

## Mei Kwan (LKKAuto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Friday, 5 February, 2021 9:06 AM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: 2 DAYS NOTICE : SMC 4868 S (Our Ref) and YM 6777 M (Your Ref) Dated 06TH MAY 2020 Our Ref:19/20/21/VC05/024096 (Kenny) \*\*\* LKK REF: CC4/LPC21000286/Bba3 [External Confidential]  
**Attachments:** 05022021090029.pdf  
**Categories:** HMK

### Lonpac External - Confidential

Our Ref: 21/21/21/VC00/024101

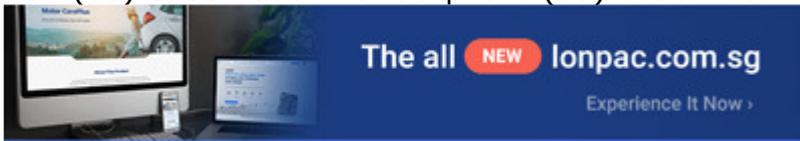
Dear Mei Kwan,

Attached copy of insured's report for your attention.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

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**From:** KENNY LIM CHING GHEE  
**Sent:** Thursday, 4 February 2021 5:01 pm  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Subject:** FW: 2 DAYS NOTICE : SMC 4868 S (Our Ref) and YM 6777 M (Your Ref) Dated 06TH MAY 2020 Our Ref:19/20/21/VC05/024096 (Kenny) \*\*\* LKK REF: CC4/LPC21000286/Bba3 [External Confidential]

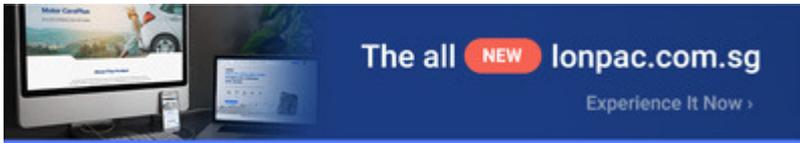
### Lonpac External - Confidential

Gerald. Your case. 24101

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Thursday, 4 February 2021 4:57 pm  
**To:** KENNY LIM CHING GHEE <[kennylin@lonpac.com](mailto:kennylin@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>  
**Subject:** RE: 2 DAYS NOTICE : SMC 4868 S (Our Ref) and YM 6777 M (Your Ref) Dated 06TH MAY 2020 Our Ref:19/20/21/VC05/024096 (Kenny) \*\*\* LKK REF: CC4/LPC21000286/Bba3 [External Confidential]

Dear Kenny,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Please take note that the case handler in-charge is Jasper.

**Kindly provide us a copy of your insured's GIA report for our necessary action.**

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, 25 January, 2021 9:12 AM  
**To:** KENNY LIM CHING GHEE <[kennylin@lonpac.com](mailto:kennylin@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>  
**Subject:** RE: 2 DAYS NOTICE : SMC 4868 S (Our Ref) and YM 6777 M (Your Ref) Dated 06TH MAY 2020 Our Ref:19/20/21/VC05/024096 (Kenny) \*\*\* LKK REF: CC4/LPC21000286/Bba3 [External Confidential]

Dear Kenny,

Wrong insured's report attached.

Kindly resend.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Sent:** Friday, 22 January, 2021 5:22 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: 2 DAYS NOTICE : SMC 4868 S (Our Ref) and YM 6777 M (Your Ref) Dated 06TH MAY 2020 Our Ref:19/20/21/VC05/024096 (Kenny) \*\*\* LKK REF: CC4/LPC21000286/Bba3 [External Confidential]

## Lonpac External - Confidential

Dear Mei Kwan

Please see attachment for a copy of our Insd's GIA report.

Thank you.

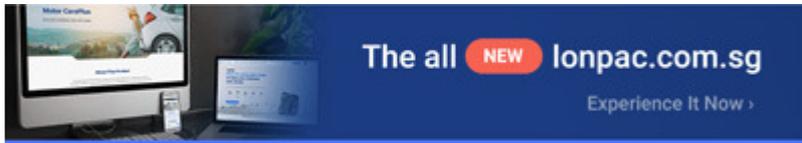
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, 22 January 2021 1:54 pm

**To:** KENNY LIM CHING GHEE <[kennylim@lonpac.com](mailto:kennylim@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: 2 DAYS NOTICE : SMC 4868 S (Our Ref) and YM 6777 M (Your Ref) Dated 06TH MAY 2020 Our Ref:19/20/21/VC05/024096 (Kenny) \*\*\* LKK REF: CC4/LPC21000286/Bba3 [External General]

Dear Kenny,

We refer to the above matter.

**Kindly advise whether insured has reported. If so, kindly provide us a copy of your insured's GIA report for our necessary action.**

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

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**From:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Sent:** Thursday, 7 January, 2021 11:48 AM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: 2 DAYS NOTICE : SMC 4868 S (Our Ref) and YM 6777 M (Your Ref) Dated 06TH MAY 2020 Our Ref:19/20/21/VC05/024096 (Kenny) \*\*\* LKK REF: CC4/LPC21000286/Bba3 [External General]

## Lonpac External - General

Dear Mei Kwan

Our Insured has not reported the accident.

Fyi, our Kenny will be handling this case. You may follow up with him again.

