

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 26 October 2020 9:07 AM
To: Mei Kwan (LKKAUTO); Lee, Ming-Yao
Cc: Khoo, Kay-Eng; Admin A; SUR
Subject: RE: Our Ref : 2828444162SG-003 | Finalization of Repair on SBS8429X DOA 06/09/2020 *** LKK REF: CS3/AIG20009671/Qvf3e2

Dear Ming Yao,

Please be informed that there was no estimate provided by repairer.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Friday, 23 October 2020 6:07 PM
To: Lee, Ming-Yao <MingYao.Lee@aig.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: Our Ref : 2828444162SG-003 | Finalization of Repair on SBS8429X DOA 06/09/2020 *** LKK REF: CS3/AIG20009671/Qvf3e2

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Veron,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Lee, Ming-Yao <MingYao.Lee@aig.com>

Sent: Friday, 23 October, 2020 5:22 PM

To: Admin A <admin-a@lkkauto.com>

Cc: Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>

Subject: Our Ref : 2828444162SG-003 | Finalization of Repair on SBS8429X DOA 06/09/2020

Hi Team,

Regarding above mentioned case, we have reviewed on the PRS report and noticed that there was no estimate provided nor finalization on repair cost.

May we know if there was no estimate provided by repairer or if the repair cost was not agreed?

Regards,

Lee Ming Yao, George

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.aig.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.