



**WITHOUT PREJUDICE**

Our Ref: SMC 4868S

Your Ref: YM 6777M

8<sup>th</sup> February 2021

**ATTN: LKK Auto Consultants Pte Ltd**

**INSURER: LonPac Insurance Bhd**

Dear Jasper,

**Accident Involving:** SMC 4868S and YM 6777M

**Date of Accident:** 6 January 2021

**Location of Accident:** CTE towards AYE before Jalan Bukit Merah Exit

We refer to the aforementioned accident and hereby submit our claim as below:

Cost of Repair Inc. GST	\$ 19,543.20	\$18,264.67 COR Agreed + \$1,278.53 GST
Add Loss of Rental	\$ 1,669.20	13 Days - Inv#A42554
*ACTUAL: 14 DAYS* 2 Days PRS (6/7 Jan) + 10 Repair Days Agreed (8/9/11/12/13/14/15/16/18/19 Jan) + 2 Sunday (10/17 Jan)		
Total	\$ 21,212.40	
Add LTA Search Fee	\$ 7.45	
<b>GRAND TOTAL</b>	<b>\$ 21,219.85</b>	

Kindly pay the Grand Total Amount of **\$21,219.85** to:

**Team AutoPro Pte Ltd**

160 Sin Ming Drive #02-12

Sin Ming AutoCity

Singapore 575722

For further query, please feel free to contact us at 6258 1955 or email: [teamautooffice@gmail.com](mailto:teamautooffice@gmail.com)

Thank you.



Regards

Adel (Ms)

**Team AutoPro Pte Ltd** Co Reg No: 201811621K

160 Sin Ming Drive #02-12 Sin Ming AutoCity Singapore 575722

Tel: 6258-1955 Fax: 6258-1956 Email: [teamautooffice@gmail.com](mailto:teamautooffice@gmail.com) / [teamautopt@gmail.com](mailto:teamautopt@gmail.com)

To : Team AutoPro Pte Ltd  
CRN : 201811621K  
located at : 160 Sin Ming Drive, #02-12, Sin Ming AutoCity, Singapore 575722

**Letter of Authorization & Undertaking**

In Respect of Accident Involving my/our Vehicle No.: SMC 4868 S  
and YM 6777 M and SHC 1580 A  
and ..... and .....  
@ CTE TOWARDS AYE BEFORE JALAN BUKIT MERAH EXIT  
dated 06/01/2021

1. I/We hereby irrevocably authorize you to demand claim- settle/receive whatever amount settled/payable by the third party and/or its insurer in my/our name, for the costs of repair, loss of use/rental and all other necessary costs related to my/our vehicle that was damaged pursuant to the aforesaid accident.
2. I/We acknowledge that any settlement you may reach on my/our behalf is on a "Without Prejudice" and "Without Admission Of Liability" basis.
3. I/We agree to assign the whole proceeds of my/our third party claim to you. The third party and /or its insurer shall accept this letter as my irrevocable authorization to pay the compensated amount directly to you – in the form of payment cheque made in favor to **Team AutoPro Pte Ltd.**

In the event that the payment cheque is being made in my/our favor, I/we hereby undertake to return the full amount to you, within 7 days from receiving and clearance of the said payment cheque. Failing which, you will have the legal rights to take legal proceedings against me/us to recover the said sum, with further costs and disbursements to be incurred by me/us.

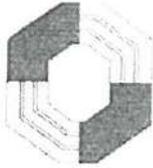
4. I/We further authorize you to settle the aforesaid claim in a manner that you deem fit and to utilize the monies to pay your charges without further reference to me/us. The payment to you shall amount to a good discharge of your obligation to me/us in respect of the settlement monies.
5. Should the third party claim be unsuccessful due to untruthful statements from me/us, I/we undertake to pay for all your expenses, costs and fees incurred, immediately upon your demand.
6. This authorisation shall remain in force until revoked by me/us in writing to you, subject to terms and conditions being agreed by both parties. I/We further understand that revocation is not allowed once your workshop has commenced on the repair of my/our vehicle.

Yours faithfully,



Claimant Signature & Co's Stamp (if applicable)

Date: 6/1/21



# LONPAC INSURANCE BHD

CLAIM NO : 19/20/21/VC05/024096

DATE : 14 MAY 2021

## DISCHARGE VOUCHER

I/We, CUEBEEBEE confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of YM 6777M the sum of Singapore Dollar Twenty Thousand Five Hundred and Fifty Only (**\$20,550.00**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMC 4868S and YM 6777M on 06 January 2021 along TOWARDS AYE BEFORE JALAN BUKIT MERAH EXIT.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ L & O RENOVATION & DESIGN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **TEAM AUTOPRO PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

*Carla* 31 May 2021  
Signature of vehicle owner/Date



"My execution of this Discharge Voucher is solely for my claim for Property Damage & nonprejudicial to any other claims arising from the same accident."

*Neo Qian Bao* 31 May 2021  
Name of vehicle owner /Date



## TAX INVOICE

GST REG. NO.: 200106276D

INVOICE TO.
C/O TEAM AUTOPRO PTE LTD CUEBEEBEE 27 TRANSIT ROAD #05-03 FOREST HILLS CONDOMINIUM SINGAPORE 778904

DATE	INVOICE NO.
20/1/2021	A 42554

	VHA NO.	DUE DATE	VEH NO.
	A 42554	20/1/2021	SLM 8867 C
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT
RENTAL FROM 06 JANUARY 2021 TO 19 JANUARY 2021 YOUR REF: SMC 4868 S	13	120.00	1,560.00
Account Name: BKW RENT A CAR PTE LTD Account No: 118-312-9991 Bank: UNITED OVERSEAS BANK LTD (UOB) Branch: UOB Shaw Centre Branch Bank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208 Bank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG  All cheques must be made payable to BKW RENT A CAR PTE LTD. *Please indicate the invoice number and vehicle number in the reference.	Subtotal	\$1,560.00	
	GST @ 7%	\$109.20	
	<b>TOTAL</b>	<b>\$1,669.20</b>	

**BKW Rent-A-Car Pte Ltd**

120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 200106276D GST Reg. No: 20-0106276-D Website: www.bkw.sg

A subsidiary of **BKW Automobile Pte Ltd**



**bizSAFE**

## VEHICLE HIRING AGREEMENT

### HIRER'S PARTICULARS

Name (as in I/C): *CUEBEEBEE*

NRIC/Passport No: [REDACTED] Date of Birth: [REDACTED]

Address: *27 TRANSIT ROAD #105-03* Age: [REDACTED]  
*1001ST HILLS ROAD* S( *778904* )

Name & Address of Employer: *CUEBEEBEE*  
*53354425D*

Occupation: [REDACTED] Driving Exp: [REDACTED]

Driving Licence No: [REDACTED] Passed Date: [REDACTED]

D/L Type: Local/Int'l/Others: [REDACTED]

Hirer's Own Vehicle No: *5MC48685* Replace Veh No: [REDACTED]

Loan Vehicle No: *5C12862C* VR No: [REDACTED]

Make & Model: *K3 C14* Auto/Manual Group: [REDACTED]

DAILY		WEEKLY/MONTHLY		OTHERS	
Day	@ \$	Week	@ \$	Per day	Per week/Monthly
<i>13</i>	<i>120</i>			<i>1560</i>	
CDW/PAI @ \$ Per day/Monthly					
Delivery/Collection Svc					
GST <i>7%</i> <i>7109</i> <i>23</i>					
OR No: (A) SUB-TOTAL <i>1669</i> <i>20</i>					

Petrol Level & Surcharge	OUT	E	1/4	1/2	3/4	F	First _____ km FREE per day	GST
			<input checked="" type="checkbox"/>					
				<input checked="" type="checkbox"/>				

### DRIVER'S PARTICULARS

Name (as in I/C): *Sng Shugian*

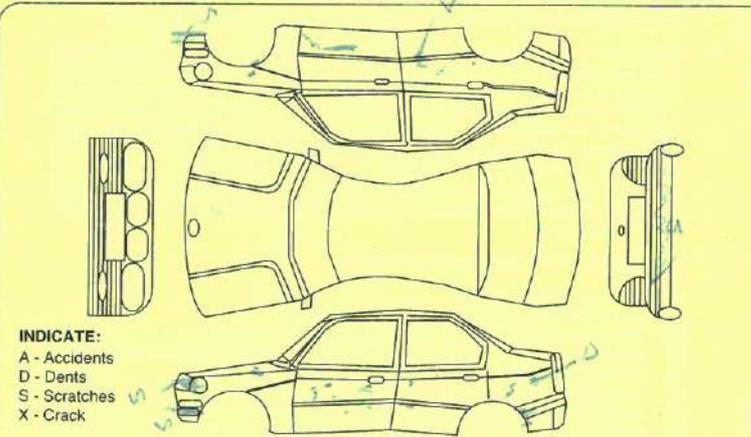
NRIC/Passport No: [REDACTED] Date of Birth: *02-06-1982*

