

RE: TP CLAIMS - GBG3094Z AGAINST YP2098A DOA 04/01/2020 ERGO: CDMCG21000021

Rasul (LKKAuto) <Rasul@lkkauto.com>

Thu 1/7/2021 9:12 AM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Hi Denise,

\$ 1,500 / 4 days lump sum repair is confirmed

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Denise Tay (LKKAuto)

Sent: Thursday, 1 July, 2021 7:35 AM

To: Rasul (LKKAuto)

Subject: Fw: TP CLAIMS - GBG3094Z AGAINST YP2098A DOA 04/01/2020 ERGO: CDMCG21000021

finalise

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jacelyn <jacelyn@moval.com.sg>

Sent: Wednesday, 30 June 2021 6:59 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Subject: RE: TP CLAIMS - GBG3094Z AGAINST YP2098A DOA 04/01/2020 ERGO: CDMCG21000021

Dear Denise,

Please find the attached 'Audatex Finalization Report' & 'After-Paint' photographs for your reference.

We propose the finalize amount at LUMPSUM \$ 1,500.00 & 4 working days. Kindly revert.

*audatex copy send through system.

Thank you.

Best Regards,

Jacelyn Ooi

Estimator
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



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From: Denise Tay (LKKAuto) [<mailto:denisetay@lkkauto.com>]
Sent: Wednesday, 30 June 2021 2:35 PM
To: Nitha
Cc: 'Jacelyn'; 'AVRIL HO'
Subject: RE: TP CLAIMS - GBG3094Z AGAINST YP2098A DOA 04/01/2020 ERGO: CDMCG21000021

Hi,

Thanks for your email.

Please forward the finalization report once it's ready

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nitha <nitha@mova.com.sg>
Sent: Wednesday, 30 June 2021 2:25 PM
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Cc: 'Jacelyn' <jacelyn@mova.com.sg>; 'AVRIL HO' <avril@mova.com.sg>
Subject: RE: TP CLAIMS - GBG3094Z AGAINST YP2098A DOA 04/01/2020 ERGO: CDMCG21000021

Dear Denise,

Vehicle have repaired.

Thank you,

Best Regards,

Nitha

Claims Officer
Mova Automotive Pte Ltd
Tel: 6272 3892 Fax: 6270 8314



From: Denise Tay (LKKAuto) [<mailto:denisetay@lkkauto.com>]
Sent: Wednesday, 30 June 2021 1:50 PM
To: Nitha
Cc: 'Jacelyn'; 'AVRIL HO'
Subject: RE: TP CLAIMS - GBG3094Z AGAINST YP2098A DOA 04/01/2020 ERGO: CDMCG21000021

Dear Nitha,

Can update on status of the repair

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Wednesday, 6 January 2021 1:07 PM
To: Nitha <nitha@nova.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: 'Jacelyn' <jacelyn@nova.com.sg>; 'AVRIL HO' <avril@nova.com.sg>; ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: TP CLAIMS - GBG3094Z AGAINST YP2098A DOA 04/01/2020 ERGO: CDMCG21000021

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Aside to Phoebe,

Please advise liability.

Thank you

Data Classification: Confidential, C3

Warmest Regards,

Ivy Yong

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower 3
Singapore 038988
DID.: +65 6829 9197
ivy.yong@ergo.com.sg | www.ergo.com.sg



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From: Nitha <nitha@nova.com.sg>
Sent: Wednesday, 6 January 2021 11:48 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: 'Jacelyn' <jacelyn@nova.com.sg>; 'AVRIL HO' <avril@nova.com.sg>
Subject: RE: TP CLAIMS - GBG3094Z AGAINST YP2098A DOA 04/01/2020 ERGO: CDMCG21000021

Dear Phoebe,

Kindly assign LKK and advise on the liability.

Thank you.

Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314



From: ERGO Insurance Pte. Ltd. (Claims Department) [<mailto:claims@ergo.com.sg>]
Sent: Wednesday, 6 January 2021 11:20 AM
To: Nitha; ERGO Insurance Pte. Ltd. (Claims Department)
Cc: 'Jacelyn'; 'AVRIL HO'
Subject: RE: TP CLAIMS - GBG3094Z AGAINST YP2098A DOA 04/01/2020 ERGO: CDMCG21000021

Data Classification: Confidential, C3

Dear Nitha,

We would like to conduct a PRI survey, please refer to our list of surveyors :

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPK	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd

Warmest Regards,
Phoebe Jay Xie
Manager
ERGO Insurance Pte. Ltd.

8 Temasek Boulevard, #04-01 Suntec Tower Three
Singapore 038988
DID.: +65 6829 9191
phoebe.xie@ergo.com.sg



Your acceptance of our offer constitutes a binding agreement in the full and final settlement of your claim. By clearing our cheque, you are discharging ERGO Insurance Pte Ltd and our insured/s from all further liabilities arising directly or indirectly from the said accident.

From: Nitha <nitha@nova.com.sg>
Sent: Wednesday, 6 January 2021 11:06 am
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: 'Jacelyn' <jacelyn@nova.com.sg>; 'AVRIL HO' <avril@nova.com.sg>
Subject: TP CLAIMS - GBG3094Z AGAINST YP2098A DOA 04/01/2020

Dear All,

Kindly please assign surveyor to survey GBG3094Z today 06/01/2021 at Bukit Merah.

Please advise on the liability.

Thank you,

Best Regards,

Nitha

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314



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