FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date: 30.03.2021

China Taiping Insurance Singapore Pte Ltd 3 Anson Road #16-00 Springleaf Tower Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES:

GBK 3922M / SMM 9463R ON.07.01.2021

We are the authorized repair workshop for the owner of motor vehicle no: GBK 3922M, which was involved in the captioned accident with your insured vehicle no: SMM 9463R . The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

| | | \$ 7,609.45 |
|----|-----------------------------------|----------------|
| 3) | LTA Search Fee | \$ 7.45 |
| 2) | Loss of Rental | \$ 540.00 |
| 1) | Cost of Repair (inclusive of GST) | \$ 7,062.00 |

We enclosed herewith the following documents to support the claims:

a) Final Repair Invoice

c) LTA Search Result

e) GIA Report

g) Insurane Certificate

b) Car Rental Invoice / Agreement

d) Letter Authorisation, etc

f) I/C & Driving Licence

h)Vehicle Registration Log Card

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)

For Fastech Auto Pte Ltd

of 416 B Fernyale Link #13-94 Fernyale Riverow Singapore 793416
owner of vehicle no. GBK 3922 M in consideration of M/s FASTECH AUTO
PTE LTD repairing my/our vehicle GBK 3922 M at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner: Wa. laky Pte Ltd.

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or unintared losses claim in a later date. Further, the settlement terms herein should not be used as an Evidence to prejudice to the chimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNA00001932000

Claim No : SNM21D200307

Claimant : WA.LAKU PTE LTD

Amount : \$\$7,369.45

DOLLARS SEVEN THOUSAND THREE HUNDRED SIXTY NINE AND CENTS

FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GBK 3922M Insured Vehicle No. : SMM 9463R

Date of Loss

: 07/01/2021

Place of Accident : JUNC OF TEMBELING ROAD TWRDS JOO CHIAT PLACE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name

: ADVANCE CR PTE LTD

Driver Name

: HISHAM BIN JUMA'AT

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

| | Secret file consistent of the secret of the | O.A. | |
|-----|---|------|----------|
| (1) | General Damages | S\$ | |
| (2) | Cost of Repair/Excess | 5\$ | 7,062.00 |
| (3) | Loss of Use/Rental/Earning | S\$ | 300.00 |
| (4) | GIA/Police Reports/ | | |
| | Investigation Results/Search Fees | SŞ | 7.45 |
| (5) | Medical Reports/Expenses | S\$ | |
| (6) | Survey Fees/Towing Fee | S\$ | |
| (7) | Cost including Disbursement | S\$ | |
| | | | |
| | TOTAL | S\$ | 7,369.45 |
| | | ==== | |
| | | | |

Claimant Name: WA.LAKU PTE LTD

NRIC No : 2XXXXXX306W

Signature

Date

: 03.08.2021

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

Tax Invoice: 22175

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Date

:30.03.2021

Vehicle No

: GBK 3922M

Make/Model : Citeron Berlingo

Chassis/Eng# :

Accident Date : 07.01.2021

Claim No

:0121 -22175

Reference

Policy No

Amount

To proceed on lump sum repair

SS

6600.00

E. & O. E.

Total: S\$

6600.00

GST @ 7% : S\$

462.00

Amount Due: S\$

7062.00

for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

DYNAMIC CAR RENTAL

1 Kaki Bukit Ave 6 #01-46 Autobay

Singapore 417883

Tel No: 6741 7244 / 6746 5405 Fax No: 6745 8520 / 6746 5786

Co. Reg No: 52928467K

To: WA.LAKU PTE LTD

Invoice : DCR-2021-01-30

Date : 11.01.2021

Agreement No: 21602 Payment Terms: LOD

DESCRIPTION

AMOUNT

Rental charges for vehicle : SLJ 5059D

(0121-22175)

540.00

Rental Period from 08.01.2021 to

11.01.2021 .

E. & O. E.

Total \$

540.00

JENNY LAW

for Dynamic Car Rental

Dynamic Car Rental

1 KAKI BUKIT AVENUE 6, #01-46/48/50 AUTOBAY, SINGAPORE 417883.

TEL: (+65) 6741 7244, 6746 5405 FAX: (+65) 6745 8520, 6746 5786

Co. Reg. No. 52928467K

No. 21602

RENTER'S/DRIVER'S SIGNATURE

| Name Wa. Laku Pte Ltd (201801306W) | | | REG. No. | MAKE | KE MODEL: | | | | | |
|--|---|-------------------|--|---|-----------|----------------|-----|---------|------|--|
| | | | SLJ 5059D | DIES | EL I | PETROL | E | 1/4 1/2 | 3/4 | |
| 416 B Fernvale Link +112-94 Fernvale Riverbow | | KM IN | | DATE | & TIME IN | 6 | 11- | 50a | | |
| | | KM | | 11.01.2021 @ 11.50 am DATE & TIME OUT OB.01.2021 @ 10.10 am | | | | | | |
| Singapore 792416 | | | KM DRIVEN | | TIME | JSED | | 7 10 | ioui | |
| AMED DRIVER Hairul Hidayat | Bin Isa DATE OF EXPIRY | PLACE OF ISSUE | | HOURS | @S\$ | | | | | |
| S8329597F ASSPORT NO | DATE OF ISSUE | PLACE OF ISSUE | 3 | DAYS | @55 | 180.00 | 5 | 141 | 0.00 | |
| DD NAMED DRIVER | | | - 10-00 | WEEKS | @SS | | | | | |
| RIVING LICENCE NO | DATE OF EXPIRY | . PLACE OF ISSUE | N | IONTHS | @5\$ | | | | | |
| ASSPORT NO | DATE OF ISSUE PLACE OF ISSUE BY INITIALLING. R AGREES TO PAY A FOR COLUSION DA | | DD FEE | SUB-1 | OTAL | | | | | |
| WPORTANT NOTES: als vehicle is licenced to carry 04 passengers only, or efund will be given for vehicle returns early, or efund will be given for period left in vehicle, cer is liable to pay loss of earnings while damaged vehicle is under repair. Item's flable to pay all parking fee and traffic summonese. | | WAIVER (G.D.W.) | _ WAIVER (G.D.W.) | | L RENTAL | # | 141 | 0.0 | | |
| | | | | | ERY FEE | 8.4 | | | | |
| ehicle return during office hour only to service on Public Holiday and Sunday eographical areas: Singapore & West Mal | laysia. | | | | | ECTION FI | E | | | |
| graphical areas; singapore of yees (manayara, per must be: 8 years old and above folding a valid relevant class of driving license, which is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement, which is strictly to be driven by the person to whom it is hired to and the additional driver named in the agreement, which is not allowed to sub-let the vehicle to another party and subletting is not covered. | | PER DAY PER WEEK | | PER M | ONTH | | | | | |
| COMPREHENSIVE COVERED EXCESS: Section 1 - Used in S'pore Only : SGD 200 Section 11 - Used in S'pore Only : SGD 200 W/screen Excess in S'pore : SGD 100.00 | MPREHENSIVE COVERED EXCESS: ction I - Used in Sipore Only: SGD 2000.00 "Section II - Used Outside Sipore: SGD 4000.00 "Section II - Used Outside Sipore: SGD 3000.00 "Section II - Used Outside Sipore: SGD 3000.00 | | BY INITIALLING, F AGREES TO PAY A FOR PERSONAL AC INSURANCE (P.A.I. | DD FEE GLDENT | | | | | | |
| HIRD PARTY COVERED EXCESS: Hirer must bear all costs to the damages Section II - Used in 5'pore Only : 5GD 150 | IRD PARTY COVERED EXCESS: irer must bear all costs to the damages of the return vehicle. | | | V | | | | | | |
| Hirer must bear all costs to the damages | or must bear all costs to the damages of the return vehicle tion II – Used Outside S'pore : SGD 3000.00 | | PER DAY PER S S | | | PER MONTH S | | | | |
| rer or any authorised driver who is age 22 years old (on the date accident) and below or possess 8 month or less driving experience. | | PREPAYMENT | | TOTA | L CHARG | = | | | | |
| | ection - Used in S'pore Only : SGD 6000.00 *Section - Used Outside S'pore : SGD 12,000.00 ection - Used in S'pore Only : SGD 6000.00 *Section - Used Outside S'pore : SGD 12,000.00 | | CHECK | CHECK | | DEPOSIT | | | | |
| *W/screen Excess In Spore: SGD 100:00 THIRD PARTY COVERED EXCESS: *Hirar must bear all costs to the damages of the return vehicle. *Section II - Used In Style of the Spore: SGD 100:00 Hirar must bear all costs to the damages of the return vehicle. *Section II - Used Outside Spore: SGD 12:000:00 | | CASH | | | | | | | | |
| | | | RECEIPT NO. | | NETT | CHARGE | | | | |
| Ricer is responsible for any costs to the DHRD PARTY DAMAGE / INDURY claims. | 2,100,100 | | AMOUNT DUE / RI | EFUND | | | | | | |
| HAVE READ THE TERMS OF THIS RENTAL AGREE | S AND CONDITIONS ON B MENT AND AGREE THERE | OTH SIDES EOF. | | | | | | | | |
| The state of the s | | | | | | | | | | |

