan 2021 | 13:00 Hire Period Expiry : 15 Jan 2021 | 18:45

CDW (Coilision Damage Waiver) : No Malaysia Usage : No

Excess : 1605/1605 | M'sia -

PAYMENT AMOUNT Daily 0.00 Weekly 0.00 Monthly 0.00 **CDW** 0.00 Delivery/Collection Service 0.00 Others 0.00 SUB TOTAL 0.00 **GST** 0.00 **NETT AMOUNT** 0.00 SECURITY DEPOSIT 250.00

Payment Mode : Visa Bank **UOB** Expiry I.D.

Rented out by GINA YAO Sales ID S019

IMPORTANT

1. Only persons above 23 & below 60 years of age with more than 2 years driving experience, authorised, licensed and signing this agreement may drive the

2. The hirer shall be liable for excess charges for any late return at the rate shown per hour or per day, inclusive of CDW and/or PAI where applicable.

Vehicle is strictly for singapore use only, and may not be driven out of Singapore without prior written consent of the company Popular Rent A Car Pte Ltd.

In case of accident, the hirer shall report to rental office IMMEDIATELY. If there is any bodily injury, a police report must be made within 24 hours.

24-HOUR ROAD SIDE ASSISTANCE 67415828

Acknowledgement

I have read and agree to the terms and conditions of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given Popular Rent A Car Pte Ltd in connection with this agreement is true.

Hirer's Signature

Main Driver's Signature

Rented out by Staff Name: GINA YAO

TERMS AND CONDITIONS FOR CAR RENTAL

Popular Rent a Car Pte Ltd (hereinafter called "the owner" which expression shall where the context so admits include the owner's successors-in-title) hereby agrees to let and the hirer named herein (therein-after called "the Hirer") agrees to take on hire the motor vehicle described herein (hereinafter called "the said vehicle") subject to the following terms and conditions:

- 1. The said vehicle (and all tools and accessories therein) is the property of the Owner and the Hirer shall be a mere bailee thereof and no interest in it shall pass on to the Hirer.
- 2. The hiring shall commence on the date and at the time specified and shall continue for the period and end on the date and at the time stated unless extended or as expressly requested by the Hirer.
- The Hirer shall pay in full the hire charge specified herein before the commencement of hiring. No part of such hire charge shall in any circumstances be refunded except at the discretion of the Owner. All credit return is subject to the approval of General Manager.
- 4. If the Hirer shall fail to return the said vehicle at the expiration of the period of hire, then without prejudice to the other rights of the Owner, the Hirer shall pay to the Owner for every hour elapsing between the time of such expiration and the time the said vehicle is returned to the Owner, such further other charge in accordance with the Owner's current rate of hire charges or at such other rates as the Owner may in its absolute discretion thinks fit. All charges and amounts due which are not paid when due shall bear an interest of 1.5% per month until they are paid. The Hirer shall upon termination of this Agreement pay to the Owner all arrears of Rental and all other sums resulting from recovering the outstanding and unpaid together with interest thereon
- 5. The said vehicle may only be driven by the Hirer or persons who have expressly designated and authorized therein (hereinafter called "the authorized driver"). The Hirer and the authorised driver must be in possession of a valid driving licence and shall at all times drive the said vehicle in a careful and skilful manner, observing the traffic regulations and laws and in the event of any breach thereof, the Hirer shall pay all fines, cost of repairs and penalties which may be incurred and shall also answer all Police and Traffic Court Summonses, Notices and Inquiries in connection therewith. Particular attention is to be accorded to the following:
 - (i) The Hirer shall not carry load or passengers in excess of the Motor Vehicle's Licensed carrying capacity (i.e. one driver and four passengers);
 (ii) The Hirer shall not drive the said vehicle whilst under the
 - influence of intoxicating liquor or drugs;
 - (iii)It is expressly forbidden to hire the said vehicle out to third persons or to let unauthorized persons or learners to use the said vehicle or to permit the said vehicle to be used for illegal purposes (for instance: in connection with theft, drug peddling or trafficking, smuggling or any other criminal activity) or the purposes of test or racing. Failure to 15. comply may entail serious consequences as the Hirer assumes full responsibility and in the event of the said vehicle being seized, confiscated or forfeited as a result thereof, the Hirer shall indemnify the Owner for all losses incurred including the value of the said vehicle.
 - (iv) The Hirer and the authorized driver must be over 23 years of age and under 60 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borned by the Hirer.
- The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$30.00 per trip,
- 7. The Hirer or authorized driver shall report all accidents involving the said vehicle to the Owner immediately and should there be bodily injuries also to the police not later than 24 hours after the accident. The Hirer or authorized driver shall not admit or compound any claim either partially or in full. Hirer is to secure the names and addresses of all witnesses as well as the registration number of all vehicles involved in the accident. All communications or letters received from the police or third parties are to be referred to the owner immediately. The Hirer shall not abandon the said vehicle without adequate provisions for safeguarding and security the same. Failure to comply with rule 5 and render Hirer liable for all cost and third party claims

irrespective of CDW fee being paid.

