

## Mei Kwan (LKKAuto)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Sunday, 24 January, 2021 4:44 PM  
**To:** Mei Kwan (LKKAuto); Jaslin Kok (LKK Auto); Admin A  
**Cc:** Claims Dept of CTI; Alfred Toh; absinsurance@absgroup.sg; daricsu@bhong.sg  
**Subject:** RE: SNM21D200073/C02/GBJ5029J/TOHHS / Direct Settlement - Accident Involving GBJ5029J and SHD1029X (TP : LKK REF - CC3/CTI21000182/T1ra3) on 02/01/2021  
**Attachments:** REPORT OF GBJ5029J.pdf  
**Categories:** HMK

LKK REF - CC3/CTI21000182/T1ra3  
CTI REF - SNM21D200073/C02/GBJ5029J/TOHHS

Dear Sirs

Attach herewith mutual client's SAS report for your attention and necessary action.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**DID: 65 6389 6183**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Friday, January 22, 2021 1:43 PM  
**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>; absinsurance@absgroup.sg; enquiries@bhong.sg  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>  
**Subject:** RE: SNM21D200073/C02/GBJ5029J/TOHHS / Direct Settlement - Accident Involving GBJ5029J and SHD1029X (TP : LKK REF - CC3/CTI21000182/T1ra3) on 02/01/2021

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly provide us a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Sent:** Wednesday, 6 January, 2021 12:10 PM

**To:** [absinsurance@absgroup.sg](mailto:absinsurance@absgroup.sg); [enquiries@bhong.sg](mailto:enquiries@bhong.sg); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** SNM21D200073/C02/GBJ5029J/TOHHS / Direct Settlement - Accident Involving GBJ5029J and SHD1029X (TP : LKK REF - CC3/CTI21000182/T1ra3) on 02/01/2021

**POLICY NO:** DMCVSNA00040072001

**INSURED:** BHONG HOLDINGS PTE LTD

**VEHICLE NO:** GBJ5029J

**DRIVER:** SOH KENG KOK

**DATE OF ACCIDENT:** 2 JANUARY 2021 ALONG BLK 123 BEDOK NORTH ST 2 OPEN CARPARK

**CLAIM NO:** SNM21D200073/C02/GBJ5029J/TOHHS – ACCIDENT NOT REPORTED

**M/S BHONG HOLDINGS PTE LTD**

**ATTN: OFFICER-IN-CHARGE**

Dear Sirs

We were notified by our appointed agent, M/ LKK Auto Consultants Pte Ltd that there is an incoming claim against your motor insurance policy arising out of accident on 2 January 2021 involving GBJ5029J driven by Mr Soh Keng Kok.

It is noted that there is no Accident Report filed by your good office till date.

Please file the Accident Report at M/s LKK Auto Consultants Pte Ltd or any of China Tai Ping Insurance's Authorized Workshop (Reporting Centre) IMMEDIATELY for our next course of action.

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**Best Regards**

**Alfred Toh**

**Senior Executive**

**Claims Department**

**China Taiping Insurance (Singapore) Pte. Ltd.**

**3 Anson Road #15-00 Springleaf Tower Singapore 079909**

**Email:** [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 TaipingSG

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**From:** Claims Dept of CTI  
**Sent:** Wednesday, January 6, 2021 9:47 AM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** O/R: SNM21D200073/C02/GBJ5029J/TOHHS / FW: Direct Settlement - Accident Involving GBJ5029J (OI : CTI - TBA) and SHD1029X (TP : LKK REF - CC3/CTI21000182/T1ra3) on 02/01/2021

Dear Mei Kwan,

Please note that officer in charge for this case is Alfred Toh.

Claim no. SNM21D200073/C02/GBJ5029J/TOHHS.

Dear Alfred,

Pls revert LKK.

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, 5 January 2021 7:31 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBJ5029J (OI : CTI - TBA) and SHD1029X (TP : LKK REF - CC3/CTI21000182/T1ra3) on 02/01/2021

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 1029X at M/s Premier Automotive Services Pte Ltd – Changi on a WP basis and TP repairer purposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jaslin.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*