DYNAMIC CAR RENTAL

> Back to OneMotoring



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time:

07 Jan 2021 / 16:29:39

Receipt Date/Time: 07 Jan 2021 / 16:29:39

Tax Invoice/Receipt

Receipt No.: ITNET-00000-210107-002849

Previous Receipt No.:

| S/N Item Description/ | mount er GST (S\$) |
|--|--------------------------|
| No. GST (S\$) (S\$) | |
| No. | |
| As at 07 Jan 2021/13:30:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD | |
| 1 Insurance Enquiry - SMM9463R | |
| Enquiry Fee 7.00 0.49 | 7.49 |
| 20210107162858417211 | |
| Sub-Total 7.00 0.49 | 7.49 |
| Total Before Rounding 7.00 0.49 | 7.49 |
| Rounding Difference | 0.04 |
| Total Amount Payable | 7.45 |
| Paid By | |
| 20210107162907145 Direct Debit; eNETS Debit (Internet Banking) | 7.45 |
| Total | 7.45 |
| Cash Change | 0.00 |
| Tendered Amount | 7.45 |
| Excess Refundable Amount | 0.00 |

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Friday, 19 March 2021 3:10 PM PEIJIE@EXPRESSCAR.COM.SG To:

Subject: ACCIDENT INVOLVING SMM 9463R AND GBK 3922M ON 07/01/2021

Our Ref: CC6/CTI21000364/Uea3

19 MAR 2021

ADVANCE CR PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SMM 9463R AND GBK 3922M ON 07/01/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher

Case Handler DID: 6841 6051 FAX: 6741 4108

Email: ashersng@lkkauto.com

China Taiping Insurance (Singapore) Pte Ltd c.c.

(Motor Claims Dept)

Asher Sng (LKKAuto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Thursday, 8 July 2021 2:27 PM

To: Asher Sng (LKKAuto)

Cc: Admin A; Claims Dept of CTI

Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SMM9463R (OI

: CTI - TBA) AND GBK3922M (TP: LKK REF - CC6/CTI21000364/Uea3) on 07/01/2021

Follow Up Flag: Follow up Flag Status: Flagged

Hi Asher,

Please proceed with your recommendation.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping

SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Thursday, July 1, 2021 9:17 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SMM9463R (OI: CTI

- TBA) AND GBK3922M (TP: LKK REF - CC6/CTI21000364/Uea3) on 07/01/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Sir,

We refer to our email dated 05/05/2021.

