## **Hsiao Tong (LKKAuto)**

From: Lauro Araos Songcuan JR <lauro.songcuan@cyclecarriage.com.sg>

Sent: Tuesday, 16 February 2021 11:40 AM

**To:** Hsiao Tong (LKKAuto)

**Cc:** Andre Chow En De; Loi Ai Ting; Jojo Cheng; Coco Lu Ting; Edwin Abcede Caina **Subject:** Your Ref: CC4/AIG21000187/pa3 (GBJ9640S) Our Ref: SLM3885H DOA:

01/01/2021

Attachments: SLM3885H - Letter of Demand.pdf

Dear Hsiao Tong Chew,

Pls. refer to attached LOD.

Our customer, Lam Lee Lee, insured with BUDGET DIRECT claims as follows.

Cost of repair \$ 7,683.46

Loss of rental \$ 342.40 (\$85.60 x 4 days)

GIA search fee \$ 2.00

Total \$8,027.86

Appreciate if you could quantify your offer of settlement the soonest.

Thank you so much.

### Best regards,

Larry Songcuan
Customer Service



## **Exceptional Journeys**

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339 T: +65 6568 4658 • F: +65 6565 1240 • www.cyclecarriage.com.sg





## CYCLE & CARRIAGE KIA PTE LTD PANDAN GARDENS CUSTOMER SERVICE CENTRE



209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65651240

## TAX INVOICE

Co Reg No : 199405410K

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info						
AIG Asia Pacific Insurance Pte.	Cust No/Name	/LAM LEE LEE					
Ltd.	Reg No/Reg Date	SLM3885H / 29/03/2017					
MOTOR CLAIM DEPARTMENT	Date In/Mileage	11/01/2021/ 63524					
78 SHENTON WAY #09-16 AIG BUILDING	Chassis/Package	KNAFX411MH5696965					
SINGAPORE 079120	Engine No	G4FGGH667924					
Contact No 64191000	Make/Model	KIA/CERATO K3 1.6 A EX					
11/01/2021	Colour/Trim	MST METAL STREAM / WK SATURN BLACK					

Account No	Terms	Date/Time		CSE	Ope				WIP No	Invoice/	Credit Note No
LAX00000	Credit	10/02/2023	/ 08:20	TLE	884	/ Lauro	Songcua	n	26617	8145655	1
		Description	n of Good	ls / Services				Qty	Unit Price	Disc%	Amount
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	EAR BUMPER	R & BOOTLID									
E PNT88000											120.00
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X COVER-RE	R BUMPER,	CTR						1.00	315.00		252.00
X BEAM-RR	BUMPER							1.00	318.00		254.40
	BUMPER LI							1.00	120.00		96.00
	BUMPER RI							1.00	120.00	20.00	96.00
	SSY-TRUNK							1.00	1570.00	20.00	1256.00
	SY-KIA SUE	3						1.00	37.00	20.00	29.60
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Account No	Terms	Date/Time Printed	CSE	Operator		WIP No	Invoice/0	Credit Note No
LAX00000	Credit	10/02/2021/ 08:20	TLE	884 / Lauro Sc	ongcuan	26617	81456551	
		Description of Goods	/ Services		Qty	Unit Price		Amount
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Specialist Diagnostic		0.0	00		To	tal Payabl Pai		7,683.46
Sundry/Oth	ers	0.0 140.0				Total Du		7,683.46
Total(w/o	GST)	7,180.8	30					



## **TAX INVOICE**

GST REG. NO.: 200106276D

DATE	INVOICE NO.
10/2/2021	P 3591

## INVOICE TO.

AIG ASIA PACIFIC INSURANCE PTE. LTD.
78 SHENTON WAY #07-16
SINGAPORE 079120
ATTN: LILY TAN (CLAIMS OPERATION MANAGER)
C/O LKK AUTO CONSULTANT PTE LTD

	VHA NO.	DUE DATE	VEH NO.	
*	P 3591	10/2/2021	SLN 4364 H	
DESCRIPTION	NO. OF DAYS	RATE	AMOUNT	
RENTAL FROM 11 JANUARY 2021 TO 15 JANUARY 2021 YOUR REF: SLM3885H & GBJ9640S (C&C)	4	80.00	320.00	
Account Name: BKW RENT A CAR PTE LTD Account No: 118-312-9991 Bank: UNITED OVERSEAS BANK LTD (UOB)	Subtotal	1	\$320.00	
Branch: UOB Shaw Centre Branch stank Address: 1 Scotts Road #03-04 Shaw Centre Singapore 228208 stank Code: 7375 Branch Code: 018 Swift Code: UOVBSGSG	GST @ 7%	ST @ 7% \$2:		
All cheques must be made payable to BKW RENT A CAR PTE LTD.  Please indicate the invoice number and vehicle number in the reference.	TOTAL \$34			

**BKW Rent-A-Car Pte Ltd** 

120 Lower Delta Road #02-15 Cendex Centre (S) 169208 Tel: 6738 7777 Fax: 6738 6666





BKW RENT A CAR PTE LTD

120 Lower Delfa Road #02-15 Cendex Centre Singapore 169208 Tel: 6738 7777 Fax: 6738 6666

ACRA No: 20-0106276-D GST Reg. No: 20-0106276-D

24 HOURS HELD IN ME. 16020 4460

VHA No: P 3591

TI.

Hirer s/Driver Signature

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Additional Driver's Signature:  SINGAPORE Use Only  Insere read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment. I agree that all amounts overable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been on the charge/credit card voucher. All information I have been given BKW Rent A Car Pte Ltd in connection with this agreement is true.  Medican be highly additional charges of the early additional charges costs to be Borne by the Hirres/the Authorised Driver.  A sense otating of \$5 on log of a period sucharge is payable by the hirrer should be fall to return the vehicle at the appropriate period level.  More fault for early return of vehicle. The hirrer shall be responsible for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where spliciable. Any returns after our operation hours will be charged as a full day rental.  Use of the vehicle for illegal purpose (For instance, in connection with theft, drug pedding or trafficking, smuggling), is strictly prohibited.  Where spliciable, any entire of consent of BKW Rent A Car Pte Ltd. The hirrer is liable for a penalty ter of strictly for Singapore use only and may not be driven out of Singapore without prior written consent of BKW Rent A Car Pte Ltd. The hirrer is liable for a penalty ter of Stop on a dational or the appropriate insurance por up in the case of non-disclosure of Malaysia usage.  The hirrer and/or driver shall be responsible for all damages or losses howsover advanced the appropriate insurance premiums, non-wavier excess and cost expense (including).  The hirrer and/or driver shall be responsible for all claims, damages, losses, increased insurance permiums, non-wavier excess and cost expense (including).  The hirrer and/or driver shall be responsible for all claims, damages, losses, increased insurance permiums, non-wavier excess and cost expense including.	IIK	0			٠ ا	ack		u Tyri	e Opener	u	Petroi C	ар 🗀 Sра	re Tyre	
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important  The tirer and the authorized driver must be over 23 years of age and under 65 years and be notding valid driving licenses and have a minimum of 2 years regular and qualified driving experience. Failure to observe slipulation may return all damages costs to be Borne by the Hirer/the Authorised Driver.  A senue charge of \$5 en top of a petrol surcharge is payable by the hirer should be fall to return the vehicle of the appropriate petrol level.  3 No refund for early return of vehicle. The hirer shall be liable for additional charges for any late return at the rate shown per hour per day, inclusive of CDW and/or PAI where applicable. Any returns after our operation hours will be charged as a full day restal.  4 Use of the vehicle for illegal purpose (For instance, in connection with theft, drug padding or trafficking, smuggling), is strictly prohibited.  5 Whicle strictly for Singapore use only and may not be driven out of Singapore without prior writton consent of BKW Rent A Car Pte Ltd. The hirer is liable for a pursuity fee of \$200 in additional to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.  The hirer and/or driver shall be responsible for all damages or losses howsever without prior written consent of BKW Rent A Car Pte Ltd. The hirer is liable for a pursuity fee of \$200 in additional to the appropriate insurance top up in the case of non-disclosure of Malaysia usage.  The hirer and/or driver shall be responsible for all damages or losses howsever eason in respect of or in connection with it's use or operation.  The hirer and/or driver shall be responsible for all claims, damages, losses, including.  The hirer and/or driver shall be responsible for all claims, damages, losses, including.  The hirer and/or driver shall be responsible for all claims, damages, losses, including the state of the personal data collection glatered to the purpose of completing the sales transactions and other relating matters.  2. All customers' data will be kept strictly confidentia	payable under	this agreement a	and for parking and	traffic infringements	may be billed	to th	at ac	count an	d my sign	nature a	bove will	be conside	ered to have	heen
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Remarks

**INSURER ENQUIRY** 

# Find insurer

Vehicle reg. no.

GBJ9640S

**Date of Accident** 

01/01/2021

Reset

## % RESULT & RECEIPT

TP Insurer Enquiry	
Insurance	AIG
Period of Insurance	17/10/2020 - 16/10/2021
Requested By	EDWIN ABCEDE CAINA (CYCLE
Requested Date	04/01/2021 10:10

**Payment details** 

Request Amount: **\$\$1.87** GST Amount: **\$\$0.13** 

Total Amount Due (GST Inclusive): \$\$2

**General Insurance Association** 

Records Management Centre GST Registration No: **M400017735** 



## Certificate of Insurance

Comprehensive Car Policy Policy Number: P10345404R00

Motor Vehicles (Third-Party Risks And Compensation) Act (Chapter 189) of Singapore, Motor Vehicles (Third-Party Risks And Compensation) Rules of Singapore, Road Transport Act 1987 of Malaysia, Road Transport (Amendment) Act 2019 of Malaysia, Motor Vehicles (Third-Party Risks) Rules, 1959 of Malaysia, or any Amendment, Act or Acts passed in substitution thereof.

## Certificate Number P10345404R00 (Comprehensive / Authorised Driver Plan)

1) Vehicle Registration Number

SLM3885H

**Chassis Number** 

0\_

2) Effective Date / Time of Commencement of Insurance for the Purpose of the Act

29/03/2020 (00:00)

3) Date / Time of Expiry of Insurance

28/03/2021 (23:59)

4) Excess

(i) Policy

S\$ 600.00

(ii) Windscreen

S\$ 100.00

5) Policyholder

Lam Lee Lee

6) Persons or Classes of Persons Entitled to Drive\*

Drivers named as a Main / Named Driver in this Certificate of Insurance and any other person provided he is driving on the Policyholder's order or with the Policyholder's permission. Household members of the Main Driver not named in this Certificate of Insurance will not be covered.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by any reason of any enactment or regulation in that behalf from driving the Motor Vehicle. And provided further that the Motor Vehicle is registered under the Road Traffic Act and its registration under the Road Traffic Act has not been cancelled at the time of accident or loss. Please refer to the Product Disclosure Document for full terms and conditions.

Main Driver / Date of Birth

Lam Lee Lee (09/11/1962)

Named Driver(s) / Date of Birth

Yee De Yi, Kenneth (01/09/1992)

### 7) Limitation as to use\*

Use only for social, domestic and pleasure purposes. The Policy does not cover use for hire or reward, tuition or driving tests, racing, pace-making, reliability trials, speed-testing or the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

- \* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) of Singapore and Section 95 of the Road Transport Act 1987 of Malaysia, are not to be included under these headings.
- 8) Finance Company

Maybank Singapore Limited

I / We hereby certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) of Singapore and Part IV of the Road Transport Act 1987 of Malaysia or any Amendment, Act or Acts passed in substitution thereof.

Issued in Singapore on 12/03/2020

Auto & General Insurance (Singapore) Pte. Limited
Trading as Budget Direct Insurance

Simon Birch



**Exceptional Journeys** 

To:

Cycle & Carriage Kia Pte Ltd 209 Pandan Gardens, Singapore 609339 Attention: [Motor Claims Department]

Date:

## LETTER OF AUTHORIZATION TO ACT

Dear Sirs,

- 1. I/We, the undersigned, am the registered owner of vehicle no. SLM3885H (vehicle no.) (the "Vehicle").
- 2. As a result of a motor incident occurring on 01.01.2021 (date and time of accident) on/along BOON LAY WAY JURONG TOWN HALL ROAD JUNCTION (location) between the Vehicle and GBJ9640S (3<sup>rd</sup> party vehicle(s) number, if any) (the "Accident"), the Vehicle was damaged and has been sent in for repairs to be conducted at Cycle & Carriage's workshop.
- I/We hereby authorize Cycle & Carriage to act for and on my/our behalf in respect of the following:
  - (a) to submit, make, settle and/or resolve any claims (the "<u>Claims</u>") which I/we may have against third party insurers and/or any other parties ("<u>Third Parties</u>") arising out of the Accident, in any manner as it deems fit;
  - to receive payment from any Third Parties as settlement for the Claims (including accepting cheques made out in favour of Cycle & Carriage); and
  - (c) to generally do or cause to be done all acts or things (including signing any forms or documents or giving instructions to any Third Parties) which it deems necessary or expedient for the foregoing purposes.
- In addition to the above, I/We hereby further authorize Cycle & Carriage, for and on our behalf, to execute and sign any discharge vouchers, indemnity forms and/or any other forms or documents in relation to or arising from the Claims.

For the avoidance of doubt, all payments towards settlement of the Claims should be made in favour of Cycle & Carriage.



## **Exceptional Journeys**

5. I/We further acknowledge and recognize that any settlement which Cycle & Carriage may make for and on my/our behalf in respect of any Claims may be on a without prejudice basis and without any admission of liability in so far as any other Third Parties are concerned.

Thank you.

Yours faithfully,

Name: LAM LEE LEE SXXXX118I

NRIC / Passport No. / Company Registration No.: