

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 31 May 2021 11:14 AM
To: Wong Meiy (VGS - SG/Singapore)
Cc: Cheong Pearlyn (VGS - SG/Singapore); Kong Charmaine (VGS - SG/Singapore); Tang Shu Shi (VGS - SG/Singapore)
Subject: RE: [EXT] RE: OFFER + DV REQUEST FOR ACCDT INVOLVING SMG7346R & SMJ7715T ON 5.1.2021 *** LKK REF: CC3/AIG21000191/pa3
Attachments: DV_SMG7346R.pdf

Without Prejudice

Hi Meiy,

We refer to the above matter.

We confirm settlement as follows: -

1. Cost of Repair (w/GST)	\$ 18,707.56 (payable to Volkswagen Group Singapore Pte Ltd)
2. Loss of Rental (15days x \$120.00)(w/GST)	\$ 1,926.00 (payable to BKW Rent A Car Pte Ltd)
3. LTA/GIA Search Fee	\$ 2.00 (payable to Volkswagen Group Singapore Pte Ltd)
Total	\$ 20,635.56

Please duly sign the DV enclosed and return to us for our necessary action.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Sent: Saturday, 22 May 2021 11:53 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: RE: [EXT] RE: OFFER + DV REQUEST FOR ACCDT INVOLVING SMG7346R & SMJ7715T ON 5.1.2021 *** LKK REF: CC3/AIG21000191/pa3

Dear Hsiao Tong,

Please help to expedite, Thank you.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<https://www.volkswagen.com.sg/>

VOLKSWAGEN
GROUP SINGAPORE



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Internal

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Saturday, 22 May 2021 11:46 AM
To: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: Re: [EXT] RE: OFFER + DV REQUEST FOR ACCDT INVOLVING SMG7346R & SMJ7715T ON 5.1.2021 *** LKK
REF: CC3/AIG21000191/pa3

Without Prejudice

Hi Meiy,

We are pending mandate approval from our principal.

We will follow up and get back to you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Hsiao Tong, Chew | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Sent: Saturday, 22 May 2021 9:38 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: RE: [EXT] RE: OFFER + DV REQUEST FOR ACCDT INVOLVING SMG7346R & SMJ7715T ON 5.1.2021 *** LKK
REF: CC3/AIG21000191/pa3

Good Morning Hsiao Tong,

Any update ?

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216
Main Line: +65 6305 7299
Main Fax: +65 6474 3643
meiy.wong@vw.com.sg
<https://www.volkswagen.com.sg/>

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From: Wong Meiy (VGS - SG/Singapore)
Sent: Monday, 10 May 2021 3:40 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: RE: [EXT] RE: OFFER + DV REQUEST FOR ACCDT INVOLVING SMG7346R & SMJ7715T ON 5.1.2021 ***
LKK REF: CC3/AIG21000191/pa3

Dear Hsiao Tong,

Noted and please help to expedite ,Thank you.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

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<https://www.volkswagen.com.sg/>

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, 10 May 2021 3:32 PM
To: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: [EXT] RE: OFFER + DV REQUEST FOR ACCDT INVOLVING SMG7346R & SMJ7715T ON 5.1.2021 *** LKK
REF: CC3/AIG21000191/pa3

Without Prejudice

Dear Meiy,

We are pending mandate approval from our principal.

We will follow up and get back to you.

Thanks.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>

Sent: Monday, 10 May 2021 3:24 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Subject: OFFER + DV REQUEST FOR ACCDT INVOLVING SMG7346R & SMJ7715T ON 5.1.2021 *** LKK REF: CC3/AIG21000191/pa3

Dear Hsiao Tong,

Could I have an offer or DV for this claims.

Appreciated your kind action on this matter, Thanks

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7216

Main Line: +65 6305 7299

Main Fax: +65 6474 3643

meiy.wong@vw.com.sg

<https://www.volkswagen.com.sg/>



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From: Wong MeiY (VGS - SG/Singapore)

Sent: Friday, 30 April 2021 3:21 PM

To: chewht@lkkauto.com

Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Subject: LOD FOR ACCDT INVOLVING SMG7346R & SMJ7715T ON 5.1.2021 *** LKK REF: CC3/AIG21000191/pa3

Dear Hsiao Tong,

LOD as attached for your kind action ,Thank you.

Thanks and Best Regards,

Meiy
Insurance Service Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

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Main Line: +65 6305 7299
Main Fax: +65 6474 3643
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