Regards,

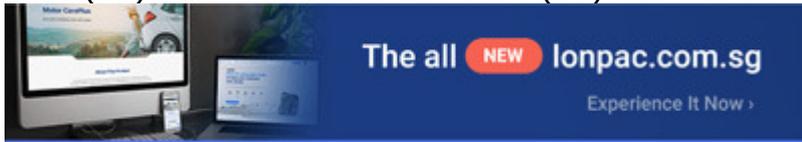
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Thursday, 7 January 2021 11:34 AM

**To:** ONG LI LI <[llong@lonpac.com](mailto:llong@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: 2 DAYS NOTICE : SMC 4868 S (Our Ref) and YM 6777 M (Your Ref) Dated 06TH MAY 2020 Our Ref:19/20/21/VC05/024096 (Kenny) [External General] \*\*\* LKK REF: CC4/LPC21000286/Bba3

Dear Li Li,

We refer to the above matter.

Kindly let us have a copy of insured's accident report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Thursday, 7 January, 2021 9:02 AM  
**To:** 'ONG LI LI' <[long@lonpac.com](mailto:long@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: 2 DAYS NOTICE : SMC 4868 S (Our Ref) and YM 6777 M (Your Ref) Dated 06TH MAY 2020 Our Ref:19/20/21/VC05/024096 (Kenny) [External General]

Dear Sir/Mdm,

Thank you for the assignment.

**BEST REGARDS**

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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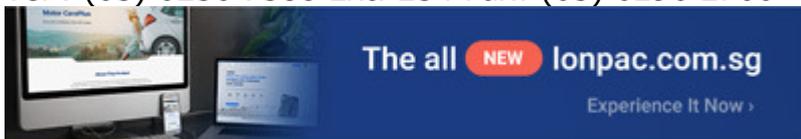
**From:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>  
**Sent:** Wednesday, 6 January 2021 6:22 PM  
**To:** TeamAutoPro North <[teamautopl@gmail.com](mailto:teamautopl@gmail.com)>; Nivitha (LKK Auto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** RE: 2 DAYS NOTICE : SMC 4868 S (Our Ref) and YM 6777 M (Your Ref) Dated 06TH MAY 2020 Our Ref:19/20/21/VC05/024096 (Kenny) [External General]

## **Lonpac External - General**

Dear Nivitha

FYA

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/07 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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**From:** TeamAutoPro North [<mailto:teamautopl@gmail.com>]  
**Sent:** Wednesday, 6 January 2021 6:08 PM  
**To:** ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>  
**Cc:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** Re: 2 DAYS NOTICE : SMC 4868 S (Our Ref) and YM 6777 M (Your Ref) Dated 06TH MAY 2020 Our Ref: TBA [External General]

Dear Sirs,

With reference to your list of surveyors, we are agreeable with the appointment of **LKK Auto Consultants** as the SJE for subject claim.

Kindly note our personnel in charge for the survey as follows:-

<b>Contact Person</b>	Eric Lee	8269 9999
<b>Email Address</b>	<a href="mailto:teamautopl@gmail.com">teamautopl@gmail.com</a>	
<b>Survey Address</b>	160 Sin Ming Dr, #01-14 Singapore 575722	

Thank you for your kind attention to our request.

Cheers,  
Peach Ang

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\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

**Note: Dear all, do note that Team AutoPro will be subjected to GST filing within the next 2 months. We would appreciate your kind prioritization on pending cases to avoid revision on final payment. Thank you and do let us know if you have further query.**

**Team AutoPro Pte Ltd**



Tel: 6258 1955 Fax: 6258 1956

**Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722  
**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722

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**From:** TeamAutoPro North [mailto:[teamautopl@gmail.com](mailto:teamautopl@gmail.com)]

**Sent:** Wednesday, 6 January 2021 5:02 PM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; ONG LI LI <[long@lonpac.com](mailto:long@lonpac.com)>

**Subject:** 2 DAYS NOTICE : SMC 4868 S (Our Ref) and YM 6777 M (Your Ref) Dated 06TH MAY 2020

Dear Sir/Madam,

**Road Traffic Accident Involving SMC 4868 S (Our Ref) and YM 6777 M (Your Ref)  
Dated 06<sup>TH</sup> MAY 2020, Time around 0830HRS**

**@ CTE TOWARDS AYE BEFORE JALAN BUKIT MERAH EXIT**

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We represent our client; CUEBEEBEE , to notify you of the aforesaid road traffic accident involving our client's vehicle registration number: SMC 4868 S and your insured's vehicle registration number: YM 6777 M.

Enclosed herewith a copy of our 2 Days Notice Letter and the relevant Singapore Accident Statement filed for your reference.

Kindly send us your list of at least **ten (10) motor surveyors** within **2 working days** from today **via email to the following personnel**:-

<b>Contact Person</b>	Eric Lee	8269 9999
<b>Email Address</b>	<a href="mailto:teamautopl@gmail.com">teamautopl@gmail.com</a>	
<b>Survey Address</b>	160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722	

Thank you for your attention to this email and we look forward to your earliest reply.

Cheers,

Peach Ang

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\*The above settlement is in respect of our client for damage pertaining to his motor vehicle and shall not prejudice our client's claim in respect of damages and consequential loss in relation to his personal injuries.\*

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**Note: Dear all, do note that Team AutoPro will be subjected to GST filing within the next 2 months. We would appreciate your kind prioritization on pending cases to avoid revision on final payment. Thank you and do let us know if you have further query.**

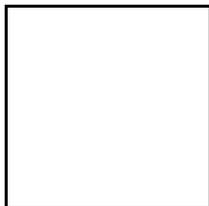
## Team AutoPro Pte Ltd



Tel: 6258 1955 Fax: 6258 1956

**Main Office:** 160 Sin Ming Dr, #02-12 Sin Ming AutoCity Singapore 575722

**Workshop/Survey Venue:** 160 Sin Ming Dr, #01-14 Sin Ming AutoCity Singapore 575722



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