

Denise Tay (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Friday, 8 January 2021 2:03 PM
To: Claims Dept; Admin-D (LKKAUTO); Admin A; SUR; CS A Team
Subject: RE: OD CLAIM FOR VEHICLE SBN 7541 L - DOA:30/12/2020

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SBN 7541L (Excess \$400/-)**. Before paint photos for all NEW Panels and Parts required after repair

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Thursday, 7 January 2021 8:00 PM
To: 'Claims' <claims@premiumauto.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: OD CLAIM FOR VEHICLE SBN 7541 L - DOA:30/12/2020

Dear Sur,

Kindly assist follow up repair approval.

Survey has carried out by Adrian this afternoon.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

· PREMIUM AUTOMOBILES

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Saturday, 2 January 2021 12:56 PM

To: 'Nivitha (LKK Auto)'; 'Admin A'; 'SUR'; 'CS A Team'

Cc: 'Claims'

Subject: RE: OD CLAIM FOR VEHICLE SBN 7541 L - DOA:30/12/2020

Dear all,

Attached is the estimate for your reference.

Survey will be at Ubi on 7/1/21, 10AM.

Best Regards,

Syafiq

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183

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From: Nivitha (LKK Auto) <admin-d@lkkauto.com>

Sent: Thursday, 31 December 2020 12:47 PM

To: 'Claims' <claims@premiumauto.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>

Subject: RE: OD CLAIM FOR VEHICLE SBN 7541 L - DOA:30/12/2020

Dear Nadia,

Noted with thanks.

At ubi or benoi?

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Best Wishes for Merry Christmas & Happy New Year 2021"

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 31 December 2020 12:36 PM

To: 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR VEHICLE SBN 7541 L - DOA:30/12/2020

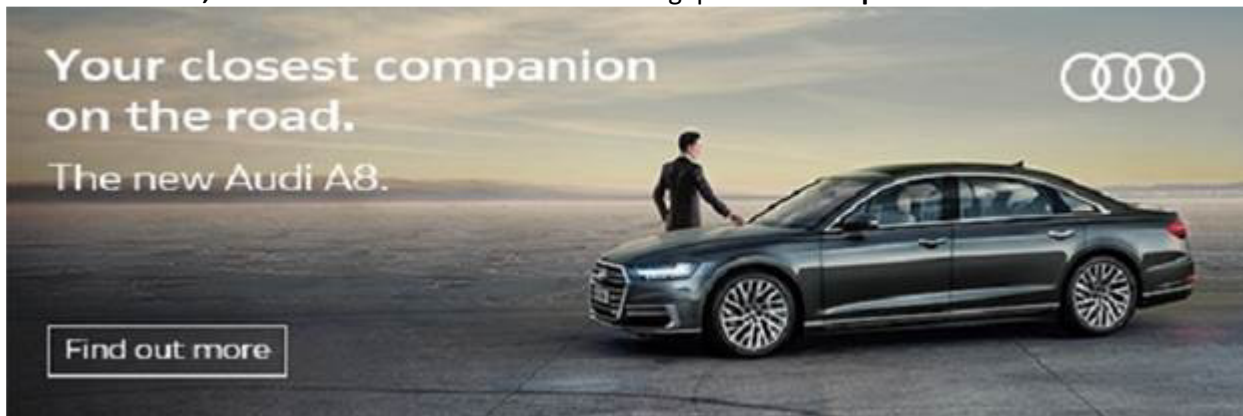
Hi all,

My apologies, survey to be conducted on 7/1/2021 @ 10AM.

Thank you.

**Best Regards,
Nadia
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Thursday, 31 December, 2020 12:34 PM
To: 'Admin-D (LKKAuto)' <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: OD CLAIM FOR VEHICLE SBN 7541 L - DOA:30/12/2020

Dear all,

Please assist in OD approval and register for above mentioned vehicle.

Attached is the GIA report and video footage for your reference.

Kindly confirm the appt of survey on 7/12/2020 @ 10AM.

Thank you.

**Best Regards,
Nadia
Claims Administrator**

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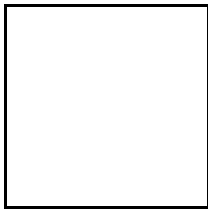


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