Address: *457 Jishun Street #1 #07-83* Age: [REDACTED]  
*S'Pore 760457* S( )

Occupation: [REDACTED] Driving Exp: [REDACTED] Yrs

Driving Licence No: [REDACTED] Passed / Expiry Date: [REDACTED]

D/L Type: Local/Int'l/Others: [REDACTED] Contact No: [REDACTED]



NON WAIVER EXCESS (Subject to GST): \$ *> 000*

### ACCESSORIES CHECK

Data Cards  Camera Systems  Hub Cap  Radio / CD Cartridge  
 Jack  Tyre Opener  Petrol Cap  Spare Tyre

Hirer's Signature: [Signature] Additional Driver's Signature: [Signature]

**SINGAPORE Use Only**

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.

- ### IMPORTANT
- The Hirer and the authorized driver must be over 23 years of age and under 65 years and be holding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe stipulation may return all damages costs to be Borne by the Hirer/the Authorised Driver.
  - All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$5 on top of a petrol surcharge is payable by the hirer should he fail to return the vehicle at the appropriate petrol level.
  - No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day rental.
  - Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling or trafficking, smuggling), is strictly prohibited.
  - Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.
  - The hirer and/or driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation.
  - The hirer and/or driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. The owner reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repair at BKW authorized workshop.
  - Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell e.g. cigarette, durian or pet's smell, the hirer and/or driver shall bear the cost of removing the offensive smell or pet's hair between \$200 - \$400.
  - The Hirer agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside of vehicle, by itself, does not constitute a breakdown and that in the event the owner's 24-Hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the cost of such response at \$50.00 per trip.
  - In case of accident, the hirer shall report to rental office immediately. An accident report must be made within 24 hours. Failure to comply, the hirer will have to borne all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident.
  - The hirer/Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle is stall and does not have sufficient water. Any damage to the engine will be bear by the hirer/driver.
  - All customers' data will be kept strictly confidential and is solely used for the purpose of completing the sales and other relating matters.
  - I understand and agree to the personal data collection statement stated on the Terms and Conditions Page.

Date Out	Time Out	Mileage	Check By	Remarks
<i>6/1/21</i>	<i>1630</i>	<i>178234</i>	<i>Andrew</i>	
Return Of Vehicle: The Hirer Driver is Required To Sign In The Column "Signature Of Hirer Driver Failing Which The Day And Time Entered Below Shall Be Deemed To Be The Day And Time The Vehicle is Returned To BKW Rent A Car Pte Ltd And The Same Shall Be Accepted As Conclusive Evidence Of The Same And Shall Not Be Challenged Or Questioned On Any Account Whatsoever. And I had cleared my belonging items from the rental vehicle (cashcard, parking coupons, etc)				
Date In	Time In	Mileage	Check By	Remarks
<i>11/1/21</i>	<i>1900</i>	<i>17915</i>	<i>Andrew</i>	<i>19/1/2021 21326</i>

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 06 Jan 2021 / 14:51:54

Receipt Date/Time : 06 Jan 2021 / 14:51:53

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-210106-002294

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - YM6777M As at 05 Jan 2021/08:30:00 Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - YM6777M Enquiry Fee 20210106145113613530	7.00	0.49	7.49
<b>Sub-Total</b>		<b>7.00</b>	<b>0.49</b>	<b>7.49</b>
<b>Total Before Rounding</b>		<b>7.00</b>	<b>0.49</b>	<b>7.49</b>
<b>Rounding Difference</b>				<b>0.04</b>
<b>Total Amount Payable</b>				<b>7.45</b>
Paid By				
	426569XXXXX8855		eNETS Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Jasper Chua (LKK Auto)

