# **CN MOTORS PTE LTD**

Our Ref : CNPL2102-0013 / SLQ2381E

Your Ref : SJD211T

Date : 06<sup>th</sup> February 2021

1 Kaki Bukit Avenue 6

Blk C #01-41 Autobay@KB

Singapore 417883

## CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

3 Anson Road #16-00 Springleaf Tower Singapore 079909 WITHOUT PREJUDICE

Dear Sirs,

# RE: ACCIDENT INVOLVING SLQ2381E & SJD211T AT PIE TOWARDS CHANGI ON 31.12.2020 @ 16:30HRS

We are instructed by **TAY YONG MENG** to claim damages and losses against you in connection with the above captioned road traffic accident which our client's vehicle **SLQ2381E** was damaged by vehicle **SJD211T** driven by your insured at the material time.

We are instructed that the said accident was caused by your insured's negligent driving and/or management of the vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expenses, particulars of which are as follows:

1) Repair Costs	\$ 8,000.00
2) Loss of Rental for 07 days	\$ 1,400.00
3) LTA Search Fees	\$ 2.00
	\$ 9.402.00

A copy each of the following supporting document is enclosed:

- 1) Final Repair Bill
- 2) LTA Receipt
- 3) Warrant to Act
- 4) Vehicle Rental Agreement & Invoice

Please let us have your cheque for the sum \$ 9,402.00 made payable to us, CN MOTORS PTE LTD in the next 14 days.

Yours faithfully,

CN MOTORS PTE LTD

## LETTER OF AUTHORISATION

1 Kaki Bukit Avenue 6 Blk C #01-41 Autobay Singapore 417883  Dear Sir, Accident on Involving Vehicles Along  I/We, the registered owner/driver of vehicle registration no: SIQ DBLE have involved in the above accident.
Dear Sir,  Accident on  Involving Vehicles  Along  I/We, the registered owner/driver of vehicle registration no:    Singapore 417883   Singapore 417883
Dear Sir,  Accident on  Involving Vehicles  Along  I/We, the registered owner/driver of vehicle registration no:    Sla 23816
Accident on  Involving Vehicles  Along  Involving Vehicles  Along  I/We, the registered owner/driver of vehicle registration no: SIQ 2381E  have involved in the above accident.
have involved in the above accident.
I/We hareby outhorize CN Motors Pto I td to commence and the said validational to
I/We hereby authorize CN Motors Pte Ltd to commence repairs of the said vehicle forthwith.
I/We agree to assign the whole proceeds of my/our comprehensive/third party claim to you and our solicitor,, to act on my/our behalf in respect of the above matter. And if applicable, my/our solicitors shall accept this as my/our irrevocable authority to pay the amount as deemed compensated direct to you after deduction of their costs on a Solicitor and client basis.
I/We undertake to co-operate fully with you and our solicitors to ensure that claim is successful.
I/We also authorize you to sign all discharge vouchers/indemnity forms and all necessary papers in relation with the above claim in my/our absence.
Your kind co-operation in this matter will be much appreciated.
Yours truly, Owner's Signature

(Company's stamp if applicable)

04/01/2021

NRIC No.:

Date:

## Assignment

Го:	CN Motors Pte Ltd	_ (Workshop)

In consideration for your agreement to repair my motor vehicle registration no. SLA FIGURE

and to defer demanding for payment of the cost of repair, I/we the undersigned do hereby irrevocably assign absolutely to you all the proceeds of my/our claim(s) including damages, interest, costs and expenses (including legal costs / disbursements payable on a party and party basis which are to be paid to the parties so entitled including solicitors, vehicle appraisers and other experts / consultants).

I/We further confirm that payment to you only or to any person authorised by you to receive payment shall constitute a good and effectual discharge of the obligations by any party of the aforesaid proceeds of my/our claim(s).

I/We authorise you expressly to give notice of this assignment to the party concerned.

I/We confirm that by this assignment, I/we shall not be entitled in law to receive any payment. If a cheque is sent to me/us, I/we shall return same to the sender as I/we am/are precluded from accepting any payment.

Dated this _	04	day of JANUARY 20 21
		Also and the second sec
Signature	1	
Name	:	Tay Yong meng
ID No.	:	588361495
Address	:	Blk 139 Polong pasiv AVE 3
		#104-134 5 (350139)
Witness Signature	:	1000
Witness Name	:	(S (202026492M) (C)
Witness ID	:	Sukyi Chone
Witness Address	:	OII)

#### WITHOUT PREJUDICE to:

(a) Insurance Subrogated Claim and/or (b) Any Personal Injury Claims [Note: This Notice supersedes any inconsistencies found in this Discharge Voucher]

#### MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00026302006 Claim No : SNM21D200081

Claimant : TAY YONG MENG

Amount : \$\$8,900.00

SINGAPORE DOLLARS EIGHT THOUSAND NINE HUNDRED ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLQ 2381E Insured Vehicle No. : SJD 211T

Date of Loss : 31/12/2020

Place of Accident : PIE TOWARDS CHANGI

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : MELVIN KONG NYONG WIN Driver Name : NELLIS KONG SHU XIN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Claimant Name: \_ TAY YONG MENS \_\_\_\_NRIC No : S88361491

