

HP: 9856 4815

SmartOne Auto Pte. Ltd. Co. Reg No: 201939368E 8 Kaki Bukit Avenue 4 #08-09 Premier @ Kaki Bukit Singapore 415875 Tel: 6341 6789 Fax: 6341 6778

LETTER OF DEMAND

1 8 MAR 2021

Email: smartoneauto@gmail.com

Accident involving my vehicle number	SML8600Z	and v	ehicle number
SMK 8978 on 04/01/2021		-	
Lower Delta Road towards Kam			
We refer to the above matter.			
Attached pleas find copies of the following f	or your kind pe	rusal:	
Vehicle Repair Cost <del>/ Excess</del>		\$	4900.00
Rental for 6 days x \$ 120.00 /day		\$	720,00
Loss of Use for days x \$/da	ау	\$	-
LTA Search Fee / 3 <sup>rd</sup> Party GIA Report		\$	Ŧ、45
Others		\$	-
	Total:	\$	5627.45
ONE AUTO			
Yours faithfully, (REG.NO. 201939368E)			
Michelle			
Michelle			



SmartOne Auto Pte. Ltd.
Co. Reg No: 201939368E
8 Kaki Bukit Avenue 4
#08-09 Premier @ Kaki Bukit
Singapore 415875
Tel: 6341 6789 Fax: 6341 6778
Email: smartoneauto@gmail.com

# **Authorisation To Act**

Chow Hwei Yann	/"+h	o third party daimant") of
I, Chow Hwei Yann BLK 17 Telok Blangah	Crescent #04-276	Singapore 090017
(address), owner of	SM L 8600 Z	(vehicle no.)
hereby authorise Sma	art One Auto Pte. Ltd.	("the workshop")
to act for me with respect to		
loss of use ("claim") for my v		
damaged pursuant to the accidental at/alongLower Delta Road	ent which occurred on	04 01 / 2021 (date)
(location) involving vehicle no/s	SMK 897S	("the accident").
I further hereby authorise the workshop is to of my claim with payment cheque/s to I further authorise the workshop vouchers/agreements regarding my/or I further acknowledge that any settle prejudice and without admission of I me and/or the driver/owner/insurers concerned.	further authorised to receive being made in favour of the work of the workshop may reachiability basis in so far as any	payment further to settlement orkshop.  n any documents/discharge ovenience.  h on my behalf is on a without other claim (s) whatsoever by
Dated this day	y of (month) 20	(year) (year)
Signed by "the third party claimant"		Signed by "the workshop"



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Singapore 415875
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Email: smartoneauto@gmail.com

