

## Shiau Chan (LKKAuto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Wednesday, 28 April 2021 5:14 PM  
**To:** GERALD POH WEE BIN  
**Cc:** SUR  
**Subject:** RE: 1 LOD attached : Our Ref IP 2021/00107/RC/PJ [External Confidential]

Dear Gerald,

Sorry for the late reply.

The different is \$192.00 & \$1,569.30 between our report and SBS quotation estimate.

This is for workshop labour & overheads which is not necessary in our opinion as there is already \$900 for contractor's repair charges.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Sent:** Monday, 12 April 2021 9:32 AM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Subject:** RE: 1 LOD attached : Our Ref IP 2021/00107/RC/PJ [External Confidential]

Dear Gerald,

We will check and revert to you.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Friday, 9 April 2021 12:55 PM  
**To:** Shiau Chan (LKKAuto) <[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)>  
**Subject:** FW: 1 LOD attached : Our Ref IP 2021/00107/RC/PJ [External Confidential]

Hi,

Kindly assist.

Best Regards,  
Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Friday, 9 April, 2021 12:35 PM

**To:** 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: 1 LOD attached : Our Ref IP 2021/00107/RC/PJ [External Confidential]

## Lonpac External - Confidential

Our Ref : 20/21/21/VC05/024085

Your Ref : CS/LPC21000375/T1qd3e2

Dear Nivitha,

Please verify with the surveyor if the final repair costs was finalized with the third party as the amount claimed is different from your adjustments.

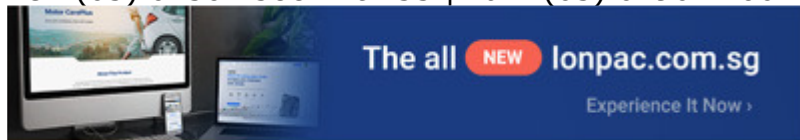
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Linda Yeung Fook Mooi [<mailto:lindayeung@comfortdelgro.com>]

**Sent:** Friday, 9 April 2021 11:12 am

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** 1 LOD attached : Our Ref IP 2021/00107/RC/PJ

Dear Sir/Madam,

We enclosed our 1 LOD attachment.

Please follow-up with claims officer stated in our LOD related to offer or any other issues after you have received this LOD.

All submission of claim related documents and information shall be in softcopy through email.

Hence, we will not mail any hard copies.

Thank you

Best regards,

Linda

Claims Department

DID: 63837747

Fax: 63837626

We are committed to excellence. For our continual improvement, please contact Mr Peter Chelliah at [peterjc@comfortdelgro.com](mailto:peterjc@comfortdelgro.com) if you have any suggestions or have yet to receive a response to your issue. We welcome your feedback.

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