PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02 SINGAPORE 486443 TEL: 65446671 FAX: 62141511

CO. REG: 200707743D GST REG: 200707743D

Our Ref: SHD1029X/VC/hl

WITHOUT PREJUDICE

20 February 2021

(By Email Only)

Attn: The Motor Claims Department
China Taiping Insurance (Singapore) Pte Ltd
3 Anson Road #16-00
Springleaf Tower
Singapore 079909

Dear Sir/Madam

ACCIDENT INVOLVING SHD1029X AND GBJ5029J ALONG OPEN CARPARK @ BEDOK NORTH ST 2 (BLK 123) ON 02.01.2021

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHD1029X**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: GBJ5029J at the material time of the accident with the driver of our client's vehicle, Mr. Roslan Bin Jaffar @ Rosli Bin Ramlah

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **GBJ5029J**, our client's vehicle was damaged and we have been put to loss and damage as follows:

| (1) Cost of repair (Incl. GST) | \$ | 909.50 |
|---|-----------|----------|
| (2) Loss of Rental – 3 Days @\$62.76 per day | \$ | 188.28 |
| (3) Loss of Income – 3 Days @\$100.00 per day | \$ | 300.00 |
| (4) GIA Search fee | <u>\$</u> | 2.00 |
| | <u>\$</u> | 1,399.78 |

A copy of each of the following supporting documents is enclosed:

- (1) GIA report & sketch plan of SHD1029X
- (2) Driver's I/C and Driving License
- (3) Final repair bill
- (4) Vehicle Registration card, Certificate of Insurance, Certification Letter
- (5) Check In/Out Voucher
- (6) GIA search

LETTER OF AUTHORITY

To:

Premier Taxis Pte Ltd

| #0. | Changi South Avenue 2 3-02 ngapore 486443 |
|---------------------------------|---|
| ρπ | igapore +80++3 |
| An | d |
| 23 #01 Sin | emier Automotive Services Pte Ltd Changi South Avenue 2 1-02 gapore 486443 |
| ACCIDEN | NTINVOLVING SHD1029x & GBJ 5029J 161/2020 AT/ALONG Bedok North Street 2 - open |
| ON_02/ | 161/2020 AT/ALONG Bedok North Street 2 - open |
| | cerpa |
| 1. I, _ | ROSLAN BIN JAFFAR NRICNO. 51426614C |
| am the reg | istered Hirer/Relief Driver of motor taxi Nostl0/029 \times at the above accident. |
| 2. Here | eby you have my authority to: |
| (a) (b) (c) (d) (e) | send a letter of demand on my behalf; negotiate a settlement on my behalf; confirm a settlement / accept any offer on my behalf; sign any Discharge Voucher (if necessary) on my behalf; receive payment of the settlement sum / compensation monies on my behalf including to request that the cheque for the settlement sum be made payable to you. |
| S | 51426616-c + 040120121 |
| Signature w | ith NRIC No. Date |
| Name : | |
| Address | |
| Contact No | |
| | |

WITHOUT PREJUDICE

China Taiping Insurance (Singapore) Pte Ltd 3 Anson Road #16-00

Springleaf Tower

Singapore 079909

Attn: The Motor Claims Department

Dear Sir/Madam,

ACCIDENT INVOLVING SHD1029X AND GBJ5029J ALONG OPEN CARPARK @

BEDOK NORTH ST 2 (BLK 123) ON 02.01.2021

We, Premier Taxis Pte Ltd, the registered owner of vehicle No: SHD1029X. We, hereby

authorize the said workshop, M/s Premier Automotive Services Pte Ltd to execute sign

discharge voucher/Indemnity forms and all necessary documents in connection with and arising

out of the above claim, and collect all compensation monies due to us from you or any other

party, regarding the said accident.

Thank You.

Premier Taxis Pte Ltd **Authorized Signatory**

26(4/21

This Settlement excludes any bodily injuries arising out of the above said accident and pertains to property damage only

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNA00040072001

Claim No : SNM21D200073/LKKDS

Claimant : PREMIER TAXIS PTE LTD

Amount : S\$ 1,249.78

SINGAPORE DOLLARS ONE THOUSAND TWO HUNDRED FORTY NINE AND

CENTS SEVENTY EIGHT ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 1029X Insured Vehicle No. : GBJ 5029J

Date of Loss

: 02/01/2021

Place of Accident : BLK 123 BEDOK NORTH AVE 3 OSCP

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name

: BHONG HOLDINGS PTE LTD

Driver Name

: SOH KENG KOK

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

| | | × | | | |
|-----|----------------------------------|----|-----------|----------|--|
| (1) | General Damages | | S\$ | | |
| (2) | Cost of Repair/Excess | | S\$ | 909.50 | |
| (3) | Loss of Use/Rental/Earning | | S\$ | 338.28 | |
| (4) | CIA/Police Reports/ | | | | |
| | Investigation Results/Search Fee | es | S\$ | 2.00 | |
| (5) | Medical Reports/Expenses | | S\$ | | |
| (6) | Survey Fees/P.T. Fees | | S\$ | | |
| (7) | Cost including Disbursement | | S\$ | | |
| | | | ==== | | |
| | TOTAL | | . S\$ | 1,249.78 | |
| | | | ==== | | |