# **Letter of Authorisation & Indemnity**

Accident	involving moto	or vehicles	no	SML 860	0Z	and	SMK	8975	on	04/01/20	)21
at/along	Lower	Delta	Road	towar	ds K	Campor	ng E	Bahru	Road		
1.	I/We, the	Owner tone A	of moto	or vehicle	no.		L86 orkshop			instruct and pendent surveyor	authorise on my/ou
		the indepe	ndent surv	eyor. Pendin	g the ou	ce repairs utcome of	mmedi my/ou	iately to th r claim aga	e said moto inst the thi	r vehicle in accor rd party, I/we for	dance witl
2.	You are further made and inst	er authorise tructions ar	ed to appoi e given by	nt solicitors me/us with r	on my/o respect t	our behalf to the con	and to i	instruct the my/our cla	e solicitors f aim against t	fully as if the appo the third party dri inst the third par	iver and/o
3.	You have my/	our full au	thorisation	/approval/co	onsent h	nereby to	nstruct			negotiate a settle	
4.	the third party My/Our solicit party claim di	tors shall al	so accept t	his as my/ou	ır irrevo	cable auth	ority to		ompensatio	n monies from m	y/our thire
5.	Upon resolvir	ng my/our costs and o	claim, you disburseme	are also he ents incurred	reby au I in ther	thorised t reby actin	o agree g for n	e with my ne/us and		ors on the amou and make paym	
6.	I/We underta hereby conse	ke and agr nt and autl	ee to fully norise you	co-operate to instruct n	with you ny/our s	u and my, solicitors to	our so comn	licitors to		claim successfull gs and to take all	
7.	steps to recov							e claim m	onies receiv	ved from the thir	rd party a
8.					0.54					f substitute vehices of giving my/c	
0.	instructions o	n the accid	ent matter,	, to sign cour	t docum	nents and				nnection with my	
9.	my/our claim settlement is less than the a bill and survey costs and disb	hat my/our procedure not honour amount cla y fees and a sursements p you info	r claim aga including c red or satis imed by yo any other e thereby in rmed of an	inst the third court proceed fied by the to u for whatever expenses rea accurred on many correspon	d party a dings, if third par ver reaso sonably ny/our be	and/or his any, and/or rty and/or ons, I/we a incurred a ehalf or to	or cann the thi gree ar and to a pay yo	ot be proc rd party a nd underta also indem u the diffe	eeded with nd/or his ins ke to pay th nify you in rence in am	any stage of the rand/or if any Juc surers make an o se full amount of respect of my/ou ount, as the case se to this action a	dgement o offer to par your repai r solicitor's may be.
			Dated this	s 05	day o	of Ol	20	21			
Signature	e of vehicle owi	ner	difu	Jugan S					Ju		
1770	Chow		Yann	V				\A/!!			7
								with	essed by :	\1)	
IC/UEN N	lo :	> +908	0.75					,	14410000	10	-
(Compan	y stamp, if app	licable)									
Address :	BLK 17	Telok	Blange	ah							
	ent #04										
	2000	1600									



"My execution of this Discharge Voucher is only for my claim for property damage and not prejudicial to any other claims"

# AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

# TAX INVOICE

SmartOne Auto Pte. Ltd.

Co. Reg No: 201939368E 8 Kaki Bukit Avenue 4 #08-09 Premier @ Kaki Bukit Singapore 415875

Singapore 415875

Tel: 6341 6789 Fax: 6341 6778 Email: smartoneauto@gmail.com



Date	Invoice Number	Vehicle Number
18/03/2021	SOA202103-00059	SML8600Z

## AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY #07-12 AIG BUILDING SINGAPORE 079120

Description	An	nount (SGD)
Carry out Lump-sum repair on accident vehicle corresponding	\$	4,900.00
to supply of spare parts, labour and spray painting charges		
Total	\$	4,900.00

Cross cheques and pay: SMARTONE AUTO PTE. LTD.
Please indicate the invoice number on the reverse side.

SmartOne Auto Pte. Ltd.

AUTO Generated - Signature Not Required

# . CARS FOR RENT (2016) PTE LTD

Mailing Address:

10 Kaki Bukit Ave 4 #09-60 Premier@Kaki Bukit, Singapore 415874

Tel Nos.: +65 6970 9119 / 6789 5155

Co. Reg'n No.: 201609732N GST Reg'n No.: 201609732N Tax Invoice #: E2101098

Date: 14-01-21

1

Bill To:

Ship To:

SmartOne Auto Pte Ltd For the account of: Chow Hwei Yann (Zou HuiYan) S7908075F Blk 17 Telok Blangah Crescent SmartOne Auto Pte Ltd For the account of: Chow Hwei Yann (Zou HuiYan) S7908075F Blk 17 Telok Blangah Crescent

Description

Amount

\$720.00

Job No.

SJY5781X

SR

Vehicle Rental for Period 05.01.2021 to 11.01.2021 (Billing for days 6 X \$120.00/per day)

(Vehicle No.: SML8600Z)

Your Order #: E17485

Terms: Net 30th after

GST:

\$47.10

COMMENT

CODE RATE GST SALE AMOUNT

Total Inv Amt:

\$720.00

SR 7%

\$47.10

\$672.90

Amount Applied:

\$0.00

Balance Due:

\$720.00





# CARS FOR RENT (2016) PTE LTD

10 Kaki Bukit Ave 4 #09-60 Premier @ Kaki Bukit Singapore 415874 Tel: **6970 9119** Fax: **6970 9961** Website: www.carsforrent2016.com No: E 17485

ROC/GST No: 201609732N

## **VEHICLE RENTAL AGREEMENT**

	the state of the s				
HIRER'S PARTICULAR	Vehicle No: \$375781 X Replace Veh No: \$ML 8600Z				
Name: (as in I/C) (Nuw Hwel Jum	Mileage out: 1615 96 Km				
(2 m Huiyan)	Make & Model: Auto/ Manual				
NRIC/PASSPORT No: S7908075F	103040 (03010 1711) - HERESTERINGE				
Date of Birth:  Address (Res): YOUR 17 Tell ( B) UN MUN	OUT: Date 05/01/21 Time: 10-40am.				
Address (Res): 17/16 (5) 69 0017	HIRE PERIOD				
Driving Licence No: D/L Type: Local / International	OWN DAMAGE CLAIM Excess S\$ 2000				
Issue Date:	THIRD PARTY CLAIM Excess S\$ 1500 }				
Tel: (O) HP	CHARGES				
Company Name:					
Company UEN:	N 12 V Print Print I Was an American Contract of the Contract				
Company Address:	Weekly @\$ per week				
	Monthly @\$ per month				
ADDITIONAL DRIVER'S PARTICULARS	Others @\$				
Name: (as in I/C)  NRIC/PASSPORT No:  \$ 07 03 04 0 4	Delivery Service				
Date of Birth: A Win West , Street	GST				
Date of Birth:  Address (Res):  MNM West Struct  Address (Res):	SUB-TOTAL\$				
41 # 08-724 (5) 640458	335 131124				
Driving Licence No: D/L Type: Local / International	PETROL LEVEL				
Issue Date:	Out E 1/4 1/2 3/4 F				
Tel: (O) HP	In E 1/4 1/2 3/4 F				
and by the first of the control of t	EXTENSION				
VEHICLE CHECK LIST	Misc.				
SCRATCHES SCRATCHES SCRATCHES	GST INC U.S.				
SCRATCO COLOR SC	TOTAL CHARGES 720 N				
	Rented out by :				
	The state of the s				
	Hirer's Signature				
A - ACCIDENTS  A - AC					
S RIGHT FRONT TOP LEFT	(ju)				
4 4	Addition Driver's Signature				
	and the second control of position of the second to be arrived the				

I have read and agree to the terms and condition on both sides of ths agreement. If I have presented a charge/ credit card for payment, I agree that all amount payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CARS FOR RENT (2016) PTE LTD in connection with this agreement is true.

## \* IMPORTANT

- 1. ONLY PERSON ABOVE 22 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- 2. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- 3. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN ABOVE.
- 4. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES. A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- 5. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CARS FOR RENT (2016) PTE LTD

RETURN OF VEHICLE - THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVE" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CARDS FOR RENT (2016) PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

			- X		with the second residue to the second
DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	Dan 1
11/01/21	3=350m				M.
	The state of the s			And the second section of the second	HIRER'S SIGNATURE



Land Transport Authority 10 Sin Ming Drive Singapore 575701

GST Registration No.: M4-0006529-2

Print Date/Time: 05 Jan 2021 / 10:16:11

Receipt Date/Time: 05 Jan 2021 / 10:16:11

## Tax Invoice/Receipt

Receipt No.: ITNET-00000-210105-000873

Previous Receipt No.:

