

Mei Kwan (LKKAUTO)

From: Admin-D (LKKAUTO)
Sent: Tuesday, 5 January, 2021 4:19 PM
To: 'Teo, Ericweihong'; Admin A; assignments
Cc: 'Lim, Kok-Chong'; 'Abu Kassim, Noor Mariesa'; 'Hor, Yinrul'; 'Subramaniam, Divyashni'
Subject: RE: aigencrypt PRE-REPAIR INSPECTION REQUEST – SKN1543P vs SJS6875J (OI) on D.O.A.: 17/11/2020

Categories: HMK

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Teo, Ericweihong <Ericweihong.Teo@aig.com>
Sent: Tuesday, 5 January 2021 3:20 PM
To: admin-a@lkkauto.com; assignments@lkkauto.com
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Subject: aigencrypt PRE-REPAIR INSPECTION REQUEST – SKN1543P vs SJS6875J (OI) on D.O.A.: 17/11/2020

Hi,

Please refer to the enclosed request from **LIM TAN MOTOR**.

Claim no : 5802946551SG003

Case Owner : NORSIAH BTE MD NOOR

If you have any queries/concerns, please let us know.

*Kindly assist to assign **Kenneth** as Single Joint Expert as requested.*

Kindly also assist to revert back the liability urgently.

Thank you.

Kind regards,

Eric Teo Wei Hong
AIG

Claim Adjuster II,
Singapore— Auto Express & FNOL
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: motorclaims@ltm.sg <motorclaims@ltm.sg>

Sent: Tuesday, January 5, 2021 2:09 PM

To: Teo, Ericweihong <Ericweihong.Teo@aig.com>; SecureEmailSupport <SecureEmailSupport@aig.com>

Cc: venus@ltm.sg; Mandy@ltm.sg; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>; motorclaims@ltm.sg

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJS6875J AND SKN1543P ON 17/11/2020

Without Prejudice

Dear Eric

We have selected Kenneth LKK.

Please revert back the liability urgently.

Thank you and regards,

Tracia

Motor Claims Dept

Lim Tan Motor Pte Ltd

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From: Teo, Ericweihong

Sent: Tue, 5 Jan 2021 04:00:29 +0000

To: motorclaims@ltm.sg, SecureEmailSupport

Cc: venus@ltm.sg, 'Mandy Lim', Lim, Kok-Chong, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJS6875J AND SKN1543P ON 17/11/2020

Dear Leong,

Thank you for your reply.

Below is the reply that we received from you.

Our list of SJE which was sent to you earlier is attached in this email for your reference.

Kindly let us have the surveyor of your choice.

Thank you.

Regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore— Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: motorclaims@ltm.sg <motorclaims@ltm.sg>

Sent: Tuesday, January 5, 2021 11:22 AM

To: Teo, Ericweihong <Ericweihong.Teo@aig.com>; SecureEmailSupport <SecureEmailSupport@aig.com>

Cc: venus@ltm.sg; 'Mandy Lim' <Mandy@ltm.sg>; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Subject: [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJS6875J AND SKN1543P ON 17/11/2020

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Without Prejudice

Dear Eric,

While replying through securemail, we encountered this error message:

“Your message cannot be sent for the following reason: Could not connect to SMTP host: localhost, port: 25, response: 421. For assistance, please contact: secureemailsupport@aig.com”

Please advise if you received our reply as we clicked on the “Send”.

Thank you and regards,

Leong

Motor Claims Dept

Lim Tan Motor Pte Ltd

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From: Teo, Ericweihong [<mailto:Ericweihong.Teo@aig.com>]

Sent: Monday, January 4, 2021 9:29 PM

To: motorclaims@ltm.sg

Cc: venus@ltm.sg; 'Mandy Lim' <Mandy@ltm.sg>; Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJS6875J AND SKN1543P ON 17/11/2020

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这是安全加密信息。如要阅读此信息，请开启附件。

นี่คือการรักษาความปลอดภัยข้อความที่เข้ารหัสลับ เพื่ออ่านมันให้เปิดไฟล์ที่แนบมา

이것은 안전하고 암호화된 메시지입니다. 그것을 읽으려면 첨부 파일을 엽니다.

Ini adalah pesan, aman terenkripsi. Untuk membacanya, membuka attachment.

[Click here](#) by 2021-01-11 21:28 +08 to read your message.

After that, open the attachment.

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From: Ericweihong.Teo@aig.com

To: motorclaims@ltm.sg

Cc: venus@ltm.sg ,Mandy@ltm.sg ,Kok-Chong.Lim@aig.com ,NoorMariesa.AbuKassim@aig.com ,Yinrul.Hor@aig.com ,Divyashni.Subramaniam@aig.com

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SJS6875J AND SKN1543P ON 17/11/2020

Date: Mon, 4 Jan 2021 13:28:32 +0000

Without Prejudice

-

Your Reference: SKN1543P

Our Reference : 5802946551SG003

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor

Company Name

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thank you.

Kind regards,

Eric Teo Wei Hong

AIG

Claim Adjuster II,

Singapore— Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002213

Ericweihong.Teo@aig.com | www.aig.com

From: motor claims Dept <motorclaims@ltm.sg>

Sent: Monday, January 04, 2021 4:31 PM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Cc: venus@ltm.sg; 'Mandy Lim' <Mandy@ltm.sg>

Subject: [EXTERNAL] RE: Request Survey - Our Client :SKN 1543P Your Insured : SJS 6875J D.O.A : 17.11.2020

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

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Dear Sir / Madam,

We are assisting our mutual client the vehicle owner of **SKN 1543P** to submit a claim against your insured, **SJS 6875J** which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference :

- Our client's GIA report
- Repair Estimate

Please advised on the liability urgently.

Thank you and regards,

TRACIA

Motor Claim Department

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