

**ACE AUTOLUTION PTE LTD**

13 KAKI BUKIT ROAD 4, BARTLEY BIZ CENTRE #03-29,
SINGAPORE 417807.

TEL:6844 1184 FAX:6702 4202

UEN:201403869W

M/S : LONPAC INSURANCE BERHAD
(MOTOR CLAIM DEPARTMENT)

DATE : 10 OCT 2022
OUR REF : SMP8020B
YOUR REF : 20/20/21/VP05/024079

LETTER OF DEMAND

Our client has suffered loss and damage as a result of your insured's negligence in the driving.

We quantify our client's claim as follows ;

1. Cost Of Repair – Lump Sum	\$ 10,500.00
2. Car Rental Fees – 13 days x \$150 per day (W/7%GST)	\$ 1,950.00
3. Towing Fee	\$ 150.00
Total	<u>\$ 12,600.00</u>

SGD : Twelve Thousand Six Hundred Dollars Only .

We hereby append the following documents for your perusal :

- I. ACE Autolution Pte Ltd Invoice No. ACEC00005/22
- II. Letter Of Authority
- III. Car Rental Invoice / Rental Agreement

Please let us know within the next 7 days from the receipt of this letter, whether you are prepared to accept

All the above amount .

Best Regards

Apple



ACE AUTOLUTION PTE LTD



13 Kaki Bukit Road 4, #03-29, Bartley Biz Centre Singapore 417807
Tel : 6702 4282 , 6844 1184 Fax : 6702 4202
Email : admin@aceauto.com.sg
Website : www.aceauto.com.sg

LETTER OF AUTHORISATION

TO:MR / MRS

RE:ACCIDENT INVOLVING VEHICLE

NOS: SMP8D20B & 5DD2005E ALONG
TPE twds Changi Bfr KPE/ECF Exit ON 31 December 2020 @ 1210.

I/WE Wong Shen Jie NRIC / Passport No: S8876881J
Owner of vehicle no. SMP8D20B hereby authorize you to commence
repair to the said vehicle forthwith.

- 1 I/We hereby irrevocably authorize you to demand claims settle receive whatever amount settled/payable by the insurance and /of third party or to commence legal proceeding , if necessary, in my name for the costs of repair and loss of use,etc and you appointing any Solicitor to act for me in respect for the accident claims and all an any amount claimed, received and/or settled shall belong absolutely to you. I/We agree to assign the whole proceeds of my/our third party claims to you and my/our Solicitor(to be appointed by you on my/our behalf)shall accept this as my/our irrevocable authorization to pay the amount compensated direct to you after deduction of their costs on a Solicitor & Client basis. I/We undertake to co/operate fully with you and my/our Solicitors to see the claims to as successful conclusion.
- 2 I/We also irrevocably authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claims in my/our absence. I/We irrevocable authorize you to appoint such a firm of Solicitors on my/our behalf as you shall deem fit for the purpose of the third party/own insurer's claim .
- 3 I/We undertake to inform you and/or the Solicitors appointed by you on my behalf in the event the third party's insurance company communicate with me/us directly, orally and in writing and I/We further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining you consent.
- 4 My vehicle is repaired by the repairer on my own will without any inducement, threat or promise.
- 5 Upon settlement of the third party claims and in case the settlement monies was sent to me/us by the third party's insurance. I/We undertake to pay you and my / our Solicitor the cost of repairs settled and related expenses and disbursement incurred.

X

Owner's Signature

Witness Signature / Name

(Company's Stamp if applicable)



PAYMENT AUTHORISATION FORM

Date: 10/10/2022

Attn: Motor Claims Department

LONPAC INSURANCE BHD

Dear Sir/Mdm

ACCIDENT ON 31 December 2020 @ 1:10

INVOLVING VEHICLE NOS: SMP8020B & SDD2005E

ALONG TPE twds Changi Bfr KPE/ECF Exit

I/We (Name) Wong Shen Jie, NRIC/Passport No: S88268811,

The registered owner/driver of vehicle regn.no. SMP8020B which was involved

In the above accident with your insured motor vehicle reg.no. SDD2005E.

I/We also hereby authorize that any payment due to me/us from the foresaid claim to be paid to M/S ACE AUTOLUTION PTE LTD.

I/We hereby indemnify M/S ACE AUTOLUTION PTE LTD against all claims and /or damages which may arise from all action taken for and on my/our behalf.