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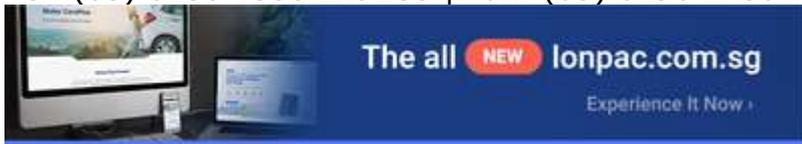
**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Tuesday, 11 May 2021 11:23 AM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: 2 DAYS NOTICE : SMC 4868 S (Our Ref) and YM 6777 M (Your Ref) Dated 06TH MAY 2020 Our Ref:19/20/21/VC05/024096 (Kenny) \*\*\* LKK REF: CC4/LPC21000286/Bba3 [External Confidential]

### Lonpac External - Confidential

Dear Jasper,

Please proceed to offer \$20,575.00 (all-in).

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Jasper Chua (LKK Auto) [mailto:jasperchua@lkkauto.com]  
**Sent:** Tuesday, 11 May 2021 11:16 am  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: 2 DAYS NOTICE : SMC 4868 S (Our Ref) and YM 6777 M (Your Ref) Dated 06TH MAY 2020 Our Ref:19/20/21/VC05/024096 (Kenny) \*\*\* LKK REF: CC4/LPC21000286/Bba3 [External Confidential]

Dear Gerald,

TP rejected our offer of \$20,300.00(all in ). TP counter propose as below :

Repair costs	\$19,543.20 (inclusive of GST)
Rental	\$ 1391.00 ( 13 x \$100) inclusive of GST)
LTA fee	\$ 7.45
	-----
	\$20,941.65

Kindly have your approval / further instructions.

Thanks

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** May 10, 2021 10:48 AM

**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** RE: 2 DAYS NOTICE : SMC 4868 S (Our Ref) and YM 6777 M (Your Ref) Dated 06TH MAY 2020 Our Ref:19/20/21/VC05/024096 (Kenny) \*\*\* LKK REF: CC4/LPC21000286/Bba3 [External Confidential]

## **Lonpac External - Confidential**

Our Ref : 21/21/21/VC00/024101

Dear Jasper,

We propose the following :-

Repair costs	\$19,000.00 (inclusive of GST)
Rental	\$ 1391.00 ( 13 x \$100) inclusive of GST)
LTA fee	\$ 7.45
	-----
	\$20,398.45
	-----

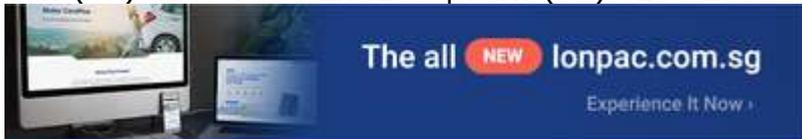
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Jasper Chua (LKK Auto) [<mailto:jasperchua@lkkauto.com>]

**Sent:** Wednesday, 5 May 2021 11:37 am

**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** 2 DAYS NOTICE : SMC 4868 S (Our Ref) and YM 6777 M (Your Ref) Dated 06TH MAY 2020 Our Ref:19/20/21/VC05/024096 (Kenny) \*\*\* LKK REF: CC4/LPC21000286/Bba3 [External Confidential]

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver involve in chain collision , insured driver is the last car.

Summary to offer to repairer **TEAM AUTOPRO PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 40,049.52	\$ 19,453.20
Loss of Rental (13 days x \$120.00) (w/gst)	\$ 1,669.20	\$ 1,669.20
GIA Search	\$ 7.45	\$ 7.45
<b>Proposed Total</b>	<b>\$ 41,726.17</b>	<b>\$ 21,129.85</b>

**Breakdown of days is as follows:**

Recommended repair days	10
Weekends / Downtime / Public Holiday	3
<b>CLAIM DAYS</b>	<b>13</b>

For your approval and/or further instruction please.

Thank you.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 4 February 2021 4:57 PM

**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Subject:** RE: 2 DAYS NOTICE : SMC 4868 S (Our Ref) and YM 6777 M (Your Ref) Dated 06TH MAY 2020 Our Ref:19/20/21/VC05/024096 (Kenny) \*\*\* LKK REF: CC4/LPC21000286/Bba3 [External Confidential]

Dear Kenny,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition