## **Shiau Chan (LKKAuto)**

From: Shiau Chan (LKKAuto)

Sent: Monday, 18 January 2021 9:43 AM

**To:** Ronald Yap

**Cc:** Jess Francis Carlos; SUR

**Subject:** RE: AIG-OD SMW 607A DOA: 02/01/2021

Dear Ronald,

Please proceed repair for the ROCKER PANEL \$1,296.60.

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ronald Yap <ronald.yap@eurokars.com.sg>

Sent: Friday, 15 January 2021 1:59 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Cc: Jess Francis Carlos < jess.carlos@eurokars.com.sg>; SUR < sur@lkkauto.com>

**Subject:** RE: AIG-OD SMW 607A DOA: 02/01/2021

Dear Shiau Chan,

Further to my email below, the price is \$1296.60 for that rocker panel, same part number.

Thank You,

Ronald Yap 5 Ubi Close S408605 Eurokars Group

From: Ronald Yap

**Sent:** 15 January 2021 13:52

To: Shiau Chan (LKKAuto) < siewsc@lkkauto.com >

Cc: Jess Francis Carlos < jess.carlos@eurokars.com.sg>; SUR < sur@lkkauto.com>

Subject: RE: AIG-OD SMW 607A DOA: 02/01/2021

Dear Shiau Chan,

I refer to the attached estimate.

Item # 13, we have keyed a misleading description.

It should be 'Rocker Panel', and its beyond repair and needs replacement.

For your submission to AIG for the mandate please.

Thank You,

Ronald Yap 5 Ubi Close S408605 Eurokars Group

From: Shiau Chan (LKKAuto) < siewsc@lkkauto.com >

Sent: 12 January 2021 16:50

To: Ronald Yap <ronald.yap@eurokars.com.sg>

Cc: Jess Francis Carlos < jess.carlos@eurokars.com.sg>; SUR < sur@lkkauto.com>

**Subject:** AIG-OD SMW 607A DOA: 02/01/2021

Dear Ronald,

As instructed by our client, please proceed to repair the insured vehicle **SMW 607A (Excess \$600/-).** 

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Note: Kindly arrange our surveyor to conduct resurvey of before paint for all panels and parts.

Best Regards,

**Shiau Chan (Ms)** | Case Handler **LKK Auto Consultants Pte Ltd** 

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)