I/We hereby affirmed that above-mentioned statement to be true and correct.

Yours faithfully,

Owner's Signature

(Company's stamp if applicable)



LONPAC INSURANCE BHD

CLAIM NO : 20/20/21/VP05/024079

DATE : 12 OCT 2022

DISCHARGE VOUCHER

I/We, WONG SHEN JIE confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SDD2005E the sum of Singapore Dollar Eleven Thousand Eight Hundred Fifty Only (**\$11,850.00**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMP8020B and SDD2005E on 31/12/2020 along/at TPE TOWARDS CHANGI BEFORE KPE/ECP EXIT.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ ONG SENG LEE AND/OR ONG JIANMING, JEREMY**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**ACE AUTOLUTION PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

12/10/2022

.....
Signature of vehicle owner/Date

Wong Shen Jie 12/10/2022
.....
Name of vehicle owner /Date

**ACE AUTOLUTION PTE LTD**

13 Kaki Bukit Road 4 Bartley Biz Centre #03-29

Singapore 417807

Tel:6702 4282 Fax:6702 4202

Business Registratrion No. 201403869W

Invoice To
LONPAC INSURANCE BERHAD

Invoice	
Date	10/10/2022
Number	ACEC 00005/22
Vehicle No.	SMP8020B
Car Model	HYUNDAI AVANTE 1.6

ITEM	DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT (\$\$)
OTHER	<u>FINALIZATION AMOUNT DETAILS AS BELOW:</u>			
	COST OF REPAIR - LUMP SUM		\$ 10,500.00	\$ 10,500.00
			TOTAL	\$ 10,500.00



ISSUED BY



STARK HOLDINGS INN BIKE LEASING PTE LTD
TEL NO: 92201069
smithstarkholdings@gmail.com
<http://www.starkholdingsinnbikeleasingpte.com>

NAME: ACE AUTOLUTION PTE LTD
ATTN TO: ANNA

DATE: 13/01/21
MAKE/MODEL: TOYOTA PRIUS

INVOICE: INN/2020/STK/149-69

VEHICLE NO: SLH1596K

ITEM	DESCRIPTION	QTY	UNIT PRICE:	AMOUNT
1	CAR RENTAL X 13 DAYS	1.00	\$150.00	\$1,950.00

6MP8020B

TOTAL:	\$1,950.00
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ACE AUTOLUTION PTE LTD

(CUSTOMER RECEIVED IN GOOD CONDITION)



THE MANAGEMENT



☐ STARK HOLDINGS INN BIKE LEASING PTE LTD
Reg. No.: 201419069W

No: 201403869W

Gst No: 201419069W

149 Shun Li Industrial Park Kaki Bukit Ave 1
Singapore 416009 HP: 92201069

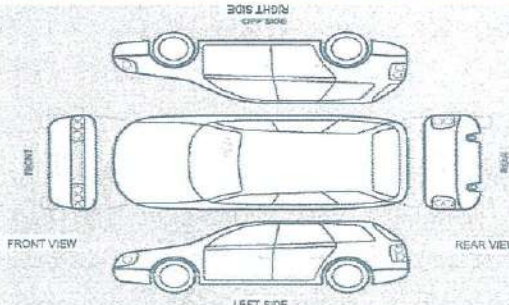
DATE: 31/12/2020

VEHICLE RENTAL AGREEMENT

VEHICLE'S PARTICULARS	
Vehicle No.:	SLH1996K Model: Toyota Prius

HIRER's / GUARANTOR PARTICULARS	
Name:	Ace Autolution Pte Ltd
Address:	15 Kaki Bukit Rd 4, #03-29 Singapore 419807
P.P./C.No.:	201403869W
Contact Person:	Tel: 08441184

DRIVER's PARTICULARS	
Name:	Wong Shen Jie
Address:	907 Jurong West Street 91 #12-197 157 640907
Tel No:	92214435
P.P./C.No.:	
Date of Birth:	
Nationality:	
Purpose of use:	

	
A - ACCIDENTS C - CRACKED D - DENTS S - SCRATCHES	

IMPORTANT: (1) ONLY persons above 18 and below 65 years of age with min. 1 years driving experience, authorized, licensed and signing this agreement may drive the vehicle; (2) THIS vehicle insurance is covered in Malaysia and is Singapore USE ONLY. (3) THIS vehicle will not be insured after the expiry of the hire period and in case of any accident the hirer will liable for all consequences. FOR extension of rental please inform us at least 24 hrs before the expiry time and payment for the extended rental will have to be made within 24 hrs. Late charges at 1/5 (One-fifth) of the daily rate. of rental for each hour exceeding the time will be imposed. (4) HIRER is responsible for all parking and traffic violations and missing items. (5) HIRER is responsible for the FIRST S\$ 2000/- & 4000/- excess under Section I & II in any accident plus loss of rental income while hired vehicle is under repair. (6) No refund will be given for vehicle returns early and petrol/diesel left in vehicle. (7) Hirer/guarantor declares that vehicle will not be used for any unlawful purposes which will result in forfeiture by the relevant authorities. In event of vehicles being seized, confiscated or forfeited, the hirer/guarantor /rider shall indemnify Stark Holdings Inn Bike Leasing Pte. Ltd the full value of vehicle at time loss.

HIRER'S DECLARATION: I agree to terms and conditions above and as set out hereof and declare that all information given on this form are true and accurate.

CHECK OUT / CHECK IN	
DATE OUT:	31/12/2020 TIME OUT: 1:15 PM HR
PETROL / DIESEL LEVEL OUT:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F
DATE IN:	12/1/2021 TIME IN: 4:00 HR
PETROL / DIESEL LEVEL IN:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F

Late chargers@\$30 per half hour	
Car must be washed and vacuum upon	return if not \$20 will be imposed

EXTENSION OF RENTAL				
Date				
Amount				
Expiry				
Initial				

CHARGES		
Months	@ \$	per month
Weeks	@ \$	per week
Days	@ \$	per day
Hours	@ \$	Per hour
7% Gst	SUB-TOTAL(1)	
Delivery / Collection @ \$		
Repairs / Damages		
Friday/Saturday Return @12pm		
TOTAL CHARGES		

PRE-PAYMENT	
SECURITY DEPOSIT	
ADVANCE RENTAL PAID	
By: CASH NETS	
AMOUNT DUE	REFUND
REFUND	BY
RECEIVED \$	RECEIVED:

Attended by

SIGNATURE

EARLY RETURN NO REFUND

HIRER'S / GUARANTOR SIGNATURE


DRIVER'S SIGNATURE


THUMBPRINT

Vehicle is transported at owner's risk. The company accepts no responsibility for damaged or other misdemeanour to your vehicle whilst being transported.

LONPAC INSURANCE BHD (SINGAPORE BRANCH)

GIRO AUTHORISATION FORM

Company Name: Ace Autolution Pte Ltd

Bank Account Details

Beneficiary Name: Ace Autolution Pte Ltd

Bank Name / Branch Name: OCBC Bank / North (686)

Bank Account No.: 686-350034-001

Bank Code / Branch Code: 7339 / 686

Swift Code: OCBCSGSG

Email Address: admin@aceauto.com.sg

(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:

Apple / Admin / 6844 1184 / admin@aceauto.com.sg

I hereby authorise Lonpac Insurance Bhd to remit all payment directly to the above nominated account.



[Handwritten Signature]

Authorised Signature and Company Stamp

Date:

Acknowledged by :

Name / Date:

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 12 October 2022 3:51 PM
To: 'KENNY LIM CHING GHEE'
Cc: MT_Claim_SG; Admin A
Subject: RE: New Assignment (PRS) - Accident involving SKZ4948Y>SDD2005E(OI)> SMP8020P along TPE on 31/12/2020 - Oref: 20/20/21/VP05/024079

Dear Sirs,

For an update, we have settled the matter at \$11,850.00(all-in) with third party. Breakdown as follows: -

1. Cost of Repair (w/GST)	\$ 10,500.00
2. Loss of Rental (12days x \$100.00)	\$ 1,200.00
3. Towing Fee	\$ 150.00
Total	\$ 11,850.00

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Monday, 5 September 2022 5:37 PM
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: New Assignment (PRS) - Accident involving SKZ4948Y>SDD2005E(OI)>SMP8020P along TPE on 31/12/2020 - Oref: 20/20/21/VP05/024079

