

RE: FINAL REVISION - SFQ 1282 K - OD AIG - SURVEYED 7 JAN 21

Claims <claims@premiumauto.com.sg>

Mon 19/7/2021 7:07 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

1 attachments (2 MB)

1282.pdf;

Dear Denise,

Attached LOD for your perusal. We will be mailing the original documents to your office shortly.

Please arrange for settlement upon receipt.

Thank you.

**Best Regards,
Jennis Tan
Claims Administrator**

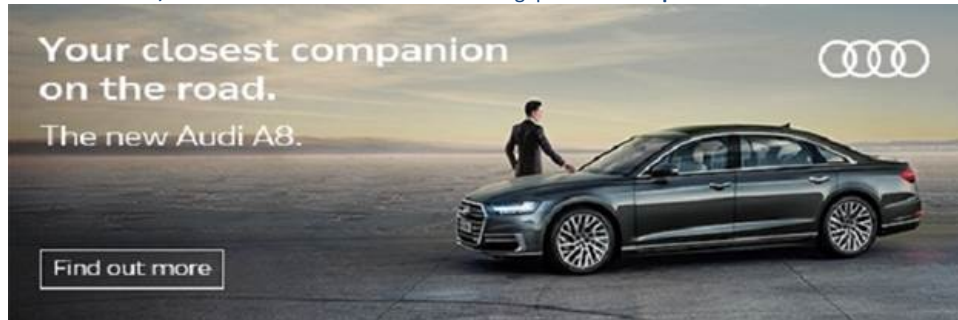
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Tuesday, 29 June 2021 3:28 PM

To: Carrine Leong <carrine.leong@premiumauto.com.sg>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; glory.tan@premiumauto.com.sg

Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Premiumauto Claims' <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

Subject: Re: FINAL REVISION - SFQ1282K - OD AIG - SURVEYED 7 JAN 21

Hi,

Discharge voucher tax invoice ready?

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Thursday, 20 May 2021 9:07 PM

To: Carrine Leong <carrine.leong@premiumauto.com.sg>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; glory.tan@premiumauto.com.sg

Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Premiumauto Claims' <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

<jiayee.yap@premiumauto.com.sg>

Subject: Re: FINAL REVISION - SFQ1282K - OD AIG - SURVEYED 7 JAN 21

Dear Carrine,

confirm repair cost of \$33,486.16, 12days

Please provide discharge voucher and tax invoice for our closure °

Thanks and regards,

Denise Tay

Case handler

LKK Auto Consultants Pte Ltd

Tel: ☎ 62563561 Fax: 📠 6256 4315

Email: ✉ sur@lkkauto.com

From: Carrine Leong <carrine.leong@premiumauto.com.sg>

Sent: Tuesday, 18 May 2021 4:19 PM

To: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; glory.tan@premiumauto.com.sg <glory.tan@premiumauto.com.sg>

Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Premiumauto Claims' <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg <jiayee.yap@premiumauto.com.sg>

Subject: RE: FINAL REVISION - SFQ1282K - OD AIG - SURVEYED 7 JAN 21

Dear Denise,

Please find attachment before paint photo for your attention for your attention.

Thanks & Best Regard

Carrine Leong

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



From: Denise Tay (LKKAUTO) [<mailto:denisetay@lkkauto.com>]

Sent: Tuesday, 18 May 2021 10:23 am

To: Carrine Leong; Adrian Ling (LKKAUTO); SUR; glory.tan@premiumauto.com.sg

Cc: 'Boo seng yak'; 'Premiumauto Claims'; jiayee.yap@premiumauto.com.sg

Subject: Re: FINAL REVISION - SFQ1282K - OD AIG - SURVEYED 7 JAN 21

Hi,

Any before paint photo?

Thanks and regards,

Denise

Case handler

LKK Auto Consultants Pte Ltd

Tel: ☎ 62563561 Fax: 📠 6256 4315

Email: sur@lkkauto.com

From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Monday, 17 May 2021 5:26 PM
To: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Boo seng yak' <boojohnny@gmail.com>; 'Premiumauto Claims' <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg
<jiayee.yap@premiumauto.com.sg>
Subject: RE: FINAL REVISION - SFQ1282K - OD AIG - SURVEYED 7 JAN 21

Hi Denise,

RE-Revised estimate is attached.

Please confirm repair cost of \$33,486.16 @ 25 days of repairs exclude 4 Sundays.

Thanks & Best Regard
Carrine Leong
Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183
e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



From: Denise Tay (LKKAUTO) [<mailto:denisetay@lkkauto.com>]
Sent: Friday, 7 May 2021 5:54 pm
To: Boo seng yak; Adrian Ling (LKKAUTO); SUR; Carrine Leong; jiayee.yap@premiumauto.com.sg; 'Premiumauto Claims'
Subject: RE: FINAL REVISION - SFQ1282K - OD AIG - SURVEYED 7 JAN 21

Hi,

Any update on the re-finalise?

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>
Sent: Monday, 3 May 2021 3:26 PM
To: Boo seng yak <boojohnny@gmail.com>; Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; 'Premiumauto Claims' <claims@premiumauto.com.sg>
Subject: RE: FINAL REVISION - SFQ1282K - OD AIG - SURVEYED 7 JAN 21

Dear All,

As attached has been approved.

Repair days at 12 as agreed

Please re-sent your finalization.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Thursday, 15 April 2021 2:45 PM

To: Boo seng yak <boojohnny@gmail.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

Subject: RE: FINAL REVISION - SFQ1282K - OD AIG - SURVEYED 7 JAN 21

Dear all,

Any update?

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Monday, 29 March 2021 5:16 PM

To: Boo seng yak <boojohnny@gmail.com>; Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

Subject: RE: FINAL REVISION - SFQ1282K - OD AIG - SURVEYED 7 JAN 21

Dear Sir,

Please let us know the reason for initial recommend 12days to 25days.

If it's due to waiting fuel tank – Germany to be arrive, cannot be added in repair days based on AIG.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Wednesday, 3 March 2021 4:15 PM

To: Adrian Ling (LKKAuto) <adrianling@lkkauto.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

Subject: FINAL REVISION - SFQ1282K - OD AIG - SURVEYED 7 JAN 21

Hi Adrian and all,

Revised estimate and re-survey docs attached. Photographs can be requested from our Ubi office anytime needed.

Please confirm repair cost of \$28,602.72 @ 25 days of repairs exclude 4 Sundays. (Fuel tank - Germany)

Your early closure is well appreciated.

Best regards - jb