

Denise Tay (LKKAUTO)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Thursday, 14 January 2021 5:01 PM
To: Denise Tay (LKKAUTO)
Cc: MT_Claim_SG
Subject: RE: New Assignment (OD) - Insd Veh: GBB 9603 S - DOA:3 Jan 2021 - Oref: 20/21/21/VC00/024086 [External Confidential]

Lonpac External - Confidential

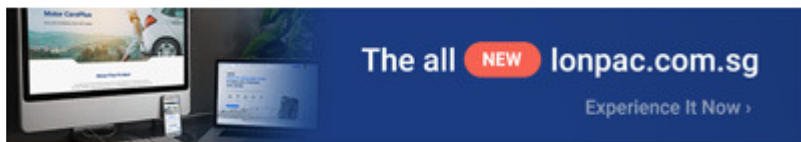
Dear Denise

Please proceed to authorize repairs at S\$13,000.00 (lump sum) before excess S\$600.00 and GST.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>
Sent: Wednesday, 13 January 2021 5:28 pm
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: New Assignment (OD) - Insd Veh: GBB 9603 S - DOA:3 Jan 2021 - Oref: 20/21/21/VC00/024086 [External Confidential]

Hi Kenny,

Attached photo as per request

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE

Sent: Wednesday, 13 January 2021 5:17 PM

To: Denise Tay (LKKAuto)

Cc: MT_Claim_SG

Subject: RE: New Assignment (OD) - Insd Veh: GBB 9603 S - DOA:3 Jan 2021 - Oref: 20/21/21/VC00/024086 [External Confidential]

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Dear Denise

May I have the survey photos as well.

Thanks.

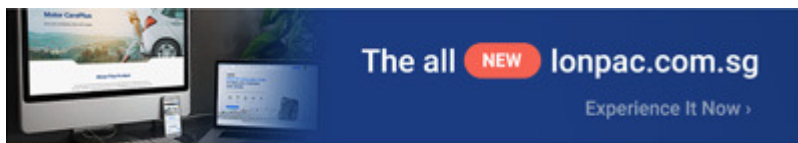
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Tuesday, 12 January 2021 12:00 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: New Assignment (OD) - Insd Veh: GBB 9603 S - DOA:3 Jan 2021 - Oref: 20/21/21/VC00/024086 [External Confidential]

Dear Kenny,

Repairer has just get back to us, they agree to undertake the repair cost max at \$13,000/-.

Please let us have your authorization.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: KENNY LIM CHING GHEE

Sent: Tuesday, 12 January 2021 11:50 AM

To: Denise Tay (LKKAuto)

Cc: MT_Claim_SG

Subject: RE: New Assignment (OD) - Insd Veh: GBB 9603 S - DOA:3 Jan 2021 - Oref: 20/21/21/VC00/024086 [External Confidential]

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Dear Denise

Thank you for your email.

Will you be reverting on the amount of the lump sum repairs for our authorization?

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Denise Tay (LKKAuto)

Sent: Tuesday, 12 January 2021 9:36 am

To: KENNY LIM CHING GHEE

Cc: MT_Claim_SG

Subject: RE: New Assignment (OD) - Insd Veh: GBB 9603 S - DOA:3 Jan 2021 - Oref: 20/21/21/VC00/024086 [External Confidential]

Dear Sir/Madam,

Enclosed preliminary revised of vehicle GBB 9603S

Date of survey: 08/01/21
Number of days (estimated) : 16 days

We did not authorise repair.

Please take note that the Nett Value is at S\$16,651.00

Repair on lump sum.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Thursday, 7 January 2021 4:25 PM

To: 'KENNY LIM CHING GHEE' <kennylim@lonpac.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: New Assignment (OD) - Insd Veh: GBB 9603 S - DOA:3 Jan 2021 - Oref: 20/21/21/VC00/024086 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Thursday, 7 January 2021 3:40 PM

To: 'SUR' <sur@lkkauto.com>; assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'service@kkinhin.com.sg' <service@kkinhin.com.sg>

Subject: New Assignment (OD) - Insd Veh: GBB 9603 S - DOA:3 Jan 2021 - Oref: 20/21/21/VC00/024086 [External Confidential]

Importance: High

Lonpac External - Confidential

Dear team

Please arrange for a OD survey for our insured vehicle GBB9603S at K Kim Hin Auto Pte Ltd. To revert for authorisation.

Section I Excess – S\$600.00

Attached herewith the relevant documents for your perusal.

Thank you.

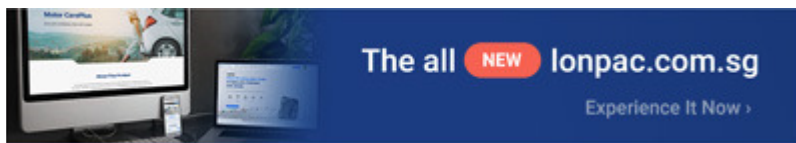
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: service <service@kkinhin.com.sg>

Sent: Thursday, 7 January 2021 11:17 am

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: service@kkinhin.com.sg; Sandra (Gmail) <sandrakhong@gmail.com>

Subject: OD Lonpac (GBB 9603 S) (DOA:3 Jan 2021) - veh in

Dear Lonpac Officers

Good day to you.

Enclosed the Estimate for GBB 9603 S (DOA: 3 Jan 2021) doing OD claim.

Vehicle has been towed in and waiting for survey.

Thank you.

Best Regards

Sandra
6452 7018
9622 2116
K. Kim Hin Auto Pte Ltd



This email has been checked for viruses by AVG antivirus software.
www.avg.com