Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)

Sent: Wednesday, 20 January 2021 2:33 PM

To: Claims; SUR

Subject: RE: OD CLAIM FOR SMD 5435 X ON 30/12/2020

Dear Kee Siang,

As instructed by our client, please proceed to repair the insured vehicle SMD 5435X (Excess \$600/-).

Please take note that the FRONT ALUMINIUM RIM – RH to polish first, not approved. Kindly liaise with our surveyor if you have further enquiry.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Note: Kindly arrange our surveyor to conduct resurvey of before paint for all panels and parts.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg> Sent: Tuesday, 19 January 2021 3:00 PM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SMD 5435 X ON 30/12/2020

Dear Shiau Chan,

Attached above for your perusal.

Best Regards, Kee Siang Lim Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

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