

Veron Chen (LKKAUTO)

From: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>
Sent: Monday, 14 June 2021 10:34 AM
To: Veron Chen (LKKAUTO); SUR
Cc: Andre Chow En De; Kevin Leong Wai Kit; Don Bong Kiong Hua; Edwin Abcede Caina
Subject: RE: SMA 6469H-DOA: 8/1/2021 (AIG OD)

Hi Veron,

Customer have not give us the rim invoice.

Best regards

Coco Lu Ting
Executive – Customer Service
Claim Division Operations Body & Paint Centre
209 Pandan Gardens
Singapore 609339



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
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 A member of the Jardine Cycle & Carriage Group

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Friday, 11 June, 2021 1:35 PM
To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Kevin Leong Wai Kit <kevin.leong@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>
Subject: RE: SMA 6469H-DOA: 8/1/2021 (AIG OD)

This email was sent from outside of your organisation

Dear Coco,

Kindly advise vehicle status.

If vehicle has been repaired, please finalize with us.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Tuesday, 12 January 2021 12:01 PM

To: Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; SUR <sur@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Kevin Leong Wai Kit

<kevin.leong@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Subject: SMA 6469H-DOA: 8/1/2021 (AIG OD)

Dear Coco,

As instructed by our client , please proceed to repair the **insured vehicle SMA 6469H, (Excess \$3000).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Labour #1 to revise to \$1800 (4.5 days),

Item 22 BEARING-FRONT WHEEL HUB & 23 KNUCKLE-FRONT AXLE, LH to put on hold – check with attending surveyor

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair and document into Merimen.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

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