- 8. The Owner shall not under any circumstances be liable to make any payment to the Hirer in respect of or to indemnify the Hirer against any loss, injury or damage sustained by the Hirer or by any third party as result of the use of the said vehicle or as result of any defect therein and in taking delivery of the said vehicle the hirer shall be deemed to have satisfied himself that it is in all respects roadworthy and in a proper and safe condition.
- If for any reason the vehicle described in the schedule of any other vehicle ordered by the Hirer prior to the commencement of the period of hire is not available at the time of such commencement, the Owner shall have the right to replace the said vehicle with an alternative vehicle of similar seating capacity and performance and if no such alternative vehicle is available or if the Owner shall decline to provide an alternative vehicle then the Hirer shall be repaid any hire charge and deposit (if any) paid by him after offsetting the rental charge and costs incurred but shall have no other claim of any kind whatsoever against the Owner. However if no deposit is paid, Hirer must pay for rental charges incurred on demand.
- The Hirer shall pay for the cost of petrol during the period of hiring PROVIDED ALWAYS that the Hirer having taken delivery of the said vehicle with a full tank of petrol shall return it likewise failing which the Owner shall be entitled to refill the tank and the refilling cost including a S\$5 service charge thereof shall be recoverable from the Hirer.
- The vehicle is NOT covered by a motor insurance policy covering personal accident insurance for the Hirer, his passenger or authorized driver and the Owner shall not be responsible for any liability claims, injuries or otherwise in connection with any accident death or the losses arising from the use of the vehicle. The Owner may at the request of the Hirer and upon payment of the requisite charges arrange for separate personal accident coverage for bodily injury or death.
- The said vehicle shall be covered under a Vehicle Insurance policy, which contains an excess Clause as Stipulated/Stated in the current Owner's Car rental Standard Brochure Tariff. Paying the current premium rate per day for Collision Damage Waiver may reduce the excess Clause. For the category of vehicle hired Collision Damage Wavier does not cover Missing/Stolen vehicles' item
- On or prior to the expiration of the period of hire, the Hirer shall return the said vehicle together with all tyres, tools, accessories and equipment to the Owner at any of the Owner's designated stations in as good order and condition as the said vehicle was when collected by the Hirer from the
- No relaxation forbearance or indulgence by the Owner in enforcing any of the terms and conditions of this Agreement shall prejudice or affect the rights and powers of the Owner hereunder nor shall any waiver or any breach operate as a waiver of any subsequent or continuing breach.
- The Hirer is responsible for obtaining the required cash card with sufficient balance prior entry into any roads within the ERP system.
- 16. In the breach of the terms and conditions of the agreement the Owner reserves the right to resume possession of the hired vehicle at anytime from the Hirer in the Owners' interest without prejudice.
- The Owner shall not be liable to the Hirer or any person for any loss or damage whatsoever and howsoever caused or occasioned by reason of the Owner resuming possession of the vehicle nor shall the Owner be liable to any person for monies, goods, articles or things not belonging to the Owner which are in or alleged to be in the vehicle at the time the Owner resumes possession of the vehicle.
- The Hirer shall not take the said vehicle outside mainland Singapore, Malaysia or any other territory outside Singapore without the written consent of the Owner. Failure to comply with this term may entail serious, consequences and the Hirer shall assume personal and full responsibility and in the event of the said vehicle being damaged, seized, confiscated or forfeited as a result thereof, the Hirer shall indemnify the Owner for all losses incurred including the value of the said
- That in addition, the Hirer shall be deemed to have extended the period of hire by reason of the Hirer's failure to return the said vehicle or continued possession and/or continued use of the said vehicle upon the same terms and contained herein. The Hirer shall also be bound by these terms and conditions in respect of any replacement vehicle hired in lieu of the said vehicle by means of new Rental Agreement or Replacement Voucher.

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)

Sent: Monday, 10 May 2021 2:46 PM **To:** AMINUR.YMS@GMAIL.COM

Subject: ACCIDENT INVOLVING SLZ 635P AND SMV 3418P ON 08/01/2021

Our Ref: CC4/AIG21000413/Ubs3

AMINUR BIN RASID (BY EMAIL ONLY)

Dear Sir/Madam,

ACCIDENT INVOLVING SLZ 635P AND SMV 3418P ON 08/01/2021

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) 6/8/2021 Merimen e-Claims

View Received Message

This mail is associated with:

*SMV3418P (0803281614SG) [SLZ635P] RAZID BIN SAAD Jan 8 2021 6:00AM [AMINUR BIN RASID]

Borneo Motors (S) Pte Ltd

Reply All | Mark as Unread | Print Message | Delete Message | Forward Reply AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 03/06/2021 13:19 PM. From To LKK_HQ Alert - Adj Mandate Approved (S\$9391.05) - SMV3418P - Claim Handler: Loh, Chee-Heng Subject Approved:9391.05.

DOCUMENTS SUMMARY

There are no documents.