

Nivitha (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 11 November 2020 12:05 PM
To: Nivitha (LKK Auto); assignments@lkkauto.com
Cc: MT_Claim_SG; SUR
Subject: RE: Priority Urgent: 1st Notice to Conduct Pre-Repair Survey: Your insured: YM 9424L and our ref: SGR 8271D/JCM/jp/cl Our Ref: 20/20/20/VC00/023822 [External General]
Attachments: 23822 TP SURVEY.pdf

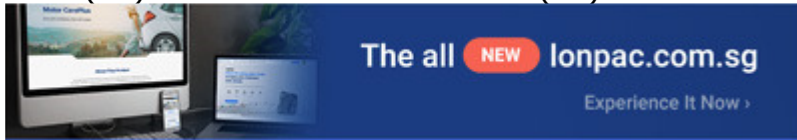
Lonpac External - General

Hi Nivitha

Attached is the TP survey report.

Please let us have your surveyor's review and report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]
Sent: Wednesday, 28 October 2020 11:53 AM
To: ONG LI LI <llong@lonpac.com>; assignments@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>; SUR <sur@lkkauto.com>
Subject: RE: Priority Urgent: 1st Notice to Conduct Pre-Repair Survey: Your insured: YM 9424L and our ref: SGR 8271D/JCM/jp/cl Our Ref: 20/20/20/VC00/023822 [External General]

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: ONG LI LI <llong@lonpac.com>

Sent: Wednesday, 28 October 2020 11:26 AM

To: Motor Claims <motorclaims@kscgp.com>; MT_Claim_SG <mt_claim@lonpac.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; admin <admin-d@lkkauto.com>

Cc: jiapei <jiapei@kscgp.com>

Subject: RE: Priority Urgent: 1st Notice to Conduct Pre-Repair Survey: Your insured: YM 9424L and our ref: SGR 8271D/JCM/jp/cl Our Ref: 20/20/20/VC00/023822 [External General]

Lonpac External - General

Without Prejudice

Save as to Costs

Dear Sir/Mdm

We note that you have breached the NIMA protocol for not providing a list of at least 10 surveyors. Therefore, we hereby expressly reserve all our rights.

We are not agreeable with your proposed surveyors and we shall appoint LKK Auto Consultants Pte Ltd to conduct the survey.

Dear Nivitha

FYA

Regards,

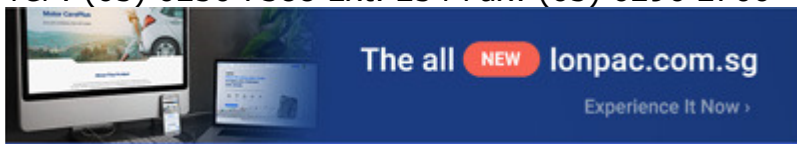
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Motor Claims [<mailto:motorclaims@kscgp.com>]

Sent: Wednesday, 28 October 2020 10:38 AM

To: ONG LI LI <llong@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: jiapei <jiapei@kscgp.com>

Subject: Re: Priority Urgent: 1st Notice to Conduct Pre-Repair Survey: Your insured: YM 9424L and our ref: SGR 8271D/JCM/jp/cl Our Ref: 20/20/20/VC00/023822 [External General]

Dear Sirs,

We refer to your email of even date.

Please find enclosed our 2nd Notice to Conduct Pre-Repair Survey for your necessary action.

Thank you.

N.B.: Please note that we have moved to [133 New Bridge Road, #17-03 Chinatown Point, Singapore 059413](#). Please direct all correspondence to our new address.

In light of the COVID-19 outbreak, our staff members are working from home. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards,

Sharon

For and on behalf of Mr Gurdeep Singh Sekhon

KSCGP Juris LLP

[133 New Bridge Road](#)

[#17-03 Chinatown Point](#)

Singapore 059413

Tel: 6538 3611 / DID: 3152 0989 / Fax: 6538 3708

Email: accident@kscgp.com

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