# Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)

Sent: Tuesday, 5 January, 2021 4:48 PM

**To:** 'Teo, Ericweihong'; Admin A; assignments

Cc: 'Lim, Kok-Chong'; 'Abu Kassim, Noor Mariesa'; 'Hor, Yinrul'; 'Subramaniam,

Divyashni'

Subject: RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SML8600Z vs SMK897S (OI) on

D.O.A.: 04/01/2021

Categories: HMK

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that repairer arrange to survey on 06/01/2021.

## **BEST REGARDS**

#### **G.NIVITHA**

#### **LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Teo, Ericweihong < Ericweihong. Teo@aig.com >

Sent: Tuesday, 5 January 2021 4:05 PM

To: admin-a@lkkauto.com; assignments@lkkauto.com

**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>;

Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Subject: aigencrypt PRE-REPAIR INSPECTION REQUEST – SML8600Z vs SMK897S (OI) on D.O.A.: 04/01/2021

Hi,

Please refer to the enclosed request from **SmartOne Auto Pte. Ltd.**.

Kindly carry out Policy coverage verification **first** before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Kindly assist to assign Adrian Ling as Single Joint Expert as requested.

Thank you.

Kind regards,

Eric Teo Wei Hong AIG

Claim Adjuster II, Singapore— Auto Express & FNOL Auto Claims | AIG Asia Pacific Insurance Pte. Ltd. Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: smartoneauto@gmail.com <smartoneauto@gmail.com> Sent: Tuesday, January 5, 2021 2:23 PM To: smartoneauto@gmail.com; Teo, Ericweihong &lt;<u>Ericweihong.Teo@aig.com</u>&gt; Cc: Lim, Kok-Chong &lt;<u>Kok-Chong.Lim@aig.com</u>&gt;; Abu Kassim, Noor Mariesa &lt;<u>NoorMariesa.AbuKassim@aig.com</u>&gt;; Hor, Yinrul &lt;<u>Yinrul.Hor@aig.com</u>&gt;; Subramaniam, Divyashni &lt;<u>Divyashni.Subramaniam@aig.com</u>&gt; Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMK897S AND SML8600Z ON 04/01/2021</smartoneauto@gmail.com>
Dear Eric,
Please ignore the previous reply. We sorry for the vehicle number typo.
Please arrange Adrian Ling - LKK Auto Consultants Pte Ltd to conduct the survey for vehicle SML8600Z.
Thank You
Yours faithfully,
Michelle
Hp: 9856 4815
SmartOne Auto Pte. Ltd.
8 Kaki Bukit Avenue 4
#08-09 Premier @ Kaki Bukit
Singapore 415875
Tel: 6341 6789
Fax: 6341 6778

From: smartoneauto@gmail.com **Sent:** Tue, 5 Jan 2021 06:20:47 +0000 To: Ericweihong.Teo@aig.com Cc: Kok-Chong.Lim@aig.com, NoorMariesa.AbuKassim@aig.com, Yinrul.Hor@aig.com, Divyashni.Subramaniam@aig.com, smartoneauto@gmail.com Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMK897S AND SML8600Z ON 04/01/2021 Dear Eric, We refer to your email dated 05/01/2021. Please arrange Adrian Ling - LKK Auto Consultants Pte Ltd to conduct the survey for vehicle SMK897S. Thank You Yours faithfully, Michelle Hp: 9856 4815 SmartOne Auto Pte. Ltd. 8 Kaki Bukit Avenue 4 #08-09 Premier @ Kaki Bukit Singapore 415875 Tel: 6341 6789 Fax: 6341 6778

From: Teo, Ericweihong

Sent: Tue, 5 Jan 2021 06:08:13 +0000

To: smartoneauto@gmail.com

<b>Subject:</b> PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SMK897S AND SML8600Z ON 04/01/2021
Without Prejudice
- -
Your Reference: SML8600Z
Our Reference : SMK897S
Dear Sir/Madam,
We refer to your Notice of Accident of even date.
We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:
Name of Surveyor
Company Name
Lawrence Ng Chun Kee
Priority Services
Jeffrey Ong Leng Kiat
Priority Services
Jimmy Lee
Priority Services
EC Looi
Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)
Formteam Adjusters Pte Ltd
Ng You Han

Cc: Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni

Formteam Adjusters Pte Ltd
Soon HanXin (Gary)
Formteam Adjusters Pte Ltd
Chow Bo Xiong
Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)
Formteam Adjusters Pte Ltd
Steve Chen Tsue Yee
LKK Auto Consultants Pte Ltd
Xing Guo Qiang
LKK Auto Consultants Pte Ltd
Marcus Chua
LKK Auto Consultants Pte Ltd
Mohamad Taufikh
LKK Auto Consultants Pte Ltd
Adrian Ling
LKK Auto Consultants Pte Ltd
Mohammed Rasul
LKK Auto Consultants Pte Ltd
Kenneth Kong
LKK Auto Consultants Pte Ltd
Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.
Thank you.
Kind regards,

# **Eric Teo Wei Hong AIG** Claim Adjuster II, Singapore – Auto Express & FNOL Auto Claims | AIG Asia Pacific Insurance Pte. Ltd. Tel 8001206556 | Ext: 1002213 Ericweihong.Teo@aig.com | www.aig.com From: SmartOne Auto <smartoneauto@gmail.com> Sent: Tuesday, January 5, 2021 11:46 AM To: Hor, Yinrul <Yinrul.Hor@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Lim, Sheng Yang < <a href="mailto:ShengYang.Lim@aig.com">ShengYang.Lim@aig.com</a>> Subject: [EXTERNAL] SML8600Z (Pre-inspection) / Your Vehicle: SMK897S This message is from an external sender; be cautious with links and attachments. Dear person in charge, Please refer to attach file and arrange for pre-inspection.

Hope we can do Direct Settle and please provide the surveyor firm or surveyor name list to conduct the joint prerepair survey as a single joint expert

\*\* PLEASE ADVISE LIABILITY AND GIA REPORT WILL E-MAIL TO YOUR ONCE RECEIVE FROM MY CLIENT\*\*

Yours faithfully,

Michelle

Hp: 9856 4815

SmartOne Auto Pte. Ltd.

8 Kaki Bukit Avenue 4

#08-09 Premier @ Kaki Bukit

Singapore 415875

Tel: 6341 6789

Fax: 6341 6778

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