# **CN MOTORS PTE. LTD.**

1 Kaki Bukit Ave 6, Blk C #01-41 Autobay@Kaki Bukit, Singapore 417883 Email: admin@cnmotorspl.com Tel: 6509 5545 Fax: 6509 5567 UEN: 202026492W

# TAX INVOICE

CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Invoice No : CNPL2102-0013

3 Anson Road #16-00

Date: 6-Feb-21

Springleaf Tower

Date of Accident : 31-Dec-20

Singapore 079909

Vehicle No. : SLQ2381E

Client: TAY YONG MENG

Model Type : Subaru Forester

Descriptions			Amount
Lump Sum Repair Cost			8,000.00
	Total	:	8,000.00

SIN DOLLARS: EIGHT THOUSAND ONLY





## **Invoice**

SLQ2381E

TAY YONG MENG

Invoice No : GPLIN0002152

Invoice Date: 9/1/2021

Due Date

:9/1/2021

VHA No

:2375

Referral ID : C104

Description:

Amount

Rental for

Day/s (a)

\$200

per Day \$

1,400.00

Vehicle No

SLD3824G

Vehicle Description

Toyota Harrier 2.0 A

Rental Period

02/01/2021

to 09/01/2021

Total Amount Payable : \$

1,400.00

GPLIN 2123

## GOOD WAY RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875 Tel: 6315 8479 H/P: 9833 0807 VHA No: 2375

UEN: 201505120D

NRIC / FIN No:

Occupation:

Issue Date:

Name: (as in I/C) \_ NRIC / FIN No: \_\_\_ Address (Res):

Occupation:

Issue Date:

DENTS

0 0

CATE: ACCIDENTS

Tel: (0)\_\_\_\_\_

VEHICLE CHECK LIST

RIGHT

Tel: (0)

HIRER'S PARTICULARS

Name: (as in I/C) Au Youra

Address (Res): 5 K 139 Potny

Driving Exp:

Driving Exp:

Date of Birth:

Date of Birth: 30 08 198

HP: 9845 520

Name & Address of Employer:

Singapore Driving Licence No:

Singapore Driving Licence No:

(R):

FRONT

MISSING / FAULTY ACCESSORIES / PARTS

ADDITIONAL DRIVER'S PARTICULARS

## VEHICLE RENTAL AGREEMENT

Invoice No: (CN)
Hirer's Vehicle No: (CN)

Vehicle No: SLD 3824 G Replace Veh No:						
Mileage Out: 72437 Mileage Out:						
Make & Model: TOYOTA HARRIER Auto / Manual						
Out: Date 2 1/2   Time: 1271						
HIRE / PERIOD EXPIRY Time:						
NON-WAIVER EXCESS=\$ 3000						
CHARGES						
Daily 7 @\$ 200 per day #1400 -						
Weekly @\$ per week						
Monthly @\$ per month						
Hours @\$ per hour						
Extension @\$						
Delivery/Collection Service						
SUB-TOTAL \$						
PETROL LEVEL						
Out E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F						
In E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F						
Fuel						
Traffic / Parking Fines						
TOTAL CHARGES \$						
The things of the second						
Hirer's Signature						
The same of the sa						
Additional Driver's Signature						

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given GOOD WAY RENT-A-CAR PTE LTD in connection with this agreement is true.

LEF

#### \*IMPORTANT

REMARKS :\_

1, VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.

TOP

- 2. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- 3. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- 4. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- 5. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES. A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- 6. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY. AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY GOOD WAY RENT-A-CAR PTE LTD.

RETURN OF VEHICLE, THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO GOOD WAY RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

D	ATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	TO IN
9	1	1250				SIGNATURE OF HIRER/DRIVER

INSURER ENQUIRY

# Find insurer

Vehicie reg. no.

SJD211T

**Date of Accident** 

31/12/2020 ##

Reset

### % RESULT & RECEIPT

TP Insurer Enquiry

Payment details

Request Amount: \$\$1.87 GST Amount: \$\$0.13

Total Amount Due (GST Inclusive): **5\$2** 

General Insurance Association

Records Management Centre GST Registration No: **M400017735** 

## Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)

Sent: Monday, 11 January 2021 9:50 AM

To: NELLIS28@LIVE.COM

Cc: Admin A

Subject: ACCIDENT INVOLVING SJD 211T & SLQ 2381E ALONG/AT PIE TOWARDS CHANGI (TOA

PAYOH SAFRA) ON 31/12/2020

Our Ref: CC6/CTI21000176/Ara3

## MELVIN KONG NYONG WIN- BY EMAIL ONLY

[POLICY HOLDER]

Dear Sir/Madam,

# ACCIDENT INVOLVING SJD 211T & SLQ 2381E ALONG/AT PIE TOWARDS CHANGI (TOA PAYOH SAFRA) ON 31/12/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from SLQ 2381E against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please call us if you have further queries.

c.c. China Taiping Insurance (Singapore) Pte Ltd (Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Jaslin Kok (LKK Auto)

From: Pauline Tham <pauline.tham@sq.cntaiping.com>

Sent: Thursday, 15 April 2021 12:27 PM

To: Jaslin Kok (LKK Auto)
Cc: Claims Dept of CTI

Subject: RE: SNM21D200081/C02/SJD211T/THAMYL / Direct Settlement - Accident Involving

SJD211T (OI: CTI-TBA) AND SLQ2381E (TP: LKK REF-CC6/CTI21000176/Ara3) on

31/12/2020

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Dear Jaslin

Please proceed.

