

## Nivitha (LKK Auto)

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**From:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Sent:** Thursday, 7 January 2021 11:59 AM  
**To:** Prestina  
**Cc:** Tan Kah Leong; Claims Dept of CTI; SUR; 'Admin-D (LKKAuto)'; 'assignments'  
**Subject:** RE: SNM21D200057/C02/GBB7621C/TANKL / RE: PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 04.01.2021 at about 1810 hours along Commonwealth Drive involving SMX 1943S and GBB 7621C (PURSUANT TO PARAGRAPH 2.2 OF THE PRE-ACTION PROTOCOL FOR NIMA CASES)

[Confidential]

### Without Prejudice

Dear Prestina

We are not agreeable to your proposed surveyor.

We will appoint LKK to conduct PRS

Dear LKK

Please conduct PRS.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

**Pauline Tham**  
Senior Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #16-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6541 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Prestina <prestina@jklc.com.sg>  
**Sent:** Thursday, January 7, 2021 11:57 AM  
**To:** Pauline Tham <pauline.tham@sg.cntaiping.com>  
**Subject:** FW: SNM21D200057/C02/GBB7621C/TANKL / RE: PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 04.01.2021 at about 1810 hours along Commonwealth Drive involving SMX 1943S and GBB 7621C (PURSUANT TO PARAGRAPH 2.2 OF THE PRE-ACTION PROTOCOL FOR NIMA CASES)

Dear Pauline, thanks for assisting.

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**From:** Prestina  
**Sent:** Thursday, January 7, 2021 10:42 AM  
**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
**Cc:** General <[general@jklc.com.sg](mailto:general@jklc.com.sg)>  
**Subject:** RE: SNM21D200057/C02/GBB7621C/TANKL / RE: PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 04.01.2021 at about 1810 hours along Commonwealth Drive involving SMX 1943S and GBB 7621C (PURSUANT TO PARAGRAPH 2.2 OF THE PRE-ACTION PROTOCOL FOR NIMA CASES)

## **2<sup>nd</sup> REMINDER**

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**From:** Prestina  
**Sent:** Wednesday, January 6, 2021 11:47 AM  
**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Cc:** General <[general@jklc.com.sg](mailto:general@jklc.com.sg)>  
**Subject:** RE: SNM21D200057/C02/GBB7621C/TANKL / RE: PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 04.01.2021 at about 1810 hours along Commonwealth Drive involving SMX 1943S and GBB 7621C (PURSUANT TO PARAGRAPH 2.2 OF THE PRE-ACTION PROTOCOL FOR NIMA CASES)

## **REMINDER**

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**From:** Prestina  
**Sent:** Tuesday, January 5, 2021 5:32 PM  
**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Cc:** General <[general@jklc.com.sg](mailto:general@jklc.com.sg)>  
**Subject:** RE: SNM21D200057/C02/GBB7621C/TANKL / RE: PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 04.01.2021 at about 1810 hours along Commonwealth Drive involving SMX 1943S and GBB 7621C (PURSUANT TO PARAGRAPH 2.2 OF THE PRE-ACTION PROTOCOL FOR NIMA CASES)

WITHOUT PREJUDICE  
OUR REF: JK.21.SMX 1943S.EA.PD

Dear Sir/Mdm,

We refer to your email of even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

TAKE NOTICE that we object to all your surveyors sated in your said List, for appointment as the Single Joint Expert.

Pursuant to Pre-Action Protocol for NIMA cases, we now propose appointment as Single Joint Expert the following surveyors for your consideration:

1. Amos Ong

Please reply within 2 working days

Thank you.

***PS: In light of COVID-19 and the raise of the DORSCON level to Orange, our firm has implemented a business continuity plan wherein our staff are working from home.***

***We apologize for any delayed response. Your kind understanding is greatly appreciated in the interim. Thank you.***

Regards,  
Prestina  
Legal Executive



UEN No. 53394571B  
58A Pagoda Street  
Singapore 059217  
DID: +65 6980 0138  
Email: [prestina@jklc.com.sg](mailto:prestina@jklc.com.sg)

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**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Tuesday, January 5, 2021 4:29 PM

**To:** Prestina <[prestina@jklc.com.sg](mailto:prestina@jklc.com.sg)>

**Cc:** General <[general@jklc.com.sg](mailto:general@jklc.com.sg)>

**Subject:** RE: SNM21D200057/C02/GBB7621C/TANKL / RE: PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 04.01.2021 at about 1810 hours along Commonwealth Drive involving SMX 1943S and GBB 7621C (PURSUANT TO PARAGRAPH 2.2 OF THE PRE-ACTION PROTOCOL FOR NIMA CASES)

**Without Prejudice**

Dear Prestina,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

## **NOTICE :**

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Regards

**Tan Kah Leong**

Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, January 5, 2021 4:06 PM

**To:** Prestina <[prestina@jklc.com.sg](mailto:prestina@jklc.com.sg)>

**Cc:** General <[general@jklc.com.sg](mailto:general@jklc.com.sg)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D200057/C02/GBB7621C/TANKL / RE: PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 04.01.2021 at about 1810 hours along Commonwealth Drive involving SMX 1943S and GBB 7621C (PURSUANT TO PARAGRAPH 2.2 OF THE PRE-ACTION PROTOCOL FOR NIMA CASES)

Dear Kah Leong,

Please conduct PRS for SMX1943S. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge –Kah Leong 63896193.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Prestina <[prestina@jklc.com.sg](mailto:prestina@jklc.com.sg)>  
**Sent:** Tuesday, 5 January 2021 2:27 PM  
**To:** Claims Dept of China Taiping Insurance (e-claims) <[e-claims@sg.cntaiping.com](mailto:e-claims@sg.cntaiping.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** General <[general@jklc.com.sg](mailto:general@jklc.com.sg)>  
**Subject:** PRE-REPAIR NOTICE OF ROAD TRAFFIC ACCIDENT ON 04.01.2021 at about 1810 hours along Commonwealth Drive involving SMX 1943S and GBB 7621C (PURSUANT TO PARAGRAPH 2.2 OF THE PRE-ACTION PROTOCOL FOR NIMA CASES)

WITHOUT PREJUDICE  
OUR REF: JK.21.SMX 1943S.EA.PD

Dear Sir/Mdm,

We are instructed by **DREAM CAR LEASING PTE LTD** to notify you of a road traffic accident on **04.01.2021 at about 1810 hours along Commonwealth Drive** involving our client's vehicle registration number **SMX 1943S** and vehicle registration number **GBB 7621C** driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not received any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Thank you.

***PS: In light of COVID-19 and the raise of the DORSCON level to Orange, our firm has implemented a business continuity plan wherein our staff are working from home.  
We apologize for any delayed response. Your kind understanding is greatly appreciated in the interim.  
Thank you.***

Regards,  
Prestina  
Legal Executive



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Singapore 059217  
DID: +65 6980 0138  
Email: [prestina@jklc.com.sg](mailto:prestina@jklc.com.sg)