Lonpac External - Confidential

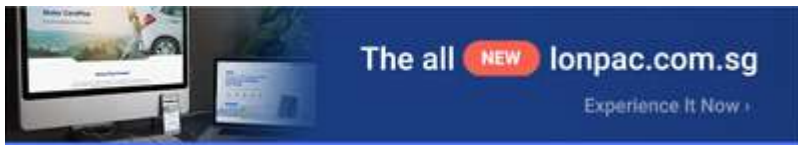
Dear Cecilia

Please proceed to settle the claim as per your recommendations up to \$11,950.00.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Monday, 5 September 2022 3:50 pm
To: KENNY LIM CHING GHEE <kennylin@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: New Assignment (PRS) - Accident involving SKZ4948Y>SDD2005E(OI)>SMP8020P along TPE on 31/12/2020 - Oref: 20/20/21/VP05/024079

RESEND

Lonpac Ref: **20/20/21/VP05/024079**

LKK Ref: CC4/LPC21000278/Aga3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 12/01/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a CHAIN collision(OI 2ND). Liability is not in our driver's favour.

Summary to offer to third party repairer, "**ACE AUTOLUTION PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 16,852.80	\$ 10,500.00
2. Loss of Rental (13days x \$150.00)	\$ 1,950.00	\$ 1,300.00(13days x \$100.00)

3. Towing Fee	\$ 150.00	\$ 150.00
Total	\$ 18,952.80	<u>\$ 11,950.00</u>

**10days recommendation for repair + 2sunday + 1PRS = 13days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | HP: 8891 1278 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Friday, 2 September 2022 10:17 am

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving SKZ4948Y>SDD2005E(OI)>SMP8020P along TPE on 31/12/2020 - Oref: 20/20/21/VP05/024079

Lonpac External - Confidential

Dear Cecilia

With reference to the above matter, we are unable to retrieve your emails for the Preliminary Advice and Mandate requests with attachments.

Appreciate if you can forward those emails to us for our action.

Thank you.

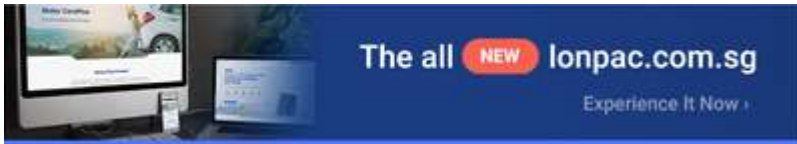
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Sent: Monday, 6 June 2022 10:24 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving SKZ4948Y>SDD2005E(OI)>SMP8020P along TPE on 31/12/2020 - Oref: 20/20/21/VP05/024079 [External Confidential]

2ND REMINDER

Hi Kenny,

Kindly let us have your mandate approval soon.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Cecilia Chong (LKK Auto)

Sent: Monday, 11 April 2022 9:30 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; 'KENNY LIM CHING GHEE' <kennylim@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving SKZ4948Y>SDD2005E(OI)>SMP8020P along TPE on 31/12/2020 - Oref: 20/20/21/VP05/024079 [External Confidential]

Gentle reminder

Hi Kenny,

Kindly let us have your mandate approval soon.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Cecilia Chong (LKK Auto)

Sent: Saturday, 19 March 2022 11:32 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; 'KENNY LIM CHING GHEE' <kennylim@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving SKZ4948Y>SDD2005E(OI)>SMP8020P along TPE on 31/12/2020 - Oref: 20/20/21/VP05/024079 [External Confidential]

Lonpac Ref: **20/20/21/VP05/024079**

LKK Ref: CC4/LPC21000278/Aga3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 12/01/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a CHAIN collision(OI 2ND). Liability is not in our driver's favour.

Summary to offer to third party repairer, "**ACE AUTOLUTION PTE LTD**" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 16,852.80	\$ 10,500.00
2. Loss of Rental (13days x \$150.00)	\$ 1,950.00	\$ 1,300.00(13days x \$100.00)
3. Towing Fee	\$ 150.00	\$ 150.00

Total	\$ 18,952.80	\$ 11,950.00
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**10days recommendation for repair + 2sunday + 1PRS = 13days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 12 January 2021 7:23 PM

To: 'KENNY LIM CHING GHEE' <kennylin@lonpac.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: New Assignment (PRS) - Accident involving SKZ4948Y>SDD2005E(OI)>SMP8020P along TPE on 31/12/2020 - Oref: 20/20/21/VP05/024079 [External Confidential]

Dear Kenny,

We refer to the above matter.

