

## Nivitha (LKK Auto)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Wednesday, 6 January 2021 2:44 PM  
**To:** Cheng Chuan Motor Services; 'SUR'; 'assignments'  
**Subject:** RE: SNM21D200071/C02/GBE469G/LEWLC / FW: Survey assessment for SLQ33Z  
**Attachments:** SLQ33Z 05012020.pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.  
Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Cheng Chuan Motor Services <contact@chengchuanmotor.com>  
**Sent:** Wednesday, January 6, 2021 2:36 PM  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Subject:** Re: SNM21D200071/C02/GBE469G/LEWLC / FW: Survey assessment for SLQ33Z

Dear Madam

I refer to your email.

We will like to appoint Mohd Taufikh (LKK) to undertake the PRS. Thank you

Regards

On Wed, 6 Jan 2021, 14:31 Jenny Lew, <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)> wrote:

WITHOUT PREJUDICE

Dear Sir / Madam,

Please let us have the copy of estimated costs of repairs to revert.

Thank you.

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Regards,

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**From:** Cheng Chuan Motor Services <[contact@chengchuanmotor.com](mailto:contact@chengchuanmotor.com)>  
**Sent:** Wednesday, January 6, 2021 2:27 PM  
**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Subject:** Re: SNM21D200071/C02/GBE469G/LEWLC / FW: Survey assessment for SLQ33Z

Dear Madam

We refer to your last email on the even date.

We have instructions from our client to seek repair cost and loss of use/car rental from you through Direct Settlement.

Please let us have your confirmation that you agree that liability is clear before we decide on your named surveyors.

Thank you.

On Wed, Jan 6, 2021 at 10:01 AM Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)> wrote:

**Without Prejudice**

**Our reference: SNM21D200071/C02/GBE469G/lewlc**

**Your reference: SLQ33Z**

Dear Sirs / Madam,

**ACCIDENT INVOLVING GBE469G & SLQ33Z on 05/01/2021**

We refer to your email of 05/01/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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Regards,

**Jenny Lew**

Executive

Claims Department

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Wednesday, January 6, 2021 9:40 AM  
**To:** [contact@chengchuanmotor.com](mailto:contact@chengchuanmotor.com); Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM21D200071/C02/GBE469G/LEWLC / FW: Survey assessment for SLQ33Z

Dear Jenny,

Please conduct PRS for SLQ33Z.

Note: officer in charge - Jenny Lew 63896172.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
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**From:** Cheng Chuan Motor Services <[contact@chengchuanmotor.com](mailto:contact@chengchuanmotor.com)>

**Sent:** Tuesday, 5 January 2021 7:21 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Survey assessment for SLQ33Z

Dear Sir / Mdm,

Kindly arrange to survey the vehicle SLQ33Z within 48 hours according to GIA guide line, involving your insured GBE469G

**Location of survey : Cheng Chuan Enterprise Pte Ltd (2 Kaki Bukit Ave 2 #02-20 – KAKI BUKIT AUTOHUB)**

**Person to contact : Mr Roger Yeo – 9641 1066**

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**ROGER YEO**

**CHENG CHUAN MOTOR SERVICES**

M: + 65 96411066

T: +65 67422607 (24 hours)

AOH: +6594610535 (WhatsApp)

2 Kaki Bukit Aveue 2 #02-20 / #02-26 /  
#02-31 , Kaki Bukit Autohub Singapore  
417921

