



1 Kaki Bukit Ave 6, # 02-22/21/20 @ Autobay Blk D Singapore 417883
Company & GST Registration No : 201828067M

Date: 05.07.2021

LOD No: CAS-21-LOD00080

Our Ref: SME4972M

Your Ref: GBC3487U

CHINA TAIPING INSURANCE (S) PTE LTD

Motor Claims Department

3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

Dear Sir/Mdm

**ACCIDENT INVOLVING SME4972M AND GBC3487U AT ALONG BLK 475D UPPER SERANGOON CRESCENT
CAR PARK ON 31.12.2020**

Please refer to the above mentioned accident.

We are writing in on the behalf of **CHAN KIM KWAI** the registered owner of motor vehicle number
SME4972M which was involved in the above accident.

We are instructed that the above accident was caused solely and completely by the negligence of your insured's vehicle
number **GBC3487U** As a result of which, our client have suffered loss and and expenses.

We are instructed by our client to claim for :

1. Cost of Repair (Recommended by LKK Adrian)	\$ 12,091.00 (w/gst)
2. Loss of Rental (13 days x \$120)	\$ 1,560.00
3. LTA TP Search Fee	\$ 7.45

TOTAL AMOUNT

\$ 13,658.45

We enclosed hereby the following documents for your consideration :

- (A) Repair Bill
- (B) GIA Report
- (C) Letter of Authorisation
- (D) LTA TP Search Invoice
- (E) Rental Invoice
- (F) Rental Agreement

Kindly acknowledge receipt of the above said documents and your favorable reply is greatly appreciated.

CAS GARAGE PTE LTD

UEN 201828067M

1 KAKI BUKIT AVENUE 6, #02-22 AUTOBAY,

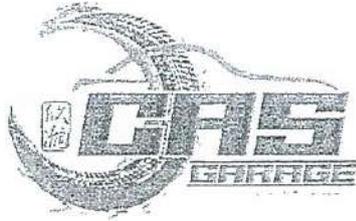
SINGAPORE 417883

Ms Gerine Cheng

Claims Department

Mobile: 65 8782 7171

Email: gerine@casgarage.sg



FAX: 6509 9501

Email: contact@casgarage.sg

LETTER OF AUTHORITY AND INDEMNITY

ACCIDENT INVOLVING VEHICLE NO. SME 4972 M AND GBC 3487 U
AT/ALONG BIK 475D Upper Serangoon Crescent (carpark)
ON 31 DAY 12 MONTH 2020 YEAR

- a) I/We, the owner of vehicle no. SME 4972 M hereby instruct and authorize you to commence repair to the said vehicles.
- b) You are further authorized to appoint solicitors on my/our behalf and give the solicitors full instructions as if the appointment are given by me/us with respect to the conduct of my/our claims against third party driver and/or his insurers including if necessary, to commence legal proceedings in Court in my/our name against the third party.
- c) You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third party and/or his insurers on such terms as you deem fit. Upon settlement of my claim, you are authorized to sign any Discharge Voucher or any document to confirm my acceptance of the settlement as full and final discharge of my claim, on my behalf.
- d) Upon resolving my/our claim, you are authorized to agree with my/our solicitors on the amount of their professional cost and disbursements for acting for me/us and to relieve payment of the balance of the settlement sum on my/our behalf directly into your account.
- e) In the event that, I/we am/are required to attend at my/our solicitors' office or to attend court in connection to my/our claim, I/we shall render full co-operation.
- f) If for whatever reasons, my/our insurers reject my/our claim for indemnity for the cost of repairs and/or any loses recoverable under the policy of insurance or make any offer to pay less than the amount claimed by you, I/we agree to undertake to pay the full amount of your repair bill and survey fees and any other expenses reasonably incurred on my/our behalf or to pay you the difference in amount, as the case may be.
- g) I/we have read and understand the above statement and agreed.

Dated this 31 day 12 month 2020 year

Signature : [Signature]
Name : Chan Kim Kwai
NRIC/ROC No. : S1226213B
Address : BIK 475D Upper Serangoon
Crescent #19-571
Spore 537475

Company Stamp

"My execution of this Discharge Voucher is only for my claim for property damage and not prejudicial to any other claims"

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00118232000 Claim No : SNM21D200200/C02/GBC3487U/LEWLC

Claimant : CHAN KIM KWAI

Amount : S\$13,398.45
DOLLARS THIRTEEN THOUSAND THREE HUNDRED NINETY EIGHT AND
CENTS FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SME 4972M

Insured Vehicle No. : GBC 3487U

Date of Loss : 31/12/2020

Place of Accident : BLK 475D UPP SERANGOON CRESCENT (CARPARK)

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LIQUI MOLY ASIA PACIFIC PTE LTD

Driver Name : HENDI IVAN NG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	12,091.00
(3) Loss of Use/Rental/Earning	S\$	1,300.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	13,398.45
	=====	

Claimant Name : CHAN KIM KWAI

NRIC No : SXXXX213B

Signature :



Date :

31/08/21



TAX INVOICE

CHINA TAIPING INSURANCE (S) PTE LTD
Attention: MOTOR CLAIMS DEPARTMENT
3 ANSON ROAD
#16-00
SPRINGLEAF TOWER
079909
SINGAPORE

Invoice Date
31 Aug 2021

Invoice Number
CAS-21-PI00080

Reference
SME4972M / HYUNDAI
ELANTRA

Tax Reference Number
201828067M

CAS GARAGE PTE LTD
1 KAKI BUKIT AVENUE
6
#02-22 AUTOBAY
SINGAPORE 417883

Description	Quantity	Unit Price	Tax	Amount SGD
COST OF REPAIR FOR VEHICLE SME4972M (THIRD PARTY CLAIM AGAINST GBC3487U) DOA: 31/12/2020	1.00	11,300.00	7%	11,300.00
			Subtotal	11,300.00
			TOTAL LOCAL SUPPLY OF GOODS AND SERVICES 7%	791.00
			TOTAL SGD	12,091.00

Due Date: 30 Sep 2021

Cheques made payable to ' Cas Garage Pte Ltd '
Paynow / Transfer to UEN 201828067M
Bank Account Number : OCBC 6080 5022 5001

"Thank you for choosing CAS Garage.
You will receive a SMS shortly after you have
made the payment to enjoy some perks from us!"

PAYMENT ADVICE

To: CAS GARAGE PTE LTD
1 KAKI BUKIT AVENUE 6
#02-22 AUTOBAY
SINGAPORE 417883

Customer CHINA TAIPING INSURANCE
(S) PTE LTD
Invoice Number CAS-21-PI00080
Amount Due 12,091.00
Due Date 30 Sep 2021
Amount Enclosed

Enter the amount you are paying above



CS CAR RENTAL

1 KAKI BUKIT AVENUE 6
#02-38, AUTOBAY
SINGAPORE (417883)
TEL:6484 2220 H/P:9692 2220
UEN NO.: 53394623M

NO. 10141

Date : 13/01/2021

OFFICIAL RECEIPT

Received from Chan Kim Kwai

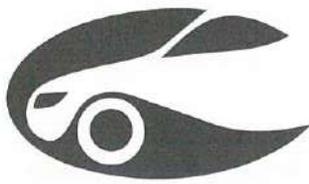
the sum of Dollars One thousand five hundred and sixty only

being Payment Of Rental for SLX 394 U (31/12/2020 - 13/01/2021)

\$ 1560/-

Cash/Cheque No.

CS CAR RENTAL



CS CAR RENTAL

SME 4972M

1 KAKI BUKIT AVENUE 6
#02-38, AUTOBAY
SINGAPORE (417883)
TEL:6484 2220 H/P:9692 2220

NO: 10165

UEN.: 53394623M

VEHICLE RENTAL AGREEMENT

HIRER'S PARTICULAR
 Name: (as in I/C) Chan Kim Kwai
 NRIC/PASSPORT No: S1226213 B
 Address (Res) Blk 475 D Upper Serangoon crescent #017-571 spore 537475
 Name & Address of Employer _____
 Occupation: _____ Driving Exp: _____
 Driving Licence No: _____ D/L Type: Local / International
 Issue Date: _____ Date of Birth: _____
 Tel:(O) _____ (R) _____ HP _____

ADDITIONAL DRIVER'S PARTICULARS
 Name: (as in I/C) Chan Sheng Weng, Jerry (Chan Sheng Weng)
 NRIC/PASSPORT No: S9332789 F
 Address (Res) Blk 475 D Upper Serangoon crescent #17-571 spore 537475
 Driving License No: S9332789 F D/L Type: Local / International
 Issue Date: 24/04/2014 Date of Birth: 09-09-1993
 Occupation: _____ Driving Exp: 06

Vehicle No: SLX 394U Replace Veh No: _____
 Mileage Out: _____ Mileage Out: _____
 Make & Model: H/Elandra Auto/Manual
 Group: _____
 Out : Date 31/12/2020 Time: 1830hrs
 HIRE / PERIOD EXPIRY 13/01/21 Time: 16 15 hrs.
 NON-WAIVER EXCESS=\$ 2000 (TP) / 3000 (OD)

CHARGES				
Daily	<u>13</u>	@ \$ <u>120</u>	per day	<u>1560</u> <u>00</u>
Weekly		@ \$	per week	
Monthly		@ \$	per month	
Hours		@ \$	per hour	
Others		@ \$		
CDW		@ \$	per day/month	
PAI		@ \$	per day/month	
Delivery/Collection Service				
SUB-TOTAL \$				<u>1560</u> <u>00</u>

VEHICLE CHECK LIST

INDICATE:
 D - DENTS
 S - SCRATCHES
 A - ACCIDENTS

RIGHT FRONT TOP LEFT

REAR

ACCESSORIES CHECK

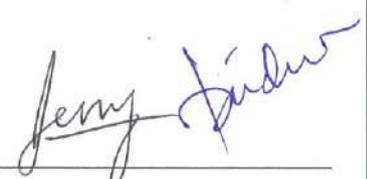
Ashtray Cig Lighter S/Tyre
 STD Tools Jack Hub Caps
 Radio/Cass CD Cartridges

PETROL LEVEL

Out	E	1/4	1/2	3/4	F
In	<u>E</u>	1/4	1/2	3/4	F

EXTENSION
 Misc. _____

TOTAL CHARGES \$ _____

Hire's Signature  _____

Additional Driver's Signature _____

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given CS CAR RENTAL in connection with this agreement is true.

***IMPORTANT**

- ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY. INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY.** AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY CS CAR RENTAL.

RETURN OF VEHICLE. THE HIRER/DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SINGAPORE OF HIRER/DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO CS CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS
<u>13/01/2021</u>	<u>1600</u>			


 SIGNATURE OF HIRER/DRIVER

SME4972M

> Back to OneMotoring

Land Transport Authority

Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 02 Jan 2021 / 11:33:10

Receipt Date/Time : 02 Jan 2021 / 11:33:10

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210102-000604

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBC3487U As at 31 Dec 2020/17:25:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GBC3487U Enquiry Fee 20210102113211252218	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	554827XXXXXX3869		eNETS Credit Card	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 30 March 2021 5:29 PM
To: ivan.ng@liquimolyasia.com
Subject: ACCIDENT INVOLVING GBC 3487U AND SME 4972M ON 31/12/2020

Our Ref: CC6/CTI21000184/Aea3

30 MAR 2021

LIQUI MOLY ASIA PACIFIC PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING GBC 3487U AND SME 4972M ON 31/12/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAuto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 23 August 2021 3:33 PM
To: Asher Sng (LKKAuto)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM21D200200/C02/GBC3487U/LEWLC / FW: Direct Settlement - Accident Involving GBC3487UC (OI : CTI - TBA) AND SME4972M (TP : LKK REF - CC6/CTI21000184/Aea3) on 31/12/2020

Follow Up Flag: Follow up
Flag Status: Flagged

Dear Asher

Please proceed as follows:

	Amount Revised
1. Cost of Repairs (with GST)	\$ 12,091.00
2. Loss of Rental (13days x \$120)	\$ 1,300.00 (13days x \$100)
3. LTA Search Fee	\$ 7.45
	Total\$ 13,398.45

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Wednesday, August 18, 2021 2:35 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SNM21D200200/C02/GBC3487U/LEWLC / FW: Direct Settlement - Accident Involving GBC3487UC (OI : CTI - TBA) AND SME4972M (TP : LKK REF - CC6/CTI21000184/Aea3) on 31/12/2020

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : SNM21D200200/C02/GBC3487U/LEWLC
Our ref : CC6/CTI21000184/Aea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured exit from parking lot and hit third party vehicle. We are of the opinion that BOLA scenario 24 is applicable for this matter. Liability is not in our insured's favour. We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer "**CAS GARAGE PTE LTD**" at **\$13,398.45 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 29,035.86	\$ 12,091.00
2. Loss of Rental (13days x \$120)	\$ 1,560.00	\$ 1,300.00 (13days x \$100)
3. LTA Search Fee	\$ 7.45	\$ 7.45
	Total\$ 30,603.31	\$ 13,398.45

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 13 January 2021 10:02 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D200200/C02/GBC3487U/LEWLC / FW: Direct Settlement - Accident Involving GBC3487UC (OI : CTI - TBA) AND SME4972M (TP : LKK REF - CC6/CTI21000184/Aea3) on 31/12/2020

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no. SNM21D200200/C02/GBC3487U/LEWLC.

Dear Jenny,

Pls revert LKK.

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In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅
城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 12 January 2021 7:42 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBC3487UC (OI : CTI - TBA) AND SME4972M (TP : LKK REF - CC6/CTI21000184/Aea3) on 31/12/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SME 4972M at M/s Cas Garage Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Wheel alignment report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)