S/N	Item Description/ Business Transaction Reference No.		Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
As at	lt of Insurance Enquiry - SMK897S 04 Jan 2021/17:05:00 ance Co: AIG ASIA PACIFIC INSURAN	NCE PTE, LTD,			, ,
1	Insurance Enquiry - SMK897S Enquiry Fee 20210105101537230151		7.00	0.49	7.49
		Sub-Total	7.00	0.49	7.49
		Total Before Rounding	7.00	0.49	7.49
		Rounding Difference			0.04
		Total Amount Payable			7.45
		Paid By			
		526471XXXXXX1359	eNETS Credit Car	d	7.45
		Total			7.45
		Cash Change			0.00
		Tendered Amount			7.45
		Excess Refundable Amount			0.00

## THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

SN0821150006 / National Assessment Centre Services [159721] ENTRY DATE & TIME: 05/01/2021 15:50 (SGT) SUBMITTED BY: Rosli Bin Abdul Wahab VERSION: 1 (05/01/2021 15:50 (SGT))



# SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver
  3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

- 5. Any false reporting may be referred to the Police for Investigation.
  6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

## ACCIDENT STATEMENT

Date of Submission Date of Accident Exact Location of Accident Additional Location Information ountry/State of Loss

05/01/2021 15:50 (SGT) 04/01/2021 17:05 (SGT) Lower Delta Rd, Singapore TOWARDS KAMPONG BAHRU ROAD Singapore

CHOW HWEI YANN (ZOU HUIYAN)

yume ac@hayoo.com.sg

(Phone) +65-90901600

## DETAILS OF OWN VEHICLE

Vehicle Registration Number

SML8600z

SXXXX075F

+65-90703855

INSURED/POLICYHOLDER

Is company?

Name Of Registered Owner

NRIC No Email Address

Mobile Phone No

Alternative Phone No

VEHICLE PARTICULARS

Manufacturer

Vlodel

Variant

Exact purpose for which vehicle was being used at time of

accident

Are you claiming under your own insurance policy for repair to

your vehicle?

Vehicle Category

Toyota

Sienta

Private use

No - Claiming third party

Private car

Comprehensive

1900106841-01

INSURANCE COMPANY

Name of Insurance Company

Type of Coverage

Fleet Policy Policy Number

Cover Note Number

DRIVER

Name of Driver

NRIC No Date Of Birth

Occupation

CHOW KEE CHUAN SXXXX040A 13/04/1951 Outdoor

Accident report SN0821150006

Page 1 of 12

Date Of Driving Pass

Driving experience

Gender

Mobile Number

Alt. Phone Number Email Address

Address

Address complement

Postcode

Is the driver the policyholder?

If No, Relationship of the Driver with the Insured

Does Driver Own Other Vehicles?

Vehicle Registration Number of Other Vehicle Owned by Driver

Insurance Company of Other Vehicle Owned by Driver

GENERAL INFORMATION OF THE ACCIDENT

Type of Accident Weather Conditions

Road Surface

OTHER INFORMATION

Was any foreign vehicle involved in the accident?

Number of vehicles involved in the accident Was anybody injured in the Accident?

Was any injured conveyed to hospital by ambulance? Was any other material or property damaged? Number of Passengers (Including Driver)

Has the driver been approached by unknown person(s)

soliciting/offering accident claims assistance?

PASSENGER 1

Name

Gender

DETAILS OF POLICE ACTION

Was the accident reported to the police?

Was notice of intended Prosecution given?

If yes, against whom?

CIRCUMSTANCES OF ACCIDENT

PLEASE REFER TO SKETCH AND ATTACHMENT

ATTACHMENT(S)

Are accident photos available for attachment?

Was there any video captured by Car Camera?

Was there any audio recorded?

No No

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

Vehicle Manufacturer

Vehicle Model

Vehicle Variant

Vehicle Colour

Vehicle Category

Name of Driver Contact Number Private car

SMK897S

Accident report SN0821150006

Page 2 of 12

15/07/1974

(Phone) +65-90703855

46 YEARS AND 6 MONTHS

Male

yume\_ac@hayoo.com.sg

BLK 458 JURONG WEST STREET 41 #08-724

640458

Nο

Parent No

Collision - Head to Rear Clear

Dry

No

2 Yes

No

Yes

2

No

TAN YUKAI

Male

No No

Yes

Address

Address complement

Postcode

Insurance Company Name

Nature Of Damage

Details of property damaged in accident

No. Of Passenger (Including Driver)

# INJURED PERSONS DETAILS

#### INJURED 1

Name of injured person **CHOW KEE CHUAN** 

Address

Address Complement

Post Code

Approximate Age Years Old

Injuries Sustained **BODY PAIN** Injured person in which vehicle? SML8600z

Were seat belts worn? Yes Was this injured conveyed to hospital by ambulance? No

WIII.

#### SKETCH PLAN

#### INPORTANT NOTICE

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SKETCHPLAN

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** \$ * Joe	van interferie.	1.2 (6)	Name of the control o

## SKETCH PLAN #3

On 04.01.2021 at about 17:05 hours along Lower Delta Road towards Kampong Bahru Road (At AYE Junction). I was travelling straight on lane 2 and the traffic was moderate, when my front vehicle slowed down and stopped hence I follow suit.

Suddenly I heard a roud bong and fest an impact from behind. When I alighted I realised vehicle (B) had collided onto rear portion of my vehicle (A). I wish to state that I have I passenger inside my vehicle (A).

production.

Vehicle (A): SML 86002

Vehicle (B) SMK 897S

Accident report SN0821150006

IDENTITY CARD NO. \$7908075F





CHOW HWEI YANN (ZOU HUIYAN)



CHINESE

13-03-1979 F

SINGAPORE

SML 8600 Z Owner

4373512



NRIC No. S7908075F

Date of issue 21-03-2009

Address

APT BLK 17 TELOK BLANGAH CRESCENT #04-276 SINGAPORE 090017







CHOW KEE CHUAN

那 啓 全

CHINESE

13-04-1951

Country of Birth
SINGAPORE

.

Sml 8600 Z driver

2940144



NRIC No. S0703040A

Blood Group Date of issue

A+ 22-01-1997

Address

APT BLK 458 JURONG WEST STREET 41 #08-724 SINGAPORE 640458



SML 8600Z driver





# CERTIFICATE OF INSURANCE

# TOYOTA AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder

: CHOW HWEI YANN (ZOU HUIYAN)

Period of Insurance

: 07 Jun 2020 To 06 Jun 2021

Engine No.

: 2NRX468608

Chassis No.

: MHFZ28H3900064170

Vehicle No.

: SML8600Z

Policy No. Endorsement No. : 1900106841-01

**Issued Date** 

: 27 May 2020

## ABOUT THE GOVER

Make/Model

: TOYOTA SIENTA 1.5

Engine Capacity/Tonnage: 1,496.00 CC

Sum Insured: Market Value

First Year of Registration : 2019

Driver Restriction

: NA

Off Peak Car: No

Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive\*:

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience

Age Condition

: All Age Condition

mitation as to use\*

only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1500cc - 1600cc

\* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

#### EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$600

Section 2

Property Damage - \$0

Windscreen: \$100

Named Driver and Excess (where applicable)

CHOW HWEI YANN (ZOU HUIYAN) - \$600 (Own Damage), \$600 (Flood Cover)

# PPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

oyota Bodycare Centre (For accident repair & accident reporting) Add: 2 Pandan Crescent Singapore 128462 Tel: 6631 1188 2. Toyota Bodycare Centre (For accident repair & accident reporting) Add: 17 Ubi Road 4 Singapore 408611 Tel: 6631 1688

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency holline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.sg or AIG SG Mobile App. Simply search and download "AIG SG" from ITunes or Google Play.

### IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: HONG LEONG FINANCE LTD

I/We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles(Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504667261

INCHCAPE AUTO TOYOTA - BSTU046

33 LENG KEE ROAD

SINGAPORE 159102

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.

This computer generated document does not require a signature.

AIGSGMOBILEAPP