Third party is chasing for offer / settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Wednesday, 9 June 2021 10:52 AM

To: Pauline Tham < <u>pauline.tham@sg.cntaiping.com</u>>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SMM9463R (OI: CTI

- TBA) AND GBK3922M (TP: LKK REF - CC6/CTI21000364/Uea3) on 07/01/2021

Hi Sir,

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Third party is chasing for offer / settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Monday, 24 May 2021 12:54 PM

To: Pauline Tham < <u>pauline.tham@sg.cntaiping.com</u>>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SMM9463R (OI : CTI - TBA) AND GBK3922M (TP : LKK REF - CC6/CTI21000364/Uea3) on 07/01/2021

Hi Sir,

We refer to our email dated 05/05/2021.

Third party is chasing for offer / settlement.

Kindly let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Wednesday, 5 May 2021 2:33 PM

To: 'Pauline Tham' <pauline.tham@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; 'Claims Dept of CTI' <<u>claimsdept@sg.cntaiping.com</u>>

Subject: [MANDATE REQUEST] RE: Direct Settlement - Accident Involving SMM9463R (OI: CTI-

TBA) AND GBK3922M (TP: LKK REF - CC6/CTI21000364/Uea3) on 07/01/2021

Your ref : SNM21D200307

Our ref: CC6/CTI21000364/Uea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured make a right turn into the main road and hit third party vehicle. We are of the opinion that BOLA scenario 5a is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "FASTECH AUTO PTE LTD" at \$7,369.45 (all-in).

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|-----------------------------------|-------------------|---------------------------|
| 1. Cost of Repairs (with GST) | \$ 26,613.04 | \$ 7,062.00 |
| 2. Loss of Rental (3days x \$180) | \$ 540.00 | \$ 300.00 (3days x \$100) |
| 3. LTA Search Fee | \$ 7.45 | \$ 7.45 |
| | Total\$ 27,160.49 | \$ 7,369.45 |

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Asher Sng (LKKAuto)

Sent: Tuesday, 6 April 2021 2:39 PM

To: Pauline Tham <<u>pauline.tham@sg.cntaiping.com</u>>; Mei Kwan (LKKAuto) <<u>Meikwan@lkkauto.com</u>>;

Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SMM9463R (OI: CTI - TBA) AND GBK3922M

(TP: LKK REF - CC6/CTI21000364/Uea3) on 07/01/2021

Hi Pauline,

We refer to the above matter.

Enclosed a copy of the preliminary advise and TP estimate for your easy reference.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Pauline Tham < pauline.tham@sg.cntaiping.com>

Sent: Wednesday, 17 February 2021 11:19 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Claims Dept of CTI

<claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SMM9463R (OI: CTI - TBA) AND GBK3922M

(TP: LKK REF - CC6/CTI21000364/Uea3) on 07/01/2021

[Confidential]

Hi Mei Kwan

Insured report attached

** Note: Please cc to <u>claimsdept@sg.cntaiping.com</u> when you reply to us.

NOTICE:

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Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping

SG

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From: Mei Kwan (LKKAuto) < <u>Meikwan@lkkauto.com</u>>

Sent: Tuesday, February 16, 2021 2:28 PM

To: Pauline Tham < pauline.tham@sg.cntaiping.com >; Claims Dept of CTI

<claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SMM9463R (OI: CTI - TBA) AND GBK3922M

(TP: LKK REF - CC6/CTI21000364/Uea3) on 07/01/2021

Dear Pauline,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Thursday, 21 January, 2021 10:33 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Claims Dept of CTI

<claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SMM9463R (OI: CTI - TBA) AND GBK3922M (TP: LKK REF - CC6/CTI21000364/Uea3) on 07/01/2021

[Confidential]

Hi Mei Kwan

We have not received insured report.

** Note: Please cc to <u>claimsdept@sg.cntaiping.com</u> when you reply to us.

NOTICE:

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Thanks.

Pauline Tham

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping

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From: Mei Kwan (LKKAuto) < <u>Meikwan@lkkauto.com</u>>

Sent: Monday, January 18, 2021 5:44 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMM9463R (OI: CTI - TBA) AND GBK3922M (TP:

LKK REF - CC6/CTI21000364/Uea3) on 07/01/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GBK 3922M at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)