

Nivitha (LKK Auto)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Friday, 8 January 2021 9:53 AM
To: 1st Auto Pro
Cc: SUR; 'Admin-D (LKKAuto)'; 'assignments'
Subject: RE: SNM21D200039/C02/SLD2868L/THAMYL / FW: PRI SURVEY FOR SMK6457P HYUNDAI AVANTE | DOA : 02 JAN 2021 | OUR REFERENCE : 1AP-202101-02 | YOUR REFERENCE : SLD2868L
Attachments: SK0L21160006_06-01-2021_165256 (1) - SMK6457P.pdf

[Confidential]

Without Prejudice

Hi Christina

Thanks for reply.

Hi LKK

Please conduct PRS

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: 1st Auto Pro <1stautopro@gmail.com>

Sent: Friday, January 8, 2021 9:51 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Subject: Re: SNM21D200039/C02/SLD2868L/THAMYL / FW: PRI SURVEY FOR SMK6457P HYUNDAI AVANTE | DOA : 02 JAN 2021 | OUR REFERENCE : 1AP-202101-02 | YOUR REFERENCE : SLD2868L

Dear Pauline,

We replied yesterday. Maybe the email didnt went through to you.

Anyway, our choice is LKK Adrian. Please proceed with the assignment.

Thank you very much.

Best regards,
Christina Tan

Sent from my iPhone

On 8 Jan 2021, at 9:26 AM, Pauline Tham <pauline.tham@sg.cntaiping.com> wrote:

[Confidential]

Without Prejudice

Dear Sir

We have not received your reply.

Please let us have your choice of surveyor.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks.

Pauline Tham

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From: Pauline Tham
Sent: Thursday, January 7, 2021 2:33 PM
To: 1ST AUTO PRO <christina@1ap.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D200039/C02/SLD2868L/THAMYL / FW: PRI SURVEY FOR SMK6457P HYUNDAI AVANTE | DOA : 02 JAN 2021 | OUR REFERENCE : 1AP-202101-02 | YOUR REFERENCE : SLD2868L

[Confidential]

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Thanks.

Pauline Tham

Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI

Sent: Thursday, January 7, 2021 2:31 PM

To: 1ST AUTO PRO <christina@1ap.com.sg>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D200039/C02/SLD2868L/THAMYL / FW: PRI SURVEY FOR SMK6457P HYUNDAI AVANTE | DOA : 02 JAN 2021 | OUR REFERENCE : 1AP-202101-02 | YOUR REFERENCE : SLD2868L

Dear Pauline,

Please conduct PRS for SMK6457P.

Note: officer in charge – Pauline Tham 63896541.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Christina <christina@1ap.com.sg>

Sent: Thursday, 7 January 2021 11:44 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: PRI SURVEY FOR SMK6457P HYUNDAI AVANTE | DOA : 02 JAN 2021 | OUR REFERENCE : 1AP-202101-02 | YOUR REFERENCE : SLD2868L

Importance: High

Dear Sirs,

Refer to the above reference.

We'd like to call for a pre-repair inspection. As per new protocol, please let us have your list of surveyors / surveyor companies.

Kindly respond within the next 2 working days otherwise we'll deem that you do not wish to proceed with the PRI survey and we'll arrange for our own.

Thanks and best regards,

Christina Tan

Business Development Manager

1st Auto Pro Pte Ltd

8 Kaki Bukit Avenue 4 Premier @ Kaki Bukit

Office @ #01-49 | Ws @ #01-51 & 52

Singapore 415875 | DID: 9188 3197