Taxis

Claimant Name: PREMIER TAXIS PTE LTD

Signature



PREMIER AUTOMOTIVE SERVICES PTE LTD

OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

TAX INVOICE

China Taiping Insurance (Singapore) Pte Ltd 3 Anson Road # 16-00 Springleaf Tower SINGAPORE 079909

DATE

19-Feb-2021

PAGE

1 OF 1

| ITEM | Description | QTY | U.PRICE | AMOUNT |
|---|---|-----|---------|-----------|
| | FINAL REPAIR BILL FOR KIA OPTIMA | | | \$ 850.00 |
| | REGN NO: SHD 1029 X | | | |
| | | | | , |
| | * | | - | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| TOTAL LUMPSUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR | | | | \$ 850.00 |
| GST @ 7% | | | 1.53 | |
| GRAND TOTAL | | | | \$ 909.50 |



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



18 February 2021

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Roslan Bin Jaffar @Rosli Bin Ramlah of NRIC Number S1426614C is a registered driver of SHD1029X. Roslan Bin Jaffar @Rosli Bin Ramlah is paying a discounted daily rental rate of \$62.76 (Inclusive of GST) on 02 Jan 2021.

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

Chin Bee Lian (Ms)

Assistant Vice President

Taxis Administration

Prepared by: Hasnah

PREMIER TAXIS PTE LTD 23 Changi South Avenue 2 #03-02 Singapore 486443 Telephone: +65 6214 8880 Fax: +65 6214 0330 www.premiertaxi.com.sg Co. Reg. No. 200304975H



U BULB

O OPF □ BATTERY

☐ UNDER CARRIAGE

TP/V

Case ID TP/180625/SHB8009T Ship Date Jun 28, 2018

VEH GIVEN YES / NO VEH NO. ___ JOB NO.

| , VIII VAXIS | | CHECK IN | / OUT VOUCH | IER | |
|--|---|--|------------------------------|---|--|
| DRIVER'S NAME 13 | OSLAN BIN | JAFFAR | (HIRER) | INDICATE AREA OF DAMAGE HER | E: |
| NRIC S | (MA) (E. S.) (MA) (MA) (MA) (MA) (MA) (MA) (MA) (MA | HANDPHONE 9 | 2967987 | REAR | |
| TAXI REGN NO. 8 | 11D1029x | MAKE / MODEL | K02 | | |
| DATE IN 0 4 0 1 2 | TIME IN 1 4 0 0 | DATE OUT 0 6 0 1 2 1 | TIME OUT | | ~~~ <u>~</u> |
| KILOMETRES IN | FUEL IN | KILOMETRES OUT | FUELOUT | | . Production |
| 404324 | E 1/4 1/2 3/4 F | | E 1/4 1/2 3/4 F | | |
| YES | oaded NO | DATE / TIME TOWED | | |)]] |
| • | | DATETHINE CALL TO | NIVER FOR VEHICLE COLLECTION | | |
| I ACKNOWELDGE AND CONFIRM THAT I HAVE EXAM THAT THE SAME IS IN GOOD CONDITION AND TO M TOGETHER WITH THE ACCESSORIES / ITEMS LIST CONJUNCTION WITH THE TERM RENTAL AGREEMEN | | O TO MY SATISFACT IS LIST ABOVE. THIS | ION IN EVERY RESPECT | | Heliophyselectric and the control of |
| CHI | ECK IN | 2cHi | ECK OUT | | |
| 203LAN JAFTANY AM | | R X | | - | |
| DRIVER'S NAME | | DRIVER'S NAME | | | J |
| | × | Rosz | AN X | | |
| DRIVER'S SIGNATUR | E/DATE/TIME | DRIVER'S SIGNAT | URE / DATE / TIME | | |
| 2000 \$ | | 2 | NS | FRONT BODY MARKINGS 1 – Light Dent 5 – Damaged | |
| CHECKED IN BY (PREMIER'S AUTHOR | ISED WORKSHOP) | CHECKED OUT BY (PREMIER'S AUTH | ORISED WORKSHOP) | 2 – Serious Dent 6 – Chip 3 – Light Scratch 7 – Crack 4 – Serious Scratch 8 – Peeling | |
| SERVICE / REPAIRS | DONE | | DRIVER'S REMARKS | | |
| LI SERVICING LI T/BELT LI AIRCON SYSTEM LI TURBO LI BRAKE SYSTEM LI CLUTCH SYSTEM | 020121 | TIME of ACCIDENT: | Counzerol (| ¢√- | |

