

Jasper Chua (LKK Auto)

From: haslina abdullah <sencillolina63@gmail.com>
Sent: May 24, 2021 1:34 PM
To: Jasper Chua (LKK Auto)
Subject: Re: ACCIDENT INVOLVING SMS 1258M AND SMR 3926K ON THE 03/01/2021

Dear Jasper,

With regard to the above-mentioned accident, I would like to say,
Firstly, it was not my fault. My hazard lights and reverse lights were on at that time and I was trying to reverse my car. The SMS 1258M driver should have waited and give way before he proceed but instead he sped up and cross without making sure whether his car can make it through without hitting my car leftside when I turned into empty lot.

Car park was a single lane one with both sides of car parking lots which meant space is limited. And the empty car lot that I turned into is facing the exit and entrance gantry point. How can he tried to overtake me, which is what he said when we confronted.

He said he is overtaking me. Does he knows one of the driving rules? Always overtake on the rightside not the leftside.

Before the accident, I was in the front line, waiting for two cars to park into lots, which causes a jam of cars behind me. Moving forward, while I was trying to park, SMS1258M disregarded my hazards and reverse lights and not giving way, recklessly and impatiently make an attempt to bypass me but he failed.

Personal injuries? Why so severe? What date was it when he consult a doctor?

It is just a minor accident in a carpark not in a highway with severe damages. Besides my reversing speed cannot exceed his I am sure. On that day, he said he cannot open his car rightside door(his door jammed) to get into his driver seat, he will climb in from the leftside seat. Does this sound like a person who is injured and in pain?

In fact I should be the one who is traumatised and most affected as I am an elderly in my sixties. If there is any injury, it is due to his fault for being impatient, reckless and not giving way. My car would not be damaged and I would not be stressed.

I hope and trust that these informations could be of help to you. By the way, I still have my SD card on this incident. If you want it, I can hand it to you for viewing because I am not tech savvy. Please do not hesitate to call me, whatsapps or email me if you have any further queries.

Thank you for your kind assistance in this matter.

Yours sincerely,
Haslina Abdullah @ Lim
98766554

Sent from my iPad

On 20 May 2021, at 12:14 PM, Jasper Chua (LKK Auto) <jasperchua@lkkauto.com> wrote:

Our Ref: CC4/AIG21000276/Db3

HASLINA ABDULLAH @LIM KHENG MUI MAGGIE (BY EMAIL ONLY)

Dear Sir/Madam,

ACCIDENT INVOLVING SMS 1258M AND SMR 3926K ON THE 03/01/2021

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jasper Chua (LKK Auto)

From: Cheok, Lee Wai <Cheok.Leewai@aig.com>
Sent: June 24, 2021 9:39 AM
To: Jasper Chua (LKK Auto)
Cc: Admin A; Md Noor, Norsiah
Subject: RE: Our Ref: 2205839341SG003- Received LOD from Lawyer *** LKK REF: CC4/AIG21000276/Db3

Dear Jasper,

Thank you for your email.

As we have received the LOD from the lawyer, we will takeover the handling from you.

Thank you.

If you have received this message outside of your usual work hours, I do not expect that you will read it, respond to it or act on it until appropriate for you.

Regards,

Kathlyn Cheok

Complex Claims Examiner

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65)64191880
Cheok.leewai@aig.com | www.aig.sg

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Tuesday, 22 June 2021 10:49 AM
To: Cheok, Lee Wai <Cheok.Leewai@aig.com>; Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] Our Ref: 2205839341SG003- Received LOD from Lawyer *** LKK REF: CC4/AIG21000276/Db3

This message is from an external sender; be cautious with links and attachments.

Dear Norsiah/Lee Wai,

COR finalized with L/S of \$6,700.00 with 7 repair days .

OI is disputing on the liability. OI email correspondence been uploaded to Merimen.

Kindly advise further instructions from you.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Cheok, Lee Wai [<mailto:Cheok.Leewai@aig.com>]

Sent: June 20, 2021 4:45 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Md Noor, Norsiah <Norsiah.MdNoor@aig.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: RE: Our Ref: 2205839341SG003- Received LOD from Lawyer *** LKK REF: CC4/AIG21000276/Db3

Dear Jasper,

We refer to Mei Kwan's email of 11 June 2021.

I have taken over the feature from Norsiah.

Please let us have an update as we have received the letter of demand from Vision Law LLC.

Thank you.

Take care and stay safe.

If you have received this message outside of your usual work hours, I do not expect that you will read it, respond to it or act on it until appropriate for you.

Regards,

Kathlyn Cheok

Complex Claims Examiner

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65)64191880

Cheok.leewai@aig.com | www.aig.sg

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, 11 June 2021 3:22 PM

To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Bryan Ang (LKKAuto) <bryanang@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Subject: [EXTERNAL] RE: Our Ref: 2205839341SG- Received LOD from Lawyer *** LKK REF: CC4/AIG21000276/Db3

This message is from an external sender; be cautious with links and attachments.

Dear Norsiah,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Jasper,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Md Noor, Norsiah [<mailto:Norsiah.MdNoor@aig.com>]

Sent: Friday, 11 June 2021 3:15 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: Our Ref: 2205839341SG- Received LOD from Lawyer

Dear Mei Kwan,

We have received LOD from the lawyer.

Kindly advise the status and have we finalise repair cost with third party's repairer.

Thank you

Norsiah MdNoor

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1606
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