\*\* Note: Please cc to <a href="mailto:claimsdept@sg.cntaiping.com">com</a> when you reply to us.

## **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at <a href="mailto:6224.7175">6224.7175</a>. Any inconvenience caused is much regretted

Thanks.

### **Pauline Tham**

Claims Department

## China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Jaslin Kok (LKK Auto) < <u>jaslinkok@lkkauto.com</u>>

Sent: Monday, 22 March 2021 5:29 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com >; Admin A < admin-a@lkkauto.com > Subject: RE: SNM21D200081/C02/SJD211T/THAMYL / Direct Settlement - Accident Involving SJD211T (OI : CTI - TBA) AND SLQ2381E (TP : LKK REF - CC6/CTI21000176/Ara3) on 31/12/2020

Dear Sirs/Mdm,

### ACCIDENT INVOLVING SID 211T (CTI) AND SLQ 2381E (TP) ON 31/12/2020

We refer to the above matter.

It is a head to rear collision. Liability is not in our insured driver's favour.

We seek your approval to offer repairer "CN MOTORS PTE LTD" at \$ 9,052.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 17,959.70	\$ 8,000.00
2. Loss of Rental (07 days x \$200.00)	\$ 1,400.00	\$ 1,050.00 ( 7 days x \$150.00)
3. LTA / GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 19,361.70	<u>\$ 9,052.00</u>

Surveyor recommended 9 days for repair.

Enclosed here with all the relevant documents for your perusal.

#### Kindly let us have your approval / instruction.

Thank you. Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: <u>JaslinKok@lkkauto.com</u> | fax: 6741 4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Thursday, 7 January 2021 4:11 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com >; Jaslin Kok (LKK Auto) < jaslinkok@lkkauto.com >; Admin A < admin-a@lkkauto.com >

Subject: RE: SNM21D200081/C02/SJD211T/THAMYL / Direct Settlement - Accident Involving SJD211T

(OI: CTI-TBA) AND SLQ2381E (TP: LKK REF-CC6/CTI21000176/Ara3) on 31/12/2020

[Strictly Confidential]

Hi Mei Kwan

Re-attached.

\*\* Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

### **NOTICE:**

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Thanks.

#### **Pauline Tham**

Senior Executive Claims Department

## China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Thursday, January 7, 2021 3:32 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com >; Jaslin Kok (LKK Auto) < jaslinkok@lkkauto.com >;

Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D200081/C02/SJD211T/THAMYL / Direct Settlement - Accident Involving SJD211T

(OI: CTI-TBA) AND SLQ2381E (TP: LKK REF-CC6/CTI21000176/Ara3) on 31/12/2020

Dear Pauline,

No attachment.

Kindly resend.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: Thursday, 7 January, 2021 3:11 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>; Jaslin Kok (LKK Auto) < jaslinkok@lkkauto.com>;

Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D200081/C02/SJD211T/THAMYL / Direct Settlement - Accident Involving SJD211T

(OI: CTI-TBA) AND SLQ2381E (TP: LKK REF-CC6/CTI21000176/Ara3) on 31/12/2020

[Strictly Confidential]

## Without Prejudice

Dear Mei Kwan

Insured report attached for your view.

\*\* Note: Please cc to <a href="mailto:claimsdept@sg.cntaiping.com">com</a> when you reply to us.

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Thanks.

#### **Pauline Tham**

Senior Executive Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Chong Boon Sen

Sent: Wednesday, January 6, 2021 3:52 PM

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com >; Jaslin Kok (LKK Auto) < jaslinkok@lkkauto.com >;

Admin A <admin-a@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D200081/C02/SJD211T/THAMYL / Direct Settlement - Accident Involving SJD211T

(OI: CTI-TBA) AND SLQ2381E (TP: LKK REF-CC6/CTI21000176/Ara3) on 31/12/2020

Dear Mei Kwan,

Please note that officer in charge for this case is Pauline Tham.

Claim no. SNM21D200081/C02/SJD211T/THAMYL.

Dear Pauline,

Pls revert LKK.

### **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sq.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

## **Chong Boon Sen**

Claims Department

## China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Tuesday, 5 January 2021 6:55 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jaslin Kok (LKK Auto) < <u>jaslinkok@lkkauto.com</u>>; Admin A < <u>admin-a@lkkauto.com</u>>

Subject: Direct Settlement - Accident Involving SJD211T (OI: CTI - TBA) AND SLQ2381E (TP: LKK REF

- CC6/CTI21000176/Ara3) on 31/12/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLQ 2381E at M/s CN Motors Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)