

Nivitha (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 6 January 2021 11:25 AM
To: Bryan Ang (LKKAuto); Denise Tay (LKKAuto); Admin-D (LKKAuto); assignments; SUR; Reports (LKKAuto)
Cc: MT_Claim_SG; Celine Fong (LKKAuto)
Subject: RE: Pre-Repair Survey Report of Vehicle YN 8114H Ref: 20/20/20/VC05/023622 [External General]
Attachments: RE: OLC REF: SB/PO/Acc/2020-9418 || YOUR REF: I20/20/20/VC05/0236... (126 KB)

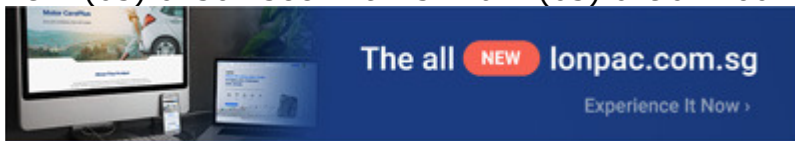
Lonpac External - General

Dear Bryan/LKK

Please see attach and conduct re-inspection of TP vehicle.

Thank you.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Bryan Ang (LKKAuto) [mailto:bryanang@lkkauto.com]
Sent: Thursday, 3 December 2020 6:00 PM
To: ONG LI LI <llong@lonpac.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Reports (LKKAuto) <report@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Celine Fong (LKKAuto) <celinefong@lkkauto.com>
Subject: RE: Pre-Repair Survey Report of Vehicle YN 8114H Ref: 20/20/20/VC05/023622 [External General]

Dear Li Li

Before the submission of our report to your side, our technical audit team has already reviewed the adjustment made by our surveyor and is in agreement with his recommendation.

Basically, the after repair photos showed signs of non-replacement of parts.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>

Sent: Thursday, 3 December 2020 5:03 PM

To: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Reports (LKKAUTO) <report@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Celine Fong (LKKAUTO) <celinefong@lkkauto.com>

Subject: RE: Pre-Repair Survey Report of Vehicle YN 8114H Ref: 20/20/20/VC05/023622 [External General]

Lonpac External - General

Dear Bryan

We note that there is a big difference on the cost of repairs between the recommendation by TP surveyor and LKK paper survey report, \$3,600 vs \$350.

If the case is litigated, how confident are you in your report?

Regards,

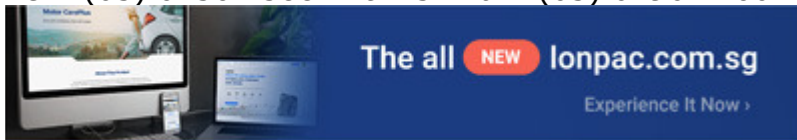
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Denise Tay (LKKAUTO) [<mailto:denisetay@lkkauto.com>]

Sent: Thursday, 3 December 2020 4:37 PM

To: ONG LI LI <long@lonpac.com>; Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Reports (LKKAUTO) <report@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Celine Fong (LKKAUTO) <celinefong@lkkauto.com>

Subject: RE: Pre-Repair Survey Report of Vehicle YN 8114H Ref: 20/20/20/VC05/023622 [External General]

Dear Li Li,

Enclosed our survey report.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

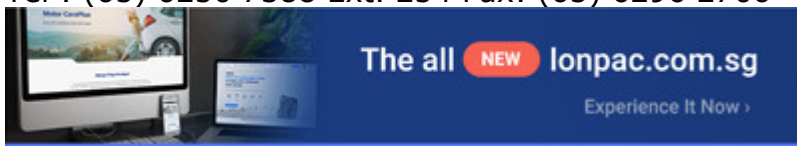
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI <long@lonpac.com>
Sent: Thursday, 3 December 2020 11:41 AM
To: Bryan Ang (LKKAUTO) <bryanang@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Reports (LKKAUTO) <report@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Celine Fong (LKKAUTO) <celinefong@lkkauto.com>
Subject: RE: Pre-Repair Survey Report of Vehicle YN 8114H Ref: 20/20/20/VC05/023622 [External General]

Lonpac External - General

Thanks, Bryan.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Bryan Ang (LKKAUTO) [<mailto:bryanang@lkkauto.com>]
Sent: Thursday, 3 December 2020 11:39 AM
To: ONG LI LI <long@lonpac.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Reports (LKKAUTO) <report@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Celine Fong (LKKAUTO) <celinefong@lkkauto.com>
Subject: RE: Pre-Repair Survey Report of Vehicle YN 8114H Ref: 20/20/20/VC05/023622 [External General]

Hi Li Li

I have just checked with my colleagues and the report will be submitted within today.

