Nivitha (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Wednesday, 6 January 2021 12:38 PM

To: Ganesh; assignments; SUR

Cc: '1ST AUTO PRO'; admin@johnlawchambers.com

Subject: RE: SNM21D200054/C02/GBA3109Y/TAYHP / RE: PRI - GY4711R OUR REF:

JLC.1726.2021.PD

Dear Ganesh,

We refer to the above matter and your email below.

We will get our surveyor, LKK to conduct survey. Meanwhile, please let us have a copy of your client's GIA REPORT.

Aside to LKK,

Please get your surveyor to liaise with Mr Ganesh from John Law to conduct survey.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Ganesh <executive@johnlawchambers.com>

Sent: Wednesday, January 6, 2021 11:06 AM **To:** Irene Tay < irene.tay@sg.cntaiping.com>

Cc: '1ST AUTO PRO' <christina@1ap.com.sg>; admin@johnlawchambers.com

Subject: RE: SNM21D200054/C02/GBA3109Y/TAYHP / RE: PRI - GY4711R OUR REF: JLC.1726.2021.PD

WITHOUT PREJUDICE

Dear Irene.

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

UNITED APPRAISAL MANAGEMENT PTE LTD

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC

151 Chin Swee Road #10-07 Manhattan House Singapore 169876.

TEL: 65926983 / 65926984

DID: 88201591 FAX: 65926985

Our areas of practice include: Personal Injury & Workmen Compensation Claims • Divorce & Family Law • Civil Litigation • Corporate Law • Debt Claims • Wills and Probate • Powers of Attorney • Lasting Powers of Attorney • Criminal Law • Conveyancing

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From: Irene Tay < irene.tay@sg.cntaiping.com > Sent: Wednesday, 6 January 2021 10:50 am
To: Ganesh < executive@johnlawchambers.com >

Cc: 1ST AUTO PRO <christina@1ap.com.sg>; admin@johnlawchambers.com

Subject: RE: SNM21D200054/C02/GBA3109Y/TAYHP / RE: PRI - GY4711R OUR REF: JLC.1726.2021.PD YOUR REF: TO BE

ADVISED

Dear Sir/Mdm,

Enclosed herewith the list of surveyors.

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

Please revert.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, January 5, 2021 4:31 PM

To: Ganesh <<u>executive@johnlawchambers.com</u>>; Irene Tay <<u>irene.tay@sg.cntaiping.com</u>> **Cc:** 1ST AUTO PRO <christina@1ap.com.sg>; admin@johnlawchambers.com; Claims Dept of CTI

<claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D200054/C02/GBA3109Y/TAYHP / RE: PRI - GY4711R OUR REF: JLC.1726.2021.PD YOUR REF: TO BE ADVISED

Dear Irene.

Please conduct PRS for **GY4711R**. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge – Irene Tay 63896192.

*** Kindly quote our reference number when replying.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Ganesh <executive@johnlawchambers.com>

Sent: Tuesday, 5 January 2021 10:49 AM

To: Claims Dept of CTI < <u>claimsdept@sg.cntaiping.com</u>>

Cc: 1ST AUTO PRO < christina@1ap.com.sg; admin@johnlawchambers.com **Subject:** PRI - GY4711R OUR REF: JLC.1726.2021.PD YOUR REF: TO BE ADVISED

Our Ref: JLC.1726.2021.PD(G)

Yr Ref: To Be Advised

OUR VEH: GY4711R

YR VEH: GBA3109Y

DOA: 02.01.2021

LOC: SLE BEFORE DAIRY FARM

05.01.2020

CHINA TAIPING INSURANCE (S) PTE LTD

BY EMAIL

3 ANSON RD, #16-00 SPRINGLEAF TOWER, SINGAPORE 079909.

ACCIDENT INVOLVING MOTOR VEHICLES GY4711R AND GBA3109Y ALONG SLE BEFORE DAIRY FARM ON 02.01.2021.

Dear Sir/Madam,

We act for the owner of the vehicle no. GY4711R.

We are instructed to claim damages against you in connection with the above accident. Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

1ST AUTO PRO PTE LTD

8 KAKI BUKIT AVENUE 4 PREMIER @ KAKI BUKIT #01-51 & 52 SINGAPORE 415875.

CHRISTINA TAN

BUSINESS DEVELOPMENT MANAGER DID: 9188 3197

TAKE NOTICE that you are required to respond to us within 2 working days (excluding Saturday, Sunday, and Public Holiday) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Please contact us at 6592 6983 or email us at executive@johnlawchambers.com /

<u>admin@johnlawchambers.com</u> for future correspondences.

Thank you.

With Regards,

JOHN LAW CHAMBERS LLC

151 Chin Swee Road #10-07 Manhattan House Singapore 169876.

GANESH.V

TEL: 65926983 / 65926984

DID: 88201591

FAX: 65926985

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