We have inspected TP vehicle SMP 8020P at M/s Ace Autolution Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Please be informed that the estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Please take note that the case handler in-charge is Cecilia.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 6 January, 2021 12:23 PM

To: 'KENNY LIM CHING GHEE' <kennylim@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: New Assignment (PRS) - Accident involving SKZ4948Y>SDD2005E(OI)>SMP8020P along TPE on 31/12/2020 - Oref: 20/20/21/VP05/024079 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Wednesday, 6 January 2021 11:15 AM

To: 'SUR' <sur@lkkauto.com>; assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: New Assignment (PRS) - Accident involving SKZ4948Y>SDD2005E(OI)>SMP8020P along TPE on 31/12/2020 - Oref: 20/20/21/VP05/024079 [External Confidential]

Lonpac External - Confidential

Dear Team

Please arrange for a PRS on tp vehicle SMP8020P at Ace Autolution. Person to contact Anna - 6844 1184.

Thank you.

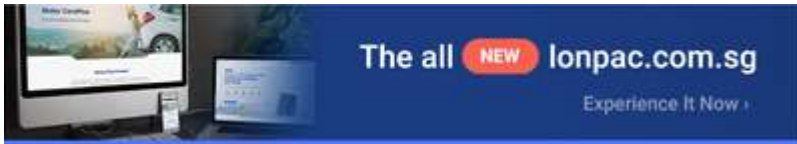
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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Lonpac External - Confidential data is for use by authorised external parties only.

From: Ace Autolution <admin@aceauto.com.sg>
Sent: Wednesday, 6 January 2021 10:34 am
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: SMP8020B ARRANGE PRI [External Confidential]

Dear Sir / Madam ,

We would like to choose LKK Consultant Pte Ltd - Adrian .

Thank you .

Regards ,

Anna

ACE AUTOLUTION PTE LTD

13 KAKI BUKIT ROAD 4 ,
#03-29 BARTLEY BIZ CENTRE
SINGAPORE 417807
Tel : 6844 1184 / 9657 2134

On Tue, Jan 5, 2021 at 5:22 PM KENNY LIM CHING GHEE <kennylim@lonpac.com> wrote:

Lonpac External - Confidential

Without Prejudice

Dear Shu Wen

For this case, we will not be appointing Quantum Risk Management. Hence, please confirm on the surveyor from our list.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



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Lonpac External - Confidential data is for use by authorised external parties only.

From: Ace Autolution <admin@aceauto.com.sg>

Sent: Tuesday, 5 January 2021 1:59 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: SMP8020B ARRANGE PRI [External Confidential]

Dear Sir / Madam ,

We would like to propose choosing Quantum Risk Management (S) company .

Thank you .

Regards ,

Shu Wen

ACE AUTOLUTION PTE LTD

13 KAKI BUKIT ROAD 4 ,

#03-29 BARTLEY BIZ CENTRE

SINGAPORE 417807

On Mon, Jan 4, 2021 at 6:26 PM KENNY LIM CHING GHEE <kennylim@lonpac.com> wrote:

Lonpac External - Confidential

Without Prejudice

Dear Shu Wen

Oref: 20/20/21/VP05/024079

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Nicholas Tey-Appraisal
2	Jackson Quek - Appraisal
3	Joshua Ong - Appraisal
4	Steve Chen- LKK
5	Adrian Ling - LKK
6	Kenneth Kong - LKK
7	Qing Quo Xiang- LKK
8	Oi Sun Pin - LKK
9	Mohd Rasul -LKK
10	Marcus Chua - LKK

Please let us hear from you soon.

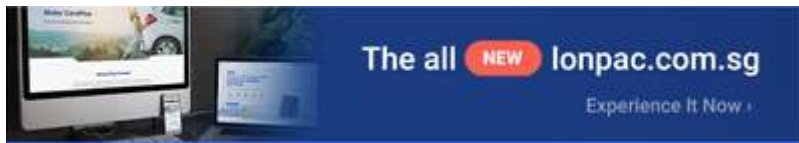
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - Confidential data is for use by authorised external parties only.

From: Ace Autolution [<mailto:admin@aceauto.com.sg>]

Sent: Monday, 4 January 2021 1:56 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: SMP8020B ARRANGE PRI

Dear Sir/Madam,

Please take note of the attached file for your reference.

Thank you.

Regards ,

Shu Wen
ACE AUTOLUTION PTE LTD

13 KAKI BUKIT ROAD 4 ,

#03-29 BARTLEY BIZ CENTRE

SINGAPORE 417807

Tel : 6844 1184 / 9657 2134



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