Best Regards,
Bryan Ang
LKK Auto Consultants Pte Ltd
phone: 6256-3561 | email: bryanang@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

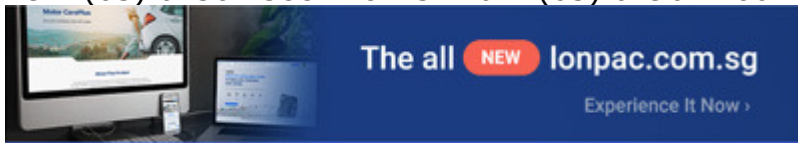
From: ONG LI LI <long@lonpac.com>
Sent: Thursday, 3 December 2020 11:32 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Reports (LKKAUTO) <report@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Celine Fong (LKKAUTO) <celinefong@lkkauto.com>
Subject: RE: Pre-Repair Survey Report of Vehicle YN 8114H Ref: 20/20/20/VC05/023622 [External General]

Lonpac External - General

Dear LKK

Please respond.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: ONG LI LI

Sent: Wednesday, 2 December 2020 5:53 PM

To: 'Summer Lee (LKK Auto)' <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'Elaine (LKK Auto)' <report@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Pre-Repair Survey Report of Vehicle YN 8114H Ref: 20/20/20/VC05/023622 [External General]

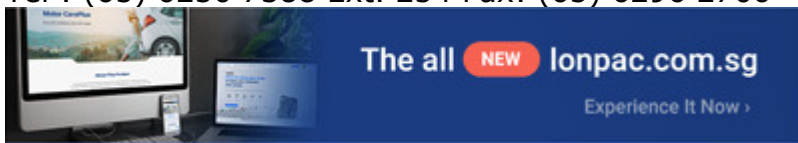
Importance: High

Lonpac External - General

Dear LKK

Please let us have your paper survey by tomorrow.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: ONG LI LI

Sent: Wednesday, 2 December 2020 2:00 PM

To: 'Summer Lee (LKK Auto)' <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'Elaine (LKK Auto)' <report@lkkauto.com>

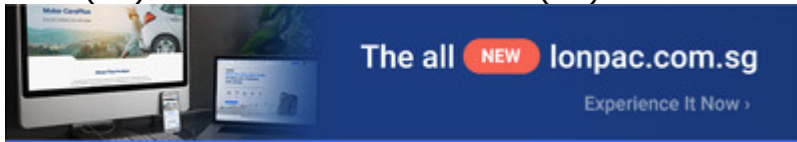
Subject: RE: Pre-Repair Survey Report of Vehicle YN 8114H Ref: 20/20/20/VC05/023622 [External General]

Lonpac External - General

Dear Summer

Please let us have the paper survey on a urgent basis.

Thanks,
Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Summer Lee (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Tuesday, 17 November 2020 4:03 PM
To: ONG LI LI <long@lonpac.com>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'Elaine (LKK Auto)' <report@lkkauto.com>
Subject: RE: Pre-Repair Survey Report of Vehicle YN 8114H Ref: 20/20/20/VC05/023622 [External General]

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Elaine (LKK Auto) <report@lkkauto.com>
Sent: Tuesday, 17 November, 2020 2:46 PM
To: 'assignments' <assignments@lkkauto.com>
Subject: FW: Pre-Repair Survey Report of Vehicle YN 8114H Ref: 20/20/20/VC05/023622 [External General]

Dear Summer,

Kindly Assist.

Thank You.

Best Regards,

Elaine | Reports
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:long@lonpac.com>]
Sent: Tuesday, 17 November 2020 12:48 PM
To: Elaine (LKK Auto)

Cc: MT_Claim_SG; 'SUR'; 'Huey Yon (LKKAUTO)'

Subject: RE: Pre-Repair Survey Report of Vehicle YN 8114H Ref: 20/20/20/VC05/023622 [External General]

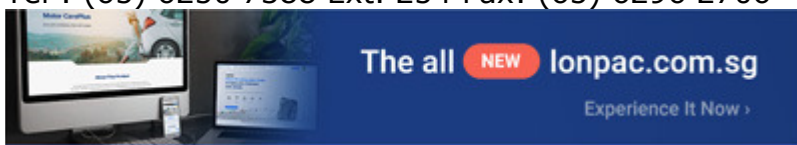
Lonpac External - General

Dear Elaine

Please see attached for the TP survey report and let us have your surveyor's paper survey.

Thanks,

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Elaine (LKK Auto) [<mailto:report@lkkauto.com>]

Sent: Wednesday, 30 September 2020 3:55 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; 'SUR' <sur@lkkauto.com>; 'Huey Yon (LKKAUTO)' <hueyyon@lkkauto.com>

Subject: Pre-Repair Survey Report of Vehicle YN 8114H Ref: 20/20/20/VC05/023622

Dear Gerald,

Enclose Pre-Repair Survey Report of YN 8114H.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Elaine | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Fax: 6741-4108 email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1,