

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Monday, 25 January 2021 3:48 PM
To: Stanley Lai; Admin-D (LKKAuto); SUR; assignments
Cc: Derrick Quok; Kenneth Lim; Ivy Ratilla
Subject: RE: TPPD survey: Claim ref: C10008599/ST || OI- SLK3330C (White) TP- SGN6323Y || Est: \$ || Precise Auto
Attachments: Resurvey Photo_2.pdf; AGI_LKKInvoice_AC2100463.pdf; LKKPhoto.pdf; GIA.pdf; LKKPreRepairInspection.pdf; Resurvey Photo_1.pdf

Dear Stanley,

Enclose our survey report.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Stanley Lai <stanley.lai@budgetdirect.com.sg>
Sent: Wednesday, 20 January 2021 6:23 PM
To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>; Ivy Ratilla <ivy.r@budgetdirect.com.sg>
Subject: RE: TPPD survey: Claim ref: C10008599/ST || OI- SLK3330C (White) TP- SGN6323Y || Est: \$ || Precise Auto

Hi LKK Team,

Kindly provide us with all photos taken for third party vehicle and proceed to close the file on your end.

We await your charges.

Thank you.

Regards,

Stanley Lai
Executive, Claims

T +65 6540 2189

F +65 6725 0853

E stanley.lai@budgetdirect.com.sg

It pays to choose

**Budget
Direct
insurance**



Customer Care +65 6221 2111

Claims +65 6221 2199

Claims (Int.) +65 6540 2199

190 Clemenceau Avenue, #03-01
Singapore Shopping Centre
Singapore
239924

budgetdirect.com.sg



Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **Budget Direct Insurance**.

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Monday, 11 January 2021 10:08 am

To: Stanley Lai <stanley.lai@budgetdirect.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>; Ivy Ratilla <ivy.r@budgetdirect.com.sg>

Subject: RE: TPPD survey: Claim ref: C10008599/ST || OI- SLK3330C (White) TP- SGN6323Y || Est: \$ || Precise Auto

Dear Stanley,

Please be inform that we are still pending estimate from repairer.

According to our surveyor, estimated repair cost is at \$3000/-.

Meanwhile enclosed photograph for your review.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Stanley Lai <stanley.lai@budgetdirect.com.sg>

Sent: Friday, 8 January 2021 5:31 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>; Ivy Ratilla <ivy.r@budgetdirect.com.sg>
Subject: RE: TPPD survey: Claim ref: C10008599/ST || OI- SLK3330C (White) TP- SGN6323Y || Est: \$ || Precise Auto

Dear LKK Team,

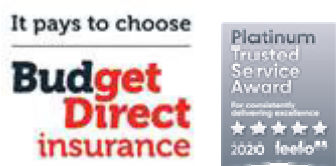
Appreciate if you could expedite the survey photos and adjusted cost of repair for this case.

Thank you.

Regards,

Stanley Lai
Executive, Claims

T +65 6540 2189
F +65 6725 0853
E stanley.lai@budgetdirect.com.sg



Customer Care +65 6221 2111
Claims +65 6221 2199
Claims (Int.) +65 6540 2199

190 Clemenceau Avenue, #03-01
Singapore Shopping Centre
Singapore
239924
budgetdirect.com.sg



Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **Budget Direct Insurance**.

From: Nivitha (LKK Auto) <admin-d@lkkauto.com>
Sent: Wednesday, 6 January 2021 9:46 am
To: Ivy Ratilla <ivy.r@budgetdirect.com.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: Stanley Lai <stanley.lai@budgetdirect.com.sg>; Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>
Subject: RE: TPPD survey: Claim ref: C10008599/ST || OI- SLK3330C (White) TP- SGN6323Y || Est: \$ || Precise Auto

Dear Sir/Mdm,

Thank you for the assignment.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Ivy Ratilla <ivy.r@budgetdirect.com.sg>

Sent: Wednesday, 6 January 2021 9:19 AM

To: Summer Lee (LKK Auto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Stanley Lai <stanley.lai@budgetdirect.com.sg>; Derrick Quok <derrick.q@budgetdirect.com.sg>; Kenneth Lim <kenneth.lim@budgetdirect.com.sg>

Subject: TPPD survey: Claim ref: C10008599/ST || OI- SLK3330C (White) TP- SGN6323Y || Est: \$ || Precise Auto

Hi Team,

We would like to arrange TP Survey for SGN6323Y. TP chose Mr. Adrian Ling to survey the vehicle.

Workshop information:

Arine

6745 7367

Precise Auto

No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883

Our PH has not reported yet.

Please confirm. Thank you.

Regards,

Ivy Ratilla
Executive, Claims Admin

T +65 6540 2185

F +65 6725 0853

E ivy.r@budgetdirect.com.sg

**Budget
Direct
insurance**



Customer Care +65 6221 2111

Claims +65 6221 2199

Claims (Int.) +65 6540 2199

190 Clemenceau Avenue, #03-01

Singapore Shopping Centre

Singapore

239924

budgetdirect.com.sg



Auto & General Insurance (Singapore) Pte. Limited (Co. Reg. No. 201626103G) trading as **Budget Direct Insurance**.

This email is sent by Auto & General (SEA) Services Pte. Limited or a related body corporate (Auto & General) and is for the intended addressee. The views expressed in this email and attachments (email) reflect the views of the stated author but may not reflect views of Auto & General. This email is confidential and subject to copyright. It may be privileged. If you are not the intended addressee, confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised.

This email is sent by Auto & General (SEA) Services Pte. Limited or a related body corporate (Auto & General) and is for the intended addressee. The views expressed in this email and attachments (email) reflect the views of the stated author but may not reflect views of Auto & General. This email is confidential and subject to copyright. It may be privileged. If you are not the intended addressee, confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised.

From: Precise Auto Service <Support@preciseauto.sg>

Sent: Tuesday, 5 January 2021 4:49 PM

To: Ivy Ratilla <ivy.r@budgetdirect.com.sg>

Cc: Claims <claims@budgetdirect.com.sg>

Subject: Re: Pre-repair Inspection for SGN 6323Y. Your Insured Vehicle no : SLK 3330C.

Dear Ivy,

We refer to your email dated 05-01-2021, please be informed that we would like to select **Mr. Adrian Ling** from **LKK Auto Consultant Pte Ltd** as our SJE.

Thanks & Regards

Arine

From: Precise Auto Service <Support@preciseauto.sg>

Sent: Tuesday, 5 January 2021 1:47 PM

To: Claims <claims@budgetdirect.com.sg>

Subject: Pre-repair Inspection for SGN 6323Y. Your Insured Vehicle no : SLK 3330C.

Dear Ms. Sir,

We refer to the above matter, herewith enclosed the 2 days notice for your attention.

Please arrange a date and time to do a pre-repair inspection for our client vehicle (SGN 6323Y) in our workshop ASAP.

Thank You.

Best Regards

Arine

--

T : 6745 7367 | **F :** 6841 3390

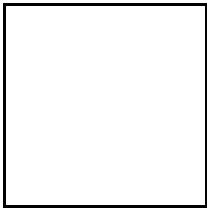
E : support@preciseauto.sg

W: www.preciseauto.sg

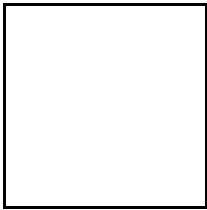
A : No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883



Follow us on social media:



<https://www.instagram.com/preciseautosvs/>



<https://www.facebook.com/PreciseAutoService/>

This email is sent by Auto & General Insurance (Singapore) Pte. Limited, Auto & General (SEA) Services Pte. Limited, Easy Compare (Thailand) Co., Ltd or a related body corporate (Auto & General) and is for the intended addressee. The views expressed in this email and attachments (email) reflect the views of the stated author but may not reflect views of Auto & General. This email is confidential and subject to copyright. It may be privileged. If you are not the intended addressee, confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised. If you are not the intended addressee, please immediately notify the sender and then delete the email. Auto & General does not warrant that this email is error or virus free.

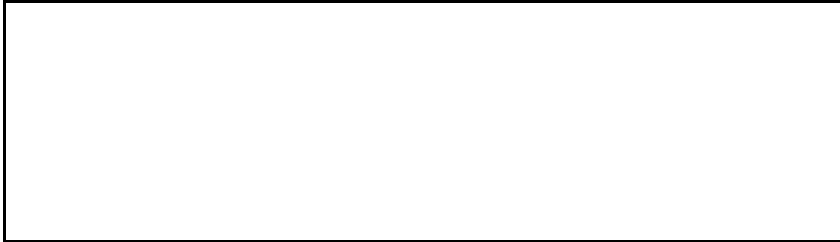
--

T : 6745 7367 | F : 6841 3390

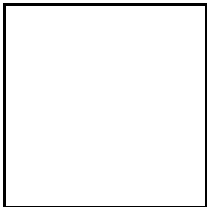
E : support@preciseauto.sg

W: www.preciseauto.sg

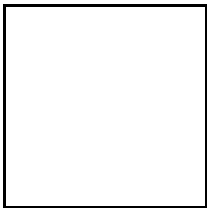
A : No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883



Follow us on social media:



<https://www.instagram.com/preciseautosvs/>



<https://www.facebook.com/PreciseAutoService/>

This email is sent by Auto & General Insurance (Singapore) Pte. Limited, Auto & General (SEA) Services Pte. Limited, Easy Compare (Thailand) Co., Ltd or a related body corporate (Auto & General) and is for the intended addressee. The views expressed in this email and attachments (email) reflect the views of the stated author but may not reflect views of Auto & General. This email is confidential and subject to copyright. It may be privileged. If you are not the intended addressee, confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised. If you are not the intended addressee, please immediately notify the sender and then delete the email. Auto & General does not warrant that this email is error or virus free.

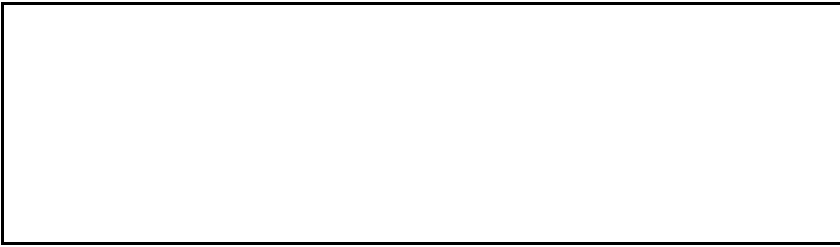
--

T : 6745 7367 | **F :** 6841 3390

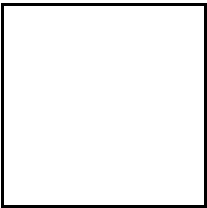
E : support@preciseauto.sg

W: www.preciseauto.sg

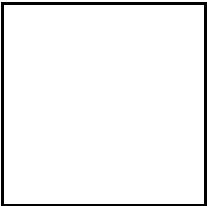
A : No.1 Kaki Bukit Ave 6, #02-33/34/36 AutoBay @ Kaki Bukit, Singapore 417883



Follow us on social media:



<https://www.instagram.com/preciseautosvs/>



<https://www.facebook.com/PreciseAutoService/>

This email is sent by Auto & General Insurance (Singapore) Pte. Limited, Auto & General (SEA) Services Pte. Limited, Easy Compare (Thailand) Co., Ltd or a related body corporate (Auto & General) and is for the intended addressee. The views expressed in this email and attachments (email) reflect the views of the stated author but may not reflect views of Auto & General. This email is confidential and subject to copyright. It may be privileged. If you are not the intended addressee, confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised. If you are not the intended addressee, please immediately notify the sender and then delete the email. Auto & General does not warrant that this email is error or virus free.



This email has been checked for viruses by AVG antivirus software.

www.avg.com

This email is sent by Auto & General Insurance (Singapore) Pte. Limited, Auto & General (SEA) Services Pte. Limited, Easy Compare (Thailand) Co., Ltd or a related body corporate (Auto & General) and is for the intended addressee. The views expressed in this email and attachments (email) reflect the views of the stated author but may not reflect views of Auto & General. This email is confidential and subject to copyright. It may be privileged. If you are not the intended addressee, confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email is unauthorised. If you are not the intended addressee, please immediately notify the sender and then delete the email. Auto & General does not warrant that this email is error or virus free.

This email is sent by Auto & General Insurance (Singapore) Pte. Limited, Auto & General (SEA) Services Pte. Limited, Easy Compare (Thailand) Co., Ltd or a related body corporate (Auto & General) and is for the intended addressee. The views expressed in this email and attachments (email) reflect the views of the stated author but may not reflect views of Auto & General. This email is confidential and subject to copyright. It may be privileged. If you are not the intended addressee, confidentiality and privilege have not been waived and any use, interference with, or disclosure of this email

is unauthorised. If you are not the intended addressee, please immediately notify the sender and then delete the email.
Auto & General does not warrant that this email is error or virus free.