

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 9 February 2021 3:46 PM
To: Tinie Ng Jing Ling
Cc: Johari Bin Husin; Admin A
Subject: RE: (TO ADVISE LIABILITY) SKB5655L DOA 19.12.2020 TP CLAIM AGAINST SKT4380R // LKK Ref: CC4/AIG21000318/Gpa3
Attachments: Police Report(SKT4380R).pdf

Without Prejudice

Dear Sirs/Mdm,

Attached is a copy of our insured police report for your easy reference.

We have reviewed the matter and we regret to inform your that we are unable to look into your client's claim as there is no contact/collision between both vehicles. The damages to your client vehicle (left front portion) was caused by himself who swerved left and hit the curb.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 12 January 2021 3:17 PM
To: 'Tinie Ng Jing Ling' <TinieNg@sparkcarcare.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: 'Johari Bin Husin' <JohariHusin@sparkcarcare.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: FW: (TO ADVISE LIABILITY) SKB5655L DOA 19.12.2020 TP CLAIM AGAINST SKT4380R

Dear Tinie,

Thank you for the email.

Dear Hsiao Tong,

Kindly assist

FYNA Our Ref : CC4/AIG21000318/pa3

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Tinie Ng Jing Ling <TinieNg@sparkcarcare.com>

Sent: Tuesday, 12 January 2021 3:09 PM

To: Nivitha (LKK Auto) <admin-d@lkkauto.com>; Johari Bin Husin <JohariHusin@sparkcarcare.com>; guoqiang@lkkauto.com

Cc: assignments@lkkauto.com

Subject: (TO ADVISE LIABILITY) SKB5655L DOA 19.12.2020 TP CLAIM AGAINST SKT4380R

Dear Nivitha,

Kindly advise liability.

Thanks & Best Regards,

Tinie Ng

Cust Care Specialist (Accident Repair)

ComfortDelGro Engineering Pte Ltd

320 Ubi Road 3 Singapore 408649

T: 68485721 | **M:** 68485726

W: www.SPARKcarcare.com





From: Nivitha (LKK Auto) <admin-d@lkkauto.com>

Sent: 12 January 2021 13:51

To: Tinie Ng Jing Ling <TinieNg@sparkcarcare.com>; Johari Bin Husin <JohariHusin@sparkcarcare.com>

Cc: assignments@lkkauto.com <assignments@lkkauto.com>

Subject: RE: SKB5655L DOA 19.12.2020 TP CLAIM AGINTS SKT4380R

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Dear Tinie,

I have arranged Guo Qiang.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Tinie Ng Jing Ling <TinieNg@sparkcarcare.com>

Sent: Tuesday, 12 January 2021 1:40 PM

To: Nivitha (LKK Auto) <admin-d@lkkauto.com>; Johari Bin Husin <JohariHusin@sparkcarcare.com>

Cc: assignments@lkkauto.com

Subject: Re: SKB5655L DOA 19.12.2020 TP CLAIM AGINTS SKT4380R

Hi Nivitha,

Who is coming to survey the above vehicle?

Thanks & Best Regards,

Tinie Ng

Cust Care Specialist (Accident Repair)

ComfortDelGro Engineering Pte Ltd
320 Ubi Road 3 Singapore 408649
T: 68485721 | M: 68485726

W: www.SPARKcarcare.com



From: Nivitha (LKK Auto) <admin-d@lkkauto.com>
Sent: 08 January 2021 10:52
To: Tinie Ng Jing Ling <TinieNg@sparkcarcare.com>; Johari Bin Husin <JohariHusin@sparkcarcare.com>
Cc: assignments@lkkauto.com <assignments@lkkauto.com>
Subject: RE: SKB5655L DOA 19.12.2020 TP CLAIM AGINTS SKT4380R

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Dear Tinie,

Appointment confirmed.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: Tinie Ng Jing Ling <TinieNg@sparkcarcare.com>
Sent: Friday, 8 January 2021 10:09 AM
To: Nivitha (LKK Auto) <admin-d@lkkauto.com>; Johari Bin Husin <JohariHusin@sparkcarcare.com>
Cc: assignments@lkkauto.com
Subject: Re: SKB5655L DOA 19.12.2020 TP CLAIM AGINTS SKT4380R

Dear Nivitha,

Please arrange 12/01/2021 2.30pm. Owner waiting.

Thanks & Best Regards,

Tinie Ng

Cust Care Specialist (Accident Repair)

ComfortDelGro Engineering Pte Ltd
320 Ubi Road 3 Singapore 408649
T: 68485721 | **M:** 68485726

W: www.SPARKcarcare.com



From: Nivitha (LKK Auto) <admin-d@lkkauto.com>

Sent: 07 January 2021 15:11

To: Tinie Ng Jing Ling <TinieNg@sparkcarcare.com>; Johari Bin Husin <JohariHusin@sparkcarcare.com>

Cc: assignments@lkkauto.com <assignments@lkkauto.com>

Subject: RE: SKB5655L DOA 19.12.2020 TP CLAIM AGINTS SKT4380R

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Dear Tinie,

Noted with thanks.

Please be informed that our Monday appointments is full. You may arrange from Tuesday onwards.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

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From: Tinie Ng Jing Ling <TinieNg@sparkcarcare.com>
Sent: Thursday, 7 January 2021 3:05 PM
To: Nivitha (LKK Auto) <admin-d@lkkauto.com>; Johari Bin Husin <JohariHusin@sparkcarcare.com>
Cc: assignments@lkkauto.com
Subject: Re: SKB5655L DOA 19.12.2020 TP CLAIM AGINTS SKT4380R

Hi Nivitha,

Vehicle not in.
I arrange with customer first than will get back to u.

Thanks & Best Regards,

Tinie Ng

Cust Care Specialist (Accident Repair)

ComfortDelGro Engineering Pte Ltd
320 Ubi Road 3 Singapore 408649
T: 68485721 | **M:** 68485726

W: www.SPARKcarcare.com



From: Nivitha (LKK Auto) <admin-d@lkkauto.com>
Sent: 07 January 2021 15:00
To: Johari Bin Husin <JohariHusin@sparkcarcare.com>
Cc: Tinie Ng Jing Ling <TinieNg@sparkcarcare.com>; assignments@lkkauto.com <assignments@lkkauto.com>
Subject: SKB5655L DOA 19.12.2020 TP CLAIM AGINTS SKT4380R

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Dear Sir/Mdm,

Is the vehicle SKB 5655L in the workshop?

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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