

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 8 July 2021 3:09 PM
To: akihana@live.com.sg
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG21000280/ga3 *** ACCIDENT INVOLVING EZ 7774H / GBG 9233A / OTHERS ON 20/11/2020 ***

Importance: High

Our Ref: CC4/AIG21000280/ga3

08 JULY 2021

OONG ENG TIONG

Dear Sir/Madam,

ACCIDENT INVOLVING EZ 7774H / GBG 9233A / OTHERS ON 20/11/2020

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from GBG 9233A.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Thursday, 8 July 2021 4:47 PM
To: 'Loh, Chee-Heng'; Mei Kwan (LKKAuto)
Cc: Admin A
Subject: RE: 1328734318SG- TPV GBG9233A *** LKK REF: CC4/AIG21000280/ga3

Dear Chee Heng,

TP repairer inform that claimant withdraw claim at their end.

Thus, we will proceed to cancel the case at our end as no survey has been done.

Thanks

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Best Regards,

Cecilia Chong | Case Handler

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Cecilia Chong (LKK Auto)
Sent: Friday, 12 March 2021 12:12 PM
To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: 1328734318SG- TPV GBG9233A *** LKK REF: CC4/AIG21000280/ga3

Dear Chee Heng,

Content noted.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Cecilia Chong (LKK Auto)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: Friday, 9 July 2021 11:05 AM
To: Cecilia Chong (LKK Auto); Mei Kwan (LKKAuto)
Cc: Admin A
Subject: RE: 1328734318SG- TPV GBG9233A *** LKK REF: CC4/AIG21000280/ga3

Hi Cecilia,

Noted. Please proceed to close case in Merimen.

Thank you.

Loh Chee Heng

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1881
Chee-Heng.Loh@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Thursday, 8 July 2021 4:47 PM
To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] RE: 1328734318SG- TPV GBG9233A *** LKK REF: CC4/AIG21000280/ga3

This message is from an external sender; be cautious with links and attachments.

Dear Chee Heng,

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Best Regards,
Cecilia Chong | Case Handler
LKK Auto Consultants Pte Ltd

Cecilia Chong (LKK Auto)

From: iShare Auto <ishareauto@gmail.com>
Sent: Thursday, 8 July 2021 4:16 PM
To: Cecilia Chong (LKK Auto)
Cc: Mei Kwan (LKKAuto); Admin A
Subject: Re: GBG9233A vs EZ7774H (OI) on D.O.A.: 20/11/2020 *** LKK REF: CC4/AIG21000280/ga3

Dear Cecilia,

We refer to your email dated 08/07/2021.

Kindly note we are no longer repairing vehicle GBG9233A on the said accident.

Thank You

Yours Sincerely,
Michelle
Hp: 9856 4815

iShare Auto Pte. Ltd.
8 Kaki Bukit Avenue 4
#08-09 Premier @ Kaki Bukit
Singapore 415875
Tel: 6341 6789
Fax: 6341 6778

On Thu, Jul 8, 2021 at 3:06 PM Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Michelle,

We refer to the above matter and our email to you dd 06/01/2021.

Kindly let us have a copy of video footage as stated in your client GIA report.

Thanks