

Nivitha (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Friday, 8 January 2021 1:06 PM
To: Rajeshpal Singh S_O Mohan Singh; Yao Tianhao; MT_Claim_SG; 'assignments@lkkauto.com'; Nivitha (LKK Auto)
Cc: Ang Chong Boon; Norlela Binte Ahmad Yusoff; Seah Hai Hua; Linda Yeung Fook Mooi; Gary Chong Kim Seng
Subject: RE: Accident involving SBS Transit bus SBS3651C and vehicle no: YM6403S had taken place at/along After B/stop 99039 Loyang Ave on 04/01/2021 at 0900hrs. Our Ref: 20/21/21/VC05/024085 [External General]

Lonpac External - General

Without Prejudice

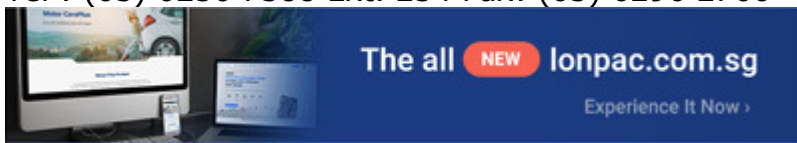
Dear Sir

We shall appoint LKK Auto Consultants Pte Ltd to conduct the survey.

Dear Nivitha

FYA

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: Rajeshpal Singh S_O Mohan Singh [mailto:rajeshpal@sbstransit.com.sg]
Sent: Friday, 8 January 2021 12:03 PM
To: ONG LI LI <llong@lonpac.com>; Yao Tianhao <yaoth@sbstransit.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Ang Chong Boon <angcb@sbstransit.com.sg>; Norlela Binte Ahmad Yusoff <norlelabay@sbstransit.com.sg>; Seah Hai Hua <seahhh@sbstransit.com.sg>; Linda Yeung Fook Mooi <lindayeung@comfortdelgro.com>; Gary Chong Kim Seng <garychong@sbstransit.com.sg>
Subject: Re: Accident involving SBS Transit bus SBS3651C and vehicle no: YM6403S had taken place at/along After B/stop 99039 Loyang Ave on 04/01/2021 at 0900hrs. Our Ref: 20/21/21/VC05/024085 [External General]

We cant provide the parts cost yet. Since we have not start work on the bus yet.
At most we can give you the labour cost & repair period.

From: ONG LI LI <llong@lonpac.com>
Sent: Friday, January 8, 2021 11:53 AM

To: Yao Tianhao <yaoth@sbstransit.com.sg>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Ang Chong Boon <angcb@sbstransit.com.sg>; Norlela Binte Ahmad Yusoff <norlelabay@sbstransit.com.sg>; Seah Hai Hua <seahhh@sbstransit.com.sg>; Linda Yeung Fook Mooi <lindayeung@comfortdelgro.com>; Rajeshpal Singh S_O Mohan Singh <rajeshpal@sbstransit.com.sg>; Gary Chong Kim Seng <garychong@sbstransit.com.sg>
Subject: RE: Accident involving SBS Transit bus SBS3651C and vehicle no: YM6403S had taken place at/along After B/stop 99039 Loyang Ave on 04/01/2021 at 0900hrs. Our Ref: 20/21/21/VC05/024085 [External General]

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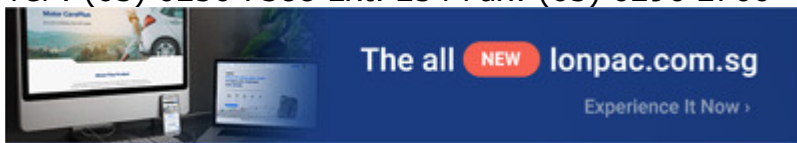
Lonpac External - General

Without Prejudice

Dear Sir/Mdm

Please provide us with the repair estimate and we will arrange for survey.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Yao Tianhao [<mailto:yaoth@sbstransit.com.sg>]
Sent: Friday, 8 January 2021 11:48 AM
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Ang Chong Boon <angcb@sbstransit.com.sg>; Norlela Binte Ahmad Yusoff <norlelabay@sbstransit.com.sg>; Seah Hai Hua <seahhh@sbstransit.com.sg>; Linda Yeung Fook Mooi <lindayeung@comfortdelgro.com>; Rajeshpal Singh S_O Mohan Singh <rajeshpal@sbstransit.com.sg>; Gary Chong Kim Seng <garychong@sbstransit.com.sg>
Subject: Accident involving SBS Transit bus SBS3651C and vehicle no: YM6403S had taken place at/along After B/stop 99039 Loyang Ave on 04/01/2021 at 0900hrs.

Dear Lonpac,

Pls reply all in email

1. Please be informed that an accident involving SBS Transit bus **SBS3651C** and vehicle no: **YM6403S** had taken place at/along **After B/stop 99039 Loyang Ave** on **04/01/2021 at 0900hrs.**
2. TAC report was lodged, the Report number is: **E/0009/2021.**
3. Kindly advise whether third party Insurer needs to be notified, or we shall proceed to repair our bus.

SBST Workshop:

4. Workshop Address:

Bedok North
Depot
1470 Bedok
North Ave 4
Singapore 489946
Fax: 624436811

5. Name of Contact person (s): Rajeshpal Singh S_O Mohan Singh / Gary Chong Kim Seng .

6. Office number: 6244 4514 / 6244 4517 (9766 0306).

7. Email of contact person: rajeshpal@sbstransit.com.sg / garychong@sbstransit.com.sg.

Thanks and Regards,
Tianhao
Bus Safety (Investigation)

SBS Transit Ltd
DID: 6383 7267
Fax: 6283 1393

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SBS Transit Ltd [Registration No. 199206653M]

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