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

GBJ5029J

Date of Accident

02/01/2021 苗

Reset

% RESULT & RECEIPT

TP Insurer Enquiry Insurance ______ China Taiping Insurance Period of Insurance ______ 29/05/2020 - 28/05/2021 Requested By _____ VINCENT CHUA WEE AN (PREM... Requested Date ______ 04/01/2021 14:45

Payment details

Request Amount: **\$\$1.87** GST Amount: **\$\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre GST Registration No: **M400017735**

ACCIDENT INVOLVING GBJ 5029J & SHD 1029X ALONG/AT BLK 123 BEDOK NORTH AVE 3 OSCP ON 02/01/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Wed 1/27/2021 12:15 PM

To: daricsu@bhong.sg <daricsu@bhong.sg > Cc: Admin A <admin-a@lkkauto.com > Our Ref: CC3/CTI21000182/T1ra3

BHONG HOLDINGS PTE LTD- BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING GBJ 5029J & SHD 1029X ALONG/AT BLK 123 BEDOK NORTH AVE 3 OSCP ON 02/01/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SHD 1029X against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as your driver hit onto Third Party parked vehicle while moving in/out of parking lot. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jaslin Kok (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Saturday, 17 April 2021 2:45 PM

To: Mei Kwan (LKKAuto)

Cc: Claims Dept of CTI; Admin A; Jaslin Kok (LKK Auto)

Subject: RE: SNM21D200073/C02/GBJ5029J/TOHHS / Direct Settlement - Accident Involving

GBJ5029J and SHD1029X (TP: LKK REF - CC3/CTI21000182/T1ra3) on 02/01/2021

LKK REF - CC3/CTI21000182/T1ra3

CTI REF - SNM21D200073/C02/GBJ5029J/TOHHS

Dear Sirs

We refer to your emails pertaining to the above matter.

Please proceed to resolve the property damage claim at \$1,249.78.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: <u>www.sg.cntaiping.com</u> | FB: <u>www.facebook.com/chinataipingsg/</u> | WeChat: 太平獅城 TaipingSG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, April 15, 2021 10:57 AM

To: Alfred Toh <alfred.toh@sq.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto)

<jaslinkok@lkkauto.com>

Subject: RE: SNM21D200073/C02/GBJ5029J/TOHHS / FW: Direct Settlement - Accident Involving GBJ5029J (OI: CTI - TBA)

and SHD1029X (TP: LKK REF - CC3/CTI21000182/T1ra3) on 02/01/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/Mdm,

We refer to the above matter.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto) < jaslinkok@lkkauto.com >

Sent: Friday, 9 April, 2021 12:21 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D200073/C02/GBJ5029J/TOHHS / FW: Direct Settlement - Accident Involving GBJ5029J (OI: CTI - TBA)

and SHD1029X (TP: LKK REF - CC3/CTI21000182/T1ra3) on 02/01/2021

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBI5029I (CTI) AND SHD1029X (TP) ON 02/01/2021

We refer to the above matter.

OI collided on Third Party's parked vehicle. Liability is not in our insured driver's favour.

We seek your approval to offer repairer "PREMIER AUTOMOTIVE SERVICES PTE LTD" at \$ 1,249.78 (all-in).

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|---------------------------------------|----------------|-------------------------------|
| 1. Cost of Repair | \$ 3,095.10 | \$ 909.50 (\$850.00+ 7% GST) |
| 2. Loss of Rental (3 days x \$62.76) | \$ 188.28 | \$ 188.28 (3 days x \$62.76) |
| 3. Loss of Income (3 days x \$100.00) | \$ 300.00 | \$ 150.00 (3 days x \$50.00) |
| 4. LTA / GIA Search Fee | \$ 2.00 | \$ 2.00 |
| Total | \$ 3,585.38 | <u>\$1,249.78</u> |

Surveyor recommended 2 days for repair + 1 PRS = 3 Days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI < claimsdept@sg.cntaiping.com >

Sent: Wednesday, 6 January 2021 9:47 AM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com">Meikwan@lkkauto.com; Jaslin Kok (LKK Auto) < jaslinkok@lkkauto.com; Admin A < admin-a@lkkauto.com; Alfred Toh alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D200073/C02/GBJ5029J/TOHHS / FW: Direct Settlement - Accident Involving GBJ5029J (OI : CTI - TBA)

and SHD1029X (TP: LKK REF - CC3/CTI21000182/T1ra3) on 02/01/2021

Dear Mei Kwan,

Please note that officer in charge for this case is Alfred Toh.

Claim no. SNM21D200073/C02/GBJ5029J/TOHHS.

Dear Alfred,

Pls revert LKK.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sq.cntaiping.com or fax at 6224-7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >

Sent: Tuesday, 5 January 2021 7:31 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBJ5029J (OI: CTI - TBA) and SHD1029X (TP: LKK REF -

CC3/CT|21000182/T1ra3) on 02/01/2021

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 1029X at M/s Premier Automotive Services Pte Ltd – Changi on a WP basis and TP repairer purposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted