

## Mei Kwan (LKKAuto)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Wednesday, 13 January, 2021 10:56 AM  
**To:** Mei Kwan (LKKAuto); Asher Sng (LKKAuto); Admin A  
**Cc:** Claims Dept of CTI  
**Subject:** RE: SNM21D200200/C02/GBC3487U/LEWLC / FW: Direct Settlement - Accident Involving GBC3487UC (OI : CTI - TBA) AND SME4972M (TP : LKK REF - CC6/CTI21000184/Aea3) on 31/12/2020  
**Attachments:** GBC3487U.pdf  
**Categories:** HMK

Hi Mei Kwan,

As requested, pls refer to attached.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Sent:** Wednesday, January 13, 2021 10:02 AM  
**To:** Meikwan@lkkauto.com; AsherSng@lkkauto.com; Admin A <admin-a@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** O/R: SNM21D200200/C02/GBC3487U/LEWLC / FW: Direct Settlement - Accident Involving GBC3487UC (OI : CTI - TBA) AND SME4972M (TP : LKK REF - CC6/CTI21000184/Aea3) on 31/12/2020

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no. SNM21D200200/C02/GBC3487U/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, 12 January 2021 7:42 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBC3487UC (OI : CTI - TBA) AND SME4972M (TP : LKK REF - CC6/CTI21000184/Aea3) on 31/12/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SME 4972M at M/s Cas Garage Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Wheel alignment report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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