

ALFRED AUTO

Services & Supplies

Blk 5035 Ang Mo Kio Ave 3 # 01-351 Industrial Park 2 Singapore 569538
Tel: 6483 4586 Fax: 6483 4882 Reg. No. 391089/00-E
Email: alfredauto@hotmail.com

Tyre &
Sports Rim



BATTERY



LETTER OF DEMAND

[WITHOUT PREJUDICE, SAVE AS TO COST]

Date: 08.2.2021

Your Ref: SKB6011M

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #07-16 AIG Building
Singapore 079120.
(Motor Claim Department)

Re: Property Damage Direct Settlement Claim

Accident involving SGZ1200M & SKB6011M on 2nd January 2021 1030am @ 16 Windsor road.

| | |
|--|----------|
| Part by Part Repair (SGZ1200M) | 3,629.20 |
| Loss of Usage (100.00 @ 4 days, 2,000cc vehicle) | 400.00 |
| LTA Search Fee | 7.49 |
| Cost & Disbursements & Report @ 321.00 | Waived |

Grand Total: **4,036.69 (SGD)**

Please also note that you or your insurer should send us an acknowledgement of receipt of this letter within **7 days** of your receipt of this letter, failing which our client will have no alternative but to commence proceedings without further notice to you or your insurer.

We shall be glad if you can forward the payment at your early convenience. Cheque should be crossed and make payable to '**ALFRED AUTO SERVICES & SUPPLIES**'

Alfred Quah

ORIGINAL

ALFRED AUTO SERVICES & SUPPLIES

Alfred Quah – Senior Claim Manager – HP: 9145-4773

Date: 2/01/2021

To The Motor Claims Manager

M/s ALG. ASIA Pacific Insurance Pte Ltd

ALG Building
78 Sheuton Way #07-16

Singapore 079120

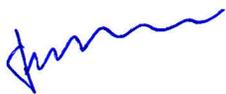
Dear Sirs,

ACCIDENT ON 2/01/2021 10:30 am INVOLVING VEHICLES NOS:
SGZ1200M AND SKB6011M
ALONG / AT 16 Windsor Park Road,

I/We. Yeo Poh Tin (Yang Baozhen) of NRIC NO.: 87512535F
am/are the registered owner of motorcar no: SGZ1200M. I/We, hereby
authorised you to release all compensation monies pertaining to the above-mentioned accident,
directly to my repairer, M/s Alfred Auto Services & Supplies.

I/We, hereby authorise the said repairer, M/s Alfred Auto Services & Supplies to collect all
compensation monies due to me from you or any other party, regarding the said accident.

Thank you.



Signature

Owner: Yeo Poh Tin



Signature

Witness by: Quah Hock Wah

NRIC No: S174884912

Date: 2/01/2021

ORIGINAL

RELEASE VOUCHER
(AIG Express Third Party Claim)

“We/I, **ALFRED AUTO SERVICES & SUPPLIES** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$3,629.20** (Repair Cost), **S\$400.00** (Loss of rental/use), **S\$7.45** (Disbursement), for vehicle no. **SGZ 1200M** that was damaged pursuant to the accident which occurred on **02/01/2021** (date) along **16 WINDSOR PARK ROAD, SINGAPORE 574125** (location) involving vehicle no/s **SKB 6011M**. This is pursuant to the inspection conducted on **08/01/2021** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **YEO POH TIN** (“the third party claimant”) of vehicle no. **SGZ 1200M** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SGZ 1200M** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 16 (day) of March (month) 20 21 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

ALFRED AUTO

Services & Supplies

Blk. S225 Ang Mo Kio Ave 3 # 01-351 Industrial Park 2 Singapore 569538
Tel: 6483 4586 Fax: 6483 4882 Reg. No. 391089/00-E
Email: alfredauto@hotmail.com

Tyre &
Sports Rim



Tax Invoice: 20121

Date: 8.2.2021

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #07-16 AIG Building
Singapore 079120.

Cc:

Yeo Poh Tin
16 Windsor Park Road
Singapore 574125
Range Rover Velar 2.0S 14R

Final Repair Cost for Vehicle Reg. No: SGZ 1200 M

Part by Part Repair 3,629.20

Grand Total: 3,629.20 (SGD)

We shall be glad if you can forward the payment at your early convenience.

Cheque should be crossed and make payable to '**Alfred Auto Services and Supplies**'

Alfred Quah

ALFRED AUTO SERVICES & SUPPLIES

[WITHOUT PREJUDICE SAVE AS TO COSTS]

ORIGINAL



Transport Authority
Manning Drive
Singapore 575701

Registration No. : M4-0006529-2

Print Date/Time : 03 Jan 2021 / 21:16:47

Receipt Date/Time : 03 Jan 2021 / 21:16:43

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210103-001250

Previous Receipt No. :

| S/N | Item Description/ Business Transaction Reference No. | Amount Before GST (\$) | GST Amount (\$) | Amount After GST (\$) |
|--|---|------------------------------|-----------------------|-----------------------------|
| Result of Insurance Enquiry - SKB6011M As at 02 Jan 2021/22:30:01 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD. | | | | |
| 1 | Insurance Enquiry - SKB6011M Enquiry Fee 20210103211539336634 | 7.00 | 0.49 | 7.49 |
| Sub-Total | | 7.00 | 0.49 | 7.49 |
| Total Before Rounding | | 7.00 | 0.49 | 7.49 |
| Rounding Difference | | | | 0.04 |
| Total Amount Payable | | | | 7.45 |
| Paid By | | | | |
| | py6fr662- 7H600450RY452223W | | Credit Card | 7.45 |
| Total | | | | 7.45 |
| Cash Change | | | | 0.00 |
| Tendered Amount | | | | 7.45 |
| Excess Refundable Amount | | | | 0.00 |

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

ORIGINAL

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Monday, 22 February 2021 2:55 PM
To: FWCHEONG@JKFOOSURVEY.COM.SG
Subject: <STANDARD LETTER> OUR REF: CC4/AIG21000202/ga3 *** ACCIDENT INVOLVING SKB 6011M & SGZ 1200M ON 02/01/2021 ***

Our Ref: CC4/AIG21000202/ga3

22 FEBRUARY 2021

CHEONG FOOK WENG

Dear Sir/Madam,

ACCIDENT INVOLVING SKB 6011M & SGZ 1200M ON 02/01/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SGZ 1200M**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

Claim Audit

| AUDIT TRAIL | | | | |
|-------------|-------------------|-------------------------------|--|---------------------------|
| No. | On | Audit | Remarks | By |
| 1 | 06 Jan 2021 10:15 | Clim Dtl Modified | Insured Name: -> CHEONG FOOK WENG. Claimant's Name: -> Yeo Poh Tin. | [A] HOW MEI KWAN |
| 2 | 06 Jan 2021 10:15 | Clim Veh Model Changed | (206148) LAND ROVER RANGE ROVER VELAR 2.0 P SI4 S/R (A). | [A] HOW MEI KWAN |
| 3 | 06 Jan 2021 10:15 | Clim Created | Reg No: SGZ1200M. Acct Date: 2021/01/02. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Lt d. (SG). TP Insurer: AXA Insurance Pte Ltd (HQ). Workshop: Alfred Auto Services & Supplies (HQ) | [A] HOW MEI KWAN |
| 4 | 06 Jan 2021 10:15 | Adj Co Assigned | LKK Auto Consultants Pte Ltd (HQ): | [A] HOW MEI KWAN |
| 5 | 06 Jan 2021 10:15 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2021/01/15 | [A] HOW MEI KWAN |
| 6 | 06 Jan 2021 10:15 | Adj Mandate Set | Approved:0.00.Reinsp:Adj decides. | [A] HOW MEI KWAN |
| 7 | 06 Jan 2021 10:15 | Clim Ins Co Changed | [200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express) | [I] Merimen Administrator |
| 8 | 06 Jan 2021 10:15 | Label Added | (19):Fastlane. | [A] HOW MEI KWAN |
| 9 | 06 Jan 2021 10:15 | Adj Adjuster Assigned | [None] -> BRYAN TANI | [A] HOW MEI KWAN |
| 10 | 09 Mar 2021 14:12 | Adj Rpt Initiated | | [A] JOANNE LEE KHANG MIN |
| 11 | 09 Mar 2021 14:12 | Clim Dtl Modified | Claim Conclusion: -> 3. | [A] JOANNE LEE KHANG MIN |
| 12 | 09 Mar 2021 14:12 | Clim Dtl Modified | JPJ Reg. Date: -> 2018/09/24. | [A] JOANNE LEE KHANG MIN |
| 13 | 09 Mar 2021 14:12 | Clim Details Notified | | [A] JOANNE LEE KHANG MIN |
| 14 | 09 Mar 2021 14:51 | Adj Mandate Request | Cur.Req:4036.65:LIABILITY: 100% BOLA S22 COR: \$3,629.20 + LOU(4days x \$100.00): \$400.00 + SE ARCH FEE: \$7.45 = \$4,036.65 03 RECOMMENDED REPAIR DAYS + 1 PRS = 4DAYS FOR YOUR APPROVAL PLEASE | [A] Chong Pui Lin |
| 15 | 12 Mar 2021 09:18 | Adj Next Rpt Changed | Next Rpt:Final Rpt.Due Date:2021/01/15. Mandate Remarks: mandate approved. subject to all documents in order. Please upload correspondence to Insured. Start LOU offer at \$300. | [I] Goh, Jeremy-CX |
| 16 | 12 Mar 2021 09:18 | Adj Mandate Set | Approved:4036.65:mandate approved. subject to all documents in order. Please upload correspondence to Insured. Start LOU offer at \$300. | [I] Goh, Jeremy-CX |

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

| Bill Ref No | Bill Date | Bill Type | Acc Type | Acc Name | Co Name (Branch) | Ref 1 | Ref 2 | Amount |
|-------------|----------------------|-----------------------|----------|------------------------------|--|----------|----------|--------|
| 2659804 | 07 Jan 2021 14:26:57 | TP Case (Insurer) | Motor | LKK Auto Consultants Pte Ltd | AIG Asia Pacific Insurance Pte. Ltd. (Express) | SGZ1200M | SKB6011M | 11.00 |
| 2675895 | 09 Mar 2021 14:12:03 | OD/TP Case (Adjuster) | Motor | LKK Auto Consultants Pte Ltd | LKK Auto Consultants Pte Ltd (HQ) | SGZ1200M | SKB6011M | 11.00 |

