

Shiau Chan (LKKAUTO)

From: Denise Tay (LKKAUTO)
Sent: Monday, 11 January 2021 11:12 AM
To: Claims Dept; Admin-D (LKKAUTO); Admin A; SUR
Subject: RE: OD CLAIM FOR SLZ 7861 G ON 3/1/2021

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SLZ 7861 G (Excess \$1,100/-)**. Before paint photos for all NEW Panels and Parts required after repair

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>
Sent: Thursday, 7 January 2021 3:38 PM
To: 'Claims Dept' <claims@premiumauto.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SLZ 7861 G ON 3/1/2021

Dear all,

Any update on repair approval?

Thank you.

Best Regards,
Tony Foong
Claims Advisor

· **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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From: Claims Dept [<mailto:claims@premiumauto.com.sg>]

Sent: Wednesday, 6 January 2021 6:30 PM

To: 'Claims'; 'Nivitha (LKK Auto)'; 'Admin A'; sur@lkkauto.com

Subject: RE: OD CLAIM FOR SLZ 7861 G ON 3/1/2021

Dear Sur,

Kindly assist follow up repair approval,

Survey has carried out by Adrian this afternoon.

Thank you.

Best Regards,

Tony Foong

Claims Advisor

· **PREMIUM AUTOMOBILES**

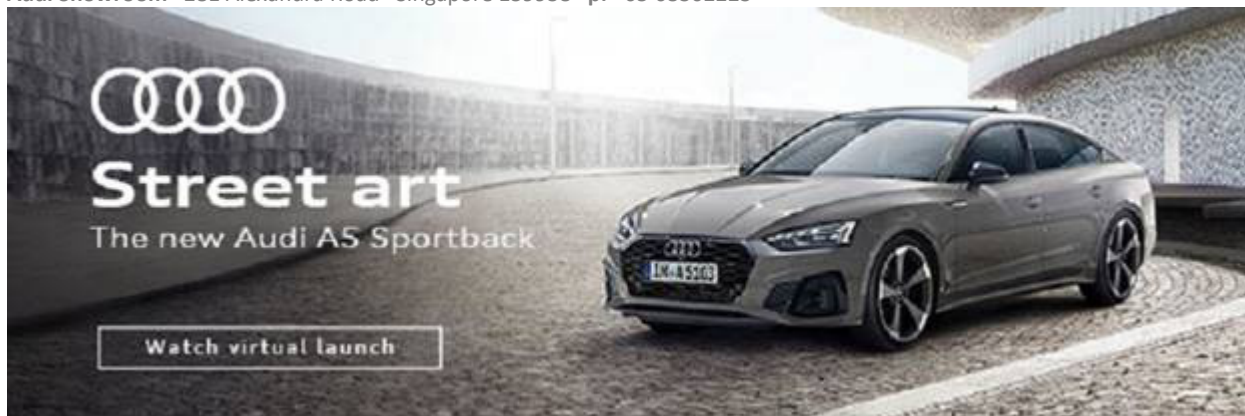
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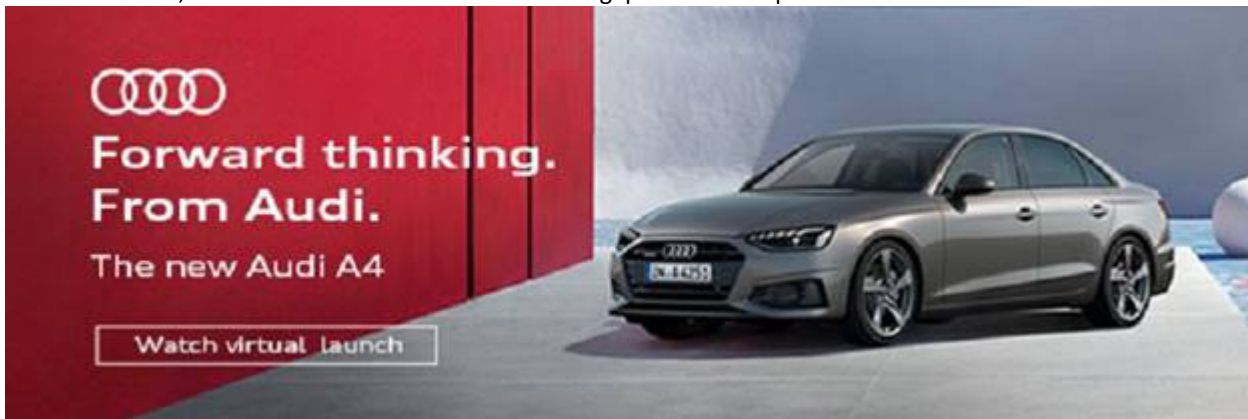
From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, 4 January 2021 6:21 PM
To: 'Nivitha (LKK Auto)'; 'Admin A'; sur@lkkauto.com
Cc: 'Claims'
Subject: RE: OD CLAIM FOR SLZ 7861 G ON 3/1/2021

Dear all,

Attached is the estimate for your reference.

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 6388 2323 d. +65 6768 9911 f. +65 6841 1183
e. claims@premiumauto.com.sg w. www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Nivitha (LKK Auto) <admin-d@lkkauto.com>
Sent: Monday, 4 January 2021 2:36 PM
To: 'Claims' <claims@premiumauto.com.sg>; 'Admin A' <admin-a@lkkauto.com>; sur@lkkauto.com
Subject: RE: OD CLAIM FOR SLZ 7861 G ON 3/1/2021

Dear Syafiq,

Noted with thanks.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Claims <claims@premiumauto.com.sg>

Sent: Monday, 4 January 2021 2:19 PM

To: 'Admin A' <admin-a@lkkauto.com>; 'Nivitha (LKK Auto)' <admin-d@lkkauto.com>; sur@lkkauto.com

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: OD CLAIM FOR SLZ 7861 G ON 3/1/2021

Dear All,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 6/1/2021, 2:15PM. Owner waiting.

Best Regards,

Syafiq

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

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