

Nivitha (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 5 January 2021 4:37 PM
To: ryan ling; 'SUR'; 'assignments'
Cc: ryan@tecautoservices.com; Claims Dept of CTI; finance@tecautoservices.com
Subject: RE: SNM21D200055/C02/SMD8197M/LEWLC / FW: Pre-Repair Inspection Notification
Attachments: GIA - SKP6613C (1).pdf

WITHOUT PREJUDICE

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.
Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: ryan ling <tecautoclaim@gmail.com>
Sent: Tuesday, January 5, 2021 4:36 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: ryan@tecautoservices.com; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; finance@tecautoservices.com
Subject: Re: SNM21D200055/C02/SMD8197M/LEWLC / FW: Pre-Repair Inspection Notification

Dear Jenny,

Could you kindly appoint Adrian Ling (LKK) to conduct the survey.

Will you be able to advise the date/time for the survey as well?

Thank you.

Kind regards,
Tec Auto Services Pte Ltd
48 Toh Guan Road East
Enterprise Hub
#05-107
Singapore 608586

On Tue, 5 Jan 2021 at 16:21, Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

Without Prejudice

Our reference: SNM21D200055/C02/SMD8197M/lewlc
Your reference: SKP6613C

Dear Sirs / Madam,

ACCIDENT INVOLVING SMD8197M & SKP6613C on 31/12/2020

We refer to your email of 05/01/2021

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, January 5, 2021 3:46 PM

To: tecautoclaim@gmail.com; ryan@tecautoservices.com; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D200055/C02/SMD8197M/LEWLC / FW: Pre-Repair Inspection Notification

Dear Jenny,

Please conduct PRS for SKP6613C.

Note: officer in charge - Jenny Lew 63896172.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: ryan ling <tecautoclaim@gmail.com>
Sent: Tuesday, 5 January 2021 2:05 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: ryan@tecautoservices.com
Subject: Pre-Repair Inspection Notification

Dear Sirs,

Pre-Repair Inspection Notification
Accident involving SKP6613C (our client's vehicle) and SMD8197M (your insured's vehicle)

1. We act for Mr LIN JUNXIAN , the owner of vehicle no. SKP6613C.
2. We refer to the above captioned matter.
3. A vehicle & owner information enquiry with LTA shows that you are the insurers of SMD8197M at the time of the accident.
4. In the premises, we enclose herewith a copy of our client's GIA report made on 31/12/2020.
5. This serves as our client's notification to you for conducting a pre-repair inspection. The venue for pre-repair inspection is:

Tec Auto Services Pte Ltd
48 Toh Guan Road East
Enterprise Hub
#05-107
Singapore 608586

Contact Person: Mr Ryan
No.: 93392769

6. Please let us hear from you at the soonest.
7. Thank you.

Kind regards

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Tec Auto Services Pte Ltd
48 Toh Guan Road East
Enterprise Hub
#05-107
Singapore 608586