

**Re: ACCIDENT INVOLVING SLA6824C & SHC627G ON 22.12.2020 INS/IC/ZHR/0331/2020
DIRECT SETTLEMENT *** LKK REF: CC4/FCI21000222/ea3**

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Tue 1/12/2021 5:14 PM

To: Muhammad Zuhri <zuhri@tanchong.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

- Please do not send the LOD to our principal for direct settlement.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Muhammad Zuhri <zuhri@tanchong.com>

Sent: Tuesday, January 12, 2021 4:59 PM

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SLA6824C & SHC627G ON 22.12.2020 INS/IC/ZHR/0331/2020 DIRECT SETTLEMENT *** LKK REF: CC4/FCI21000222/ea3

Dear Sir/Mdm ,

Reminder.

Best Regards,

ZUHRI

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589622

Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472

Email: zuhri@tanchong.com

Website: www.tanchong.com :: www.nissan.com.sg

From: Muhammad Zuhri

Sent: 11 January 2021 17:55

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SLA6824C & SHC627G ON 22.12.2020 INS/IC/ZHR/0331/2020 DIRECT SETTLEMENT *** LKK REF: CC4/FCI21000222/ea3

Importance: High

Dear Mei Kwan ,

As per request.

Best Regards,

ZUHRI

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589622

Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472

Email: zuhri@tanchong.com

Website: www.tanchong.com :: www.nissan.com.sg

From: Muhammad Zuhri

Sent: 11 January 2021 11:40

To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SLA6824C & SHC627G ON 22.12.2020 INS/IC/ZHR/0331/2020 DIRECT SETTLEMENT *** LKK REF: CC4/FCI21000222/ea3

Dear Sir/Mdm ,

Any update for the Direct Settlement Liability.

Best Regards,

ZUHRI

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589622

Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472

Email: zuhri@tanchong.com

Website: www.tanchong.com :: www.nissan.com.sg

From: Muhammad Zuhri

Sent: 06 January 2021 17:37

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SLA6824C & SHC627G ON 22.12.2020

INS/IC/ZHR/0331/2020 DIRECT SETTLEMENT *** LKK REF: CC4/FCI21000222/ea3

Dear Mei Kwan ,

Attached.

Best Regards,

ZUHRI

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589622

Tel: +65-64694091 :: DID: +65-67038916 :: Fax: +65-64697472

Email: zuhri@tanchong.com

Website: www.tanchong.com :: www.nissan.com.sg

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: 06 January 2021 12:28

To: Muhammad Zuhri <zuhri@tanchong.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SLA6824C & SHC627G ON 22.12.2020

INS/IC/ZHR/0331/2020 DIRECT SETTLEMENT *** LKK REF: CC4/FCI21000222/ea3

Dear Sir / Madam,

We refer to the above matter.

Please provide us the following and arrange for survey.

- ***evidence i.e. video and scene photo (if any)***

Our respective case handler, Asher will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Muhammad Zuhri [<mailto:zuhri@tanchong.com>]

Sent: Monday, December 28, 2020 8:51 AM

To: Claim Workflow System

Subject: ACCIDENT INVOLVING SLA6824C & SHC627G ON 22.12.2020 INS/IC/ZHR/0331/2020
DIRECT SETTLEMENT

Importance: High

[External Email Warning: Do not click on any attachment or links/URL in this email unless sender is reliable]

Dear Office In Charge,

Our customer, Mr. Kan Ngee Meng the owner of SLA6824C is insured with AIG Ins. at the material time of the accident. The 3rd party SHC627G is insured with you at the material time of the accident.

Our customer holds your insured driver liable for the accident and would like to claim against your insured driver. On behalf of our customer, we hereby enquire whether you would like to have a Direct Settlement with our customer.

Our customer's claiming for Cost Of Repair and Loss Of Rental \$150.00 / Use \$90.00..GIA Report / Estimate attached for your action.

Best Regards,

ZUHRI

Tan Chong Motor Sales Pte Ltd

913 Bukit Timah Road

Singapore 589622

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Email: zuhri@tanchong.com

Website: www.tanchong.com